

Bay fulfilment By Orange Connex Seller Manual Manage Your SKU -

Effective date: 2nd November 2023

Orange Connex reserves the right to modify the User Manual at any time by posting the updated version on Our Official Website or sending it to your email account as notice to you.



SKU – Manually Create SKU

To create your SKUs manually, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Manually Create].

CC ORANGE CONNEX	YOU ARE HERE \geq SKU \geq SKU Information	风 Tony Li 💆 🔐 English
for eBay fulfillment HOME SKU	0 Ready for Verification	0 Not Ready for Verification DETAILS
SKU Information	These SKUs are ready and can be submitted for verification by clicking SUBMIT.	Additional information required e.g. CE Document / WEEE / MSDS Document / Battery Settings
ebay Esting Management Print SKU Label eBay Fulfilment Managem	SKU ID SKU Name Seiler SKU ID / OC SKU ID / Barcode SKU Name	Fulfilment Center Please Select Fulfilment Centre C SFARCH C CLEAR
Bundle SKU	CREATE SKU	×
File Management	+ CREATE SKUL ED UPLOAD PICTURE Q BATCH SETUP EF	
SEND INVENTORY	Manually Create 196) READY HOK VERHICATION (4) UNDER VERHI Batch Upload SELLER SKU ID OC PACKAGING © SKU NAME © OC SKU ID © OC PACKAGING ©	ATION (3) REJECTED (14) RELISTERED (1705) DOCUMENT REQUIREMENT (0) BATTERY SETTINGS © MSDS DOCUMENT © ACTION

You can input a **Seller SKUID** (a unique SKU defined for your merchandise) and **SKU Name** to create an SKU.

A **SKU Barcode** is optional. You can use either seller-defined barcode or GTIN/EAN/UPC as the seller SKU barcode if you do not use OC SKU labels.

Note: Barcodes should consist of more than 15 alphanumeric characters and cannot include spaces and special characters. If you choose to use your seller SKU barcodes as the identifier to accept and manage your inventory in the fulfilment Centre, please make sure this barcode is scannable, unique, and clearly visible on all packages.

For SKU(S) to be shipped in their own packaging, please ensure that a scannable and unique SKU barcode is clearly visible on each package, to avoid incurring a VAS labelling charge and possible delays in processing and put-away of your inbound shipment.

If you choose GTIN, UPC, EAN, seller defined barcodes as your SKU barcode, please ensure they are unique among all registered SKU(S).

If you are unable to provide a seller SKU barcode, a unique OC SKUID will be generated for each newly created SKU, and you can print the SKU label under **Print SKU Label**.

for eBay fulfillment		
A HOME	1. SKU Fulfillment Attributes 2. Join eBay fulfillment	
SKII .		
	Tips:	
SKU Information	 - Prease make sure an provided information matches your SkU. - For SKUs to be shipped in their own packaging, please ensure that a scannable and unique SKU barcode is clearly visible on each package, to avoid incurring a VAS (Value Added Service) 	
eBay Listing Management	labelling charge and possible delays in processing and put-away of your inbound shipment.	
Print SKU Label		
- Coldman Manager	BASIC INFORMATION	
eBay Fulfilment Managem	* 1. Seller SKU ID ⊘	
Bundle SKU	Seller SKU ID	
File Management	2. SKU Barcode	
	GTIN/EAN/UPC v GTIN/EAN/UPC	
Lo Sete interiori	* 3. SKU Name	
ORDER	SKU Name	C
	* 4. SKU Picture 📀	
	- 9. SKU PICLURE U	
CC URANGE CONNEX		
for eBay fulfillment	+	
A HOME		
SKU ^		
SKU Information	Only JPG, JPEG, PNG file types can be uploaded, and each picture should be less than 10MB. Maximum 6 attachments are allowed.	
	* S. Sales URL 🕐	
eBay Listing Management	Enter sales URL where more SKU information could be found.	
Print SKU Label	* 6. Do you want us to ship this SKU with OC packaging?	
	TPS NO	
eBay Fulfilment Managem		
eBay Fulfilment Managem	* 7. Shipping in OC packaging preferred 🕜	
eBay Fulfilment Managem Bundle SKU	7. Shipping in OC packaging preferred O Consolidation preferred Multiple parcels preferred	
eBay Fulfilment Managem Bundle SKU File Management	* 7. Shipping in OC packaging preferred O Consolidation preferred Multiple parcels preferred *8. Ship with Polybag O Yes No	
eBay Fulfilment Managem Bundle SKU File Management	* 7. Shipping in OC packaging preferred O Consolidation preferred Multiple parcels preferred * 8. Ship with Polybag O Yes No * 9. Does this SKU contain any batteries?	
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	 * 7. Shipping in OC packaging preferred ⑦ Consolidation preferred ⑦ Multiple parcels preferred * 8. Ship with Polybag ⑦ Yes ● No * 9. Does this SKU contain any batteries? Yes ● No 	(
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	 * 7. Shipping in OC packaging preferred ? Consolidation preferred Multiple parcels preferred * 8. Ship with Polybag ? Yes No * 9. Does this SKU contain any batteries? Yes No Hems containing batteries with a capacity exceeding 100Mh will not be accepted by our fulfilment centre. 	
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	* 7. Shipping in OC packaging preferred ⑦ Consolidation preferred ⑦ Multiple parcels preferred * S. Ship with Polybag ⑦ Yes ③ No * 9. Does this SKU contain any batteries? Yes ③ No tems containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. * 10. Battery Type	
eBay Fulfilment Managem Bundle SKU File Management	 *7. Shipping in OC packaging preferred ? Consolidation preferred	
eBay Fulfilment Managem Bundle SKU File Management		
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	 *7. Shipping in OC packaging preferred ? Consolidation preferred	
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY		ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	 *7. Shipping in OC packaging preferred ? Consolidation preferred ? Multiple parcels preferred *8. Ship with Polybag ? Yes No *9. Does this SKU containing batteries? Yes No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other pure battery. 	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY	 *7. Shipping in OC packaging preferred ? Consolidation preferred ? Multiple parcels preferred ? *8. Ship with Polybag ? Yes No *9. Does this SKU containing batteries? Yes No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Batteries with a capacity exceeding 100Wh will not be accepted by our f	ttery
eBay Fulfilment Management Bundle SKU File Management SED INVENTORY SED INVENTORY SKU SKU SKU SKU SKU SKU SKU SKU SKU SK	*7. Shipping in OC packaging preferred ⑦ Consolidation preferred ⑦ Consolidation preferred ⑦ Locoscilidation Preferred Preferred Preferred Preferred Preferred Locoscilidation Locoscilidation Preferred ⑦ Locoscilidation Preferred	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER CORDER EVENTORY For eBay fulfilment HOME SKU Information EBay Listing Management	 *7. Shipping in OC packaging preferred ⑦ Consolidation preferred ⑦ Multiple parcels preferred *8. Sign with Polybag ⑦ Yes No *9. Does this SKU contain any batteries? Yes No Terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fuffilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fuffilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fuffilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries Select files from your compute ♀ Upload UN38.3 	ttey
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER Core Bay fulfilment HOME SKU Information ESKU Information ESKU Information	 *7. Shipping in OC packaging preferred ? Consolidation preferred ? Multiple parcels preferred ? Multiple parcels preferred ? *8. Ship with Polybag ? *9. Does this SKU contain any batteries? *9. Does this SKU contain any batteries? *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery. Other built-in batteries the from your computer ? Upload UN38.3 Select files from your computer ? Upload	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER EXEMPLANCE For eBay fulfilmence HOME SKU SKU EBay Listing Management Print SKU Label	 *7. Shipping in OC packaging preferred ? Consolidation preferred ^ Multiple parcels preferred *8. Ship with Polybag ? Yes No *9. Does this SKU contain any batteries? Yes No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type 	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER ORDER	 *7. Shipping in OC packaging preferred ? Consolidation preferred ^ Multiple parcels preferred *8. Ship with Polybag ? Yes No *9. Does this SKU contain any batteries? Yes No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Builton Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries Select files from your computer Jupoad UN38.3 Select files from your computer Jupoad Conly POF files can be uploaded. Each file should be less than 10MB. 12. Dimensions 	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER ORDER <td> *7. Shipping in OC packaging preferred ? Consolidation preferred ^ Multiple parcels preferred *8. Ship with Polybag ? *9 res > No *9. Does this SU contain any batteries? Yes > No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries assorted batteries assorted batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Built-in lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries assorted lithium battery Upbade UN38.3 Select files from your computer Upbade Only PDF files can be uploaded. Each file should be less than 10MB. 12. Dimensions Metric Imperial </td> <td>ttery</td>	 *7. Shipping in OC packaging preferred ? Consolidation preferred ^ Multiple parcels preferred *8. Ship with Polybag ? *9 res > No *9. Does this SU contain any batteries? Yes > No Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries assorted batteries assorted batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10. Battery Type Built-in lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in batteries assorted lithium battery Upbade UN38.3 Select files from your computer Upbade Only PDF files can be uploaded. Each file should be less than 10MB. 12. Dimensions Metric Imperial 	ttery
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER CONDER CONDER SKU Information SKU Information eBay Listing Management Print SKU Label eBay Fulfilment Managem Bundle SKU File Management	 7. Shipping in OC packaging preferred ⁽²⁾ Consolidation preferred ⁽²⁾ Multiple parcels preferred * a. Ship with Polybag ⁽²⁾ * Yes ⁽²⁾ No * No Terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. * 10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. * 10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. * 10. Battery Type Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. * 10. Battery Type Isoton Cell Assorted lithium battery Pure lithium battery Built- in lithium battery Other pure battery Other pure battery Other built- in battery Select files from your computer Upload UN38.3 Select files from your computer Upload Only PDF files can be uploaded. Each file should be less than 10MB. 12. Dimensions Metric Imperial Length Work Net Page Wight 	ttey
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER EXUINOR KU SKU ORDER EBay Listing Management Print SKU Label eBay Fulfilment Managem Bundle SKU Bundle SKU File Management	*7.5 Supping in OC packaging preferred ? *7. Shopping in OC packaging preferred ? *8. Ship with Polybag ? *9. Does this SKU contain any batteries? * Yes No *9. Does this SKU contain any batteries? * Yes No Rems containing batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Rems containing batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Rems containing batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery. Other built-in batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Other assorted battery Other pure battery. Other built-in batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Pure lithium battery Other assorted battery Other pure battery. Other built-in batteries with a capacity exceeding 100% will not be accepted by our fulfilment centre. *10. Battery Type Button Cell Assorted lithium battery Upload UN38.3 Select files from your computer Upload UN97 (Upload UN97 (Pf files can be uploaded. Each file should be less than 10MB. 12. Dimensions Metric imperial Longht X Woth K Height Weight Keight	ttey
eBay Fulfilment Managem Bundle SKU File Management SEND INVENTORY ORDER ORDER EXU Information SKU File Management HOME SKU For eday fulfilment PINT SKU Label eBay Fulfilment Management PINT SKU Label Bundle SKU File Management Bundle SKU File Management	<pre> 7.7.Signing in OC packaging preferred ⑦ Consolidation preferred ⑦ Multiple parcels preferred *8.Ship with Polybag ⑦ Consolidation preferrer *10.Battery Type *9.Dese this SUL contain any batteries? *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type terms containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfilment centre. *10.Battery Type Button Cell Assorted lithium battery Pure Ithium battery Built- in Bithium battery Other pure battery Other pure battery Other pure battery Other built- in battery Built- in Bithium battery Other assorted battery Other pure battery Other pure battery Other pure battery UN38.3 Select files from your compute UN38.4 Sob Select files from your compute UD4 Dubter Select files from your compute UD4 Dubter Select files from your compute Select files from your comp</pre>	ttery

	Length	Width		Height		Weight		
CONNEX	Length	X Width	x	Height	cm	Weight	kg	
for eBay fulfillment	Please fill in the dimens	ion and weight of your	SKU correctly	<i>i.</i>				
HOME					*			
SKU ^	13. Country of Origin 🧷							
SKU Information	Select a country							
eBay Listing Management	Item ID							
Print SKU Label	item itj							
eBay Fulfilment Managem	15. HS Code 🕜							
	Click to select	HS Code Advice 🕜						
Bundle SKU	16. SKU Description							
File Management	Please fill in the descrip to use international shi	ption in English letters, sp pping service. For examp	baces and pur le: Cotton Sw	eater. As it will affect	you want 🔺			
SEND INVENTORY		and duries & taxes, pleas			ienal //			
ORDER	* PLEASE SELECT F	ULFILMENT CENTR	E					(

The description is optional. This will be used as the declared information with the last-mile provider if necessary.

After completing the basic information such as SKU Name, Seller SKUID, delivery Packaging, etc., you can continue to set SKU information which is necessary for International Service.

CONNEX	13. Country of Origin 🕐		7	*			
номе	Select a country	~					
SKU ^	14. Item ID 🕜						
	Item ID						
eBay Listing Management Print SKU Label	15. HS Code ⑦ Click to select HS Set declared value for all cou	Code Advice 🕜	USD V APPL	Ŷ			
eBay Fulfilment Managem	Destination country/n	egio HS Code	HS Code Advice	Default Setting	Declared Value	Currency	Action
Bundle SKU File Management	Canada	10 digits	Not initiated	Hs Code	<=2400 USD	USD V	0
SEND INVENTORY	Mexico	6 digits to 10 digits	Not initiated	Hs Code	<=1000 USD	USD 🗸	1
	16. SKU Description						

Click [Click to select...] to select the destination country/region and set the HS Code manually. Or as an alternative, you can choose a third-party organization specialized in HS Code classification to give some advice, as long as you set the Item ID(applied for eBay sellers only) and then click [HS Code Advice]. The classification advice will take some time to complete. *If you are not satisfied with the classification advice, you can manually input the HS Code and shift the Default Setting to [HS Code].

*The classification advice from third-party organizations is for reference only and will ultimately be subject to the actual determination of Customs.

ORANGE		SELECT DESTINATION COUNTRY	×	
for effect fulfillment	13. Country of Orig			
HOME	Select a country	Select All		
		Europe (0/3)	~	
SKU	14. Item ID 🕖			
SKU Information		Other EU countries		
	15. HS Code 🕐	treland		
eBay Listing Management	Click to select	Switzerland		
Print SKU Label	Set declared value	North America (2/2)	~	
eRay Sulfilment Managem	Sector Contract			
ebay rumment Managen	Destinatio	🖾 Canada		Currency Action
Bundle SKU		Mexico		
File Management	Canada	Gceania (0/1)	~	USD 🗸 🛗
SEND INVENTORY				
	Mexico	New Zeatand		USD 👻 🛅
ORDER				
RETURN	16. SKU Description			
	Please hill in the c			
OWNER TRANSFER	mult of Custom	Confirm Cancel		
3 3				

If you want to set the same Declared Value for multiple destination countries/regions, you can check and fill in the amount in [Set declared value for all countries], then click [APPLY].

Click	Code ⑦ to select H5 Code A lared value for all countries	20 USD	APPLY				
	Destination country/regio n	HS Code	HS Code Advice	Default Setting	Declared Value	Currency	Action
	Canada	10 digits	Not initiated	Hs Code 🗸 🗸	20	USD 🗸	
	Mexico	6 digits to 10 digits	Not initiated	Hs Code 🗸 🗸	20	USD 🗸	

*The function to set Declared Value for all countries applies to the destination countries/regions that share the same currency only.

FULFILMENT CENTRE information is mandatory. Please choose the fulfilment centre for SKU and input the mandatory information under this tab.

CC DRANGE CONNEX	Prease fill in the description in English letters, spaces and punctuation(-) only, if you want to use international shipping service. For example: Cotton Sweater, As it will affect the result of Customs Clearance and duties & taxes, please describe the commodity and material	•	
 HOME SKU 	* PLEASE SELECT FULFILMENT CENTRE		
SKU Information	🛛 🛑 DE Fulfiliment Center		
eBay Listing Management		* Barnanzihia Barran	
Print SKU Label	Select files from your computer	Responsible Person	
eBay Fulfilment Managem	Is this SKU not a CE certified product?Please <u>Click here</u> to see how to proceed.	Would you like to create a new responsible person? Click here	
Bundle SKU	WEEE registration number		
File Management			
6 SEND INVENTORY V	Reorder Point 📀		e e e e e e e e e e e e e e e e e e e
ORDER			

Once done, click 'Submit & Join EF' to submit the SKU creation request.

C BRANGE		
for eBay fulfiliment	* CE Document 🕜	* Responsible Person
A HOME	Select files from your computer 🗘 Upload	Responsible Person v
SKU 🗠	Is this SKU not a CE certified product?Please <u>click here</u> to see how to proceed.	Would you like to create a new responsible person? <u>Click here</u>
SKU Information	WEEE registration number	
eBay Listing Management		
Print SKU Label	Reorder Point 📀	
eBay Fulfilment Manager		
Bundle SKU		
File Management	^A <mark>।</mark> ^A UK Fulfillment Center	
SEND INVENTORY	AU Fulfillment Center	
P ORDER	🛇 🐠 US Fulfillment Center	
🔹 RETURN 🗠		
OWNER TRANSFER	Save	s draft Submit & JON EF Cancel
, , , , , , , , , , , , , , , , , , ,	Terms of Us	e Privacy Policy General Terms & Conditions

SKU – Batch Upload via Excel

To upload your SKUs in batch, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Batch Upload].



Note – Instructions

Please see the "Guidance" page in the template

If you need to upload a picture link, please save the product picture in a URL form in advance, and then fill the URL into the "SKU Picture and File" page. If you need to upload files, please save the files in [SKU Information] > [File Management] > [+Upload Files] and fill in the file number on the "SKU Picture and File" page.

	CONNE	X									
	for eBay fulfilli	ment	File Type				File Name		File ID		
Pr	rint SKU Label		File Type	2			File Name		File ID		
eB	Bay Fulfilment Mar	nagem							Q SEARC	CH O CLEAR	± EXPORT
Bu	undle SKU										
Fi	ile Management		+ Upla	ad Files							
SEN	ND INVENTORY	~		FILE ID	FILE NAME		FILE TYPE	FULFILLMENT CEN	ITER	CREATE TIME	ACTION
ORI	DER						No Da	ta			
RET	TURN	~				Term	s of Use Privacy Policy	L General Terms & Co	nditions		
014											
	INER TRAINSFER										
P 19	S	~									
x	ORANGE	YOU ARE HERE	> SKU > Fil	e Management						风 justin.lee@orange	connex.com
ЮМЕ	ORANGE CONNEX For eBay fulfilment	YOU ARE HERE • File ID	> sku > Fil	e Management						Justin.ke@orange	connex.com <table-cell></table-cell>
номе	ORANGE CONNEX For elsay fulfilment	YOU ARE HERE * File ID * File Name	> sku > Fi	e Management File ID. File Name						() justin.ke@orange	connex.com 🗹 (j) ta
HOME SKU In	For eday fulfilment	YOU ARE HERE • File ID • File Name • File Type	> sku > Fi	e Management File ID File Name File Type						() justn.keeborange	connet.com
HOME SKU Ini eBay Li	Formation	YOU ARE HERE • File ID • File Name • File Type • Fulfilment • Els Islond	⇒ SKU ⇒ Fil	e Management File ID File Name File Type Please Select Fulfile	nent Centre					patin.keedorange	connex.com
HOME SKU SKU In: eBay Li Print S Bandle	Connex Tor alloy fulfilment formation isting Management istu Jabel > SKU	YOU ARE HERE • File ID • File Name • File Type • Fulfilment • File Uploar	> SKU > Fil : Center	e Management Pile ID Pile Name Pile Type Plasse Select Fulfile Salect files from yo	nest Castre or computer					 Jostin-kee#orange 	connex.com
HOME SKU SKU Ini eBay LU Print S Bundle	Formation Isting Management IKU Label e SKU	YOU ARE HERE • File ID • File Name • File Type • File Uploac	⇒ SKU ⇒ Fil :Center 4 Save	e Management Trie D File Name File Type Please Select fulfile Select files from you Save & Next	neet Ceetre er computer 🕞 Uplea					Justin.keedorange	connex.com
HOME SKU SKU III Print S Bundle File Ma SEND IN	Connex Rer elsay fulfilment formation listing Management ikU Label e SKU anagement VVNTORY	YOU ARE HERE • File ID • File Name • File Type • Fulfilment • File Uploar	⇒ SKU ⇒ Fil :Center 1 Save	e Management File ID File Name File Type Please Select Fulfil Select files from yo Select A Herci C	nent Castre ar computer	- - - - - - - - - - - - - - - - - - -				Dataskeðorange	connes.com
HOME SKU SKU III Bundle Bundle SEND IN ORDER	Connex Tor aboy fulfilment formation Sisting Management skU Label ansgement vventory	YOU ARE HERE • File ID • File Name • File Type • File Type • File Uploar	: > SKU > Fil :Center d	e Management File D File D File Type Files Type Files Select fills from yo Select files from yo Select files from yo C	nent Castra ur computer 🕞 Uplea ancel					paton.kee#orange	connex.com
HOME SKU SKU In: In: SKU II: SKU II: SKU Bundle SEND IN ORDER RETURN	Formation Isting Management KU Label e SKU	YOU ARE HERE • File ID • File Name • File Type • File Uploat	⇒ SKU ⇒ Fil :Center I Save	e Management Tile D Tile Name Tile Type Please Salect Fulfith Salect files from yo Saved & Next	nest Castre er computer 🕞 Uplea ancel	- - - -				() Justin-keedorange	connex.com
HOME SKU SKU III Bundle File Ma SEND IN ORDER RETURN VAS	Connex for elsay fulfilment formation isting Management istil Label e SKU VENTORY	 YOU ARE HEREINE Flik ID Flik ID Flik Type Fulfilment Flik Uptaar 	⇒ 300 > Fi Cener 1	e Management File ID File Name File Type Please Select Fulfile Select files from yo Select files from yo C	nent Castre ar computer 🕥 Uplea ancel	· · · · · · · · · · · · · · · · · · ·				i para-keeboranga	comes.com
HOME SKU SKU III Print S SKU III Print S SEND IN RETURN VAS BILLING	Connex Tor alloy fulfilment formation string Management skU Label anagement vvenTORY	VOU ARE HERE * File ID * File Name * File Type * Fulfilment	⊖ 500 > Fi Center	e Management File D File Name File Type Please Select fulfit Select files from yo Savee & Next C	nent Centre er computer 🕞 Uplea	4				Interskeldorange	connex.com

If you do not have the sales link of the product or the product picture, you can select the SKU in draft status after SKU creation is completed, and then click [SKU Information] > [Upload Picture] to upload the picture.

CONNEX	YOU A	REHERE > SKU > SKU	Information				<u> (</u> justin.)	ee@orange	connex.com 🗹 🌐 Eng
HOME									
SKU ^		Ready for Verification			SUBMIT NO	t Ready for Verification			DETAILS
SKU Information	 T	hese SKUs are ready and	can be submitted for verification	by clicking SUBMIT.	Addi	itional information required e.g.	CE Document / MSDS Document / Bat	ttery Settir	ıgs
eBay Listing Management									
Record Control of the L	SKU	D	SKU	Name	Fulfillme	ent Center			
Print SKU Label	S	eller SKU ID / OC SKU ID /	Barcode S	KU Name	Please	e Select Fulfilment Centre		Q SE	IRCH D CLEAR
Bundle SKU									
File Management									
SEND INVENTORY	+	CREATE SKU DI UF	PLOAD PICTURE Q BATCH SI	TUP EF					± EXPORT
ORDER	~A	LL (102) DRAFT (0)	READY FOR VERIFICATION (0)	UNDER VERIFICATION (0)	REJECTED (15) REG	ISTERED (87) DOCUMENT RE	QUIREMENT (6)		
RETURN		SKILNAME O	SELLER SKU ID		RATTERY SETTINGS	MSDS DOCUMENT	FULFULMENT CENTER	REC	ACTION
VAS ~		SHO FORE O	OC SKU ID 💠	oc montanta e	annon acrimes e	NSD5 BOCONDITI +		hee	Action
							DE Fulfillment Center	REG	
BILLING							UK Fulfillment Center	NO	
		999Test	999	No			AU Fulfillment Center		
MV CENTER V			00000013220472					NO	ENABLE WAREHOUSE
MY CENTER ~			OC0000013220472				IT Fulfillment Center	NO	ENABLE WAREHOUSE
MY CENTER ~			QC0000013220472				IT Fulfillment Center US Fulfillment Center	NO"	ENABLE WAREHOUSE
MY CENTER ~			OC0000013220472				IT Fulfillment Center US Fulfillment Center DE Fulfillment Center	NO" NO"	ENABLE WAREHOUSE

low To Do:				
. Create a folder for each SKU with	SKU pictures. Maxir	num 6 pictures per folde	er.	
. Name the folder with Seller SKUID	;			
Compress all the folders into one	communered file 71	DADA and 77 files are	accented	
. compress an the rolders into one	compressed me. Zi	, KAR4 and 72 mes are	accepted.	
I. A single image should be less that	n 10MB and the cor	npressed file should be l	less than 60MB.	
A single image should be less that	n 10MB and the cor	pressed file should be i	less than 60MB.	
4. A single image should be less that Select files from your computer	n 10MB and the cor	pressed file should be l	less than 60MB.	

SKU Register Status & Join EF Status

SKU Register Status & Join EF	SKU	Register	Status	& Join	EF
-------------------------------	-----	----------	--------	--------	----

SKU Register Status	Join EF?	Join EF Status
Incomplet	Not allowed to move on to Step "3.	Opt-out
е	Opt-in eBay Fulfilment"	
Information		
Ready for	Not allowed to move on to Step "3. Opt	Opt-out
Registration		<u> </u>
Reject	You choose NOT to join EF	Opt-out
	You choose to Join EF	In process
Under Verification	You choose NOT to join EF	Opt-out
	You choose to Join EF	In process
Registered	You choose to Join EF	In process
		Failed
		Success
		Success-stock out
	You choose NOT to join EF	Opt-out
		Opt out failed

Explanation for Join EF Status You can check the EF Status on the OC platform after getting the overwriting result from eBay.

BAY ACCOUNT ID	EBAY LISTING ID	JOIN EF STATUS	ERROR MESSAGE	ACTION
cherchoo	30132692318945	OPT IN - SUCCESS		Please select N
opudu	30132692318946	OPT IN - SUCCESS (STOCKOUT)		Please select N
neffablses		OPT IN - IN PROCESS		
andscae		OPT OUT		Please select
henmueo		OPT IN - FAILED	(400005) Listing not found under the eBay market place ID (260005) Listing not found under the eBay market place ID	Please select >
ullabyya	30132692318945	OPT OUT - FAILED	(260005) Please contact our customer service for more det	Please select
yz	30132692318945	OPT OUT - IN PROCESS		· · · · · · · · · · · · · · · · · · ·
ewstore		OPT OUT		Please select N
vz				Please select

Explanation for Join EF Status

Join EF Status	Explanation
OPT-OUT	If the "join EF status" is Opt-out, that means you did not join
	eBay fulfilment.
	Scenario 1.
	You submit the request to "join EF" for the new SKU, but there
	is no inventory in the fulfilment centre for the moment, so the
OPT-IN- IN	status will be "in process" till the SKU inventory is available
PROCESS	(after put-away).

	Scenario 2.
	You submit the request of "join EF" and the relative SKU
	inventory is available in the fulfilment centre. However, it
	takes time to match and verify the listing information on the
	eBay site based on the linked eBay ID and custom label. Try
	to refresh the page 30 minutes later to see if there are any
	updates on the status.
OPT-IN-	Join eBay fulfilment successfully and enable:
SUCCESS	- Quantity listing and shipping policy management in the
	eBay listing
	 eBay transaction order auto-fulfilment
	 Order status and eBay inventory synchronization
OPT-IN-	Join eBay fulfilment successfully but the current available
SUCCESS	inventory is sold out, a seller needs to arrange
(STOCKOUT)	replenishment.
	If the "join EF status" is Failed, the possible reasons are, but
	not limited to:
OPT IN-FAILED	1. More than one listing was found for the SKU
	and MarketplaceID.
	2. The eBay custom label is invalid.
	3. Listing not found for the SKU and MarketplaceID.
	4. It looks like you've reached the amount you can list. (Seller
	Limit)
	(Hit the limit of quantities or total amount=quantities * Selling
	price seller can list on eBay site)
OPT OUT-	Possible failure reasons are, the listing is not found, hit seller
FAILED	limit, eBay account issue & etc, the seller has to fix the
	propiems first.

EF Shipping Service on eBay Site (Join EF Success)

If the shipping service of the eBay listing is Standardversand (eBay Standard) or Standardversand (eBay Standard International) on the eBay site, then that means the SKU joined EF successfully. If the shipping service still displays as "DHL Paket, DPD Classic & etc....", that means the SKU failed to join EF and OC cannot auto-fulfil the orders.

Verpackung und Versand					
Artikelstandort: Bremen, Deutsc	hland				
Versand nach: Deutschland					
Vincent und die Grenadinen, Bell Staaten von Amerika, Spanien, E und Miquelon, Libanon, Liberia, E	rus (weitsrussländ), Mauret stland, Bermuda, Montserra olivien, Malediven, Gibraltai la Rica, Indien, Mexiko, Kas und Jamaika, Niue, Jungten	amen, tenze, -minippinen, Uruguay, Kongo, Demok I, Sambia, Suldkorea, Somalia, Varuatu, Ecuador, A ; Libyen, Hongkong, Zentralafrikanische Republik, I achstan, Saudi-Arabien, Niederländische Antillen, J imseln (USA), Südafrika, Brunei Darussalam, Hono	ratische Kepublik, Kongo, Fi Ibanien, Athiopien, Monaco Jesotho, Nigeria, Mauritus, apan, Litauen, Trinidad und luras	vepuoint, westsanara, Franzosisch-Polynesien, Cookinsein, P. Niger, Laos, Venezuela, Ghana, Kap Verde, Moldawien, Ma St. Lucia, Jordanien, Guinea, Britische Jungferninseln, Kana I Tobago, Palau, Malawi, Nicaragua, Finnland, Tunesien, Uga	somoren, korumbien, Vereinigte urtinigue, Madagaskar, Saint-Pier da, Turks- und Caicosinseln, inda, Luxemburg, Brasilien, Türke
Barbados, Tuvalu, Agypten, Letta	oder Region andern	bland V	PL7	Kosten anzeigen	
Barbados, Tuvalu, Agypten, Letta Stückzahl: 1 Land	oder Region ändern: Deutso	chland 🗸	PLZ:	Kosten anzeigen	
Stückzahl: 1 Land Verpackung und Versand	oder Region ändern: Deutsc Nach	Versandservice	PLZ:	Kosten anzeigen	

Tips: If you are not sure whether to join EF successfully or not, we can ask the seller for the listing address (eg: <u>https://www.ebay.co.uk/itm/XXX/373556827375</u>) and help to check if the shipping service turns to "eBay Standard" or not.

Join eBay Fulfilment

You can only enroll your SKU(s) in the eBay fulfilment Program once all your SKU(s) have been successfully registered.

Before opting into eBay fulfilment, please make sure you have linked the corresponding eBay account with your OC account. You can check your eBay account authorization status under **My Centre > eBay Account Authorization**.

a. Join eBay Fulfilment services

Before joining eBay Fulfilment services, please make sure again that your eBay account has been linked with your OC account.

[Note] Make sure to click [Out of stock] on the eBay page to authorize the rewriting, or else, you may fail in stock rewriting.

Benefits of joining eBay Fulfilment services:

1: Better price, please check the OC Fulfilment service charge list:

https://ocfulfillment.orangeconnex.com/ratecard.html

2: Worry-free auto-performance service

- eBay distribution option and stock auto-management
- eBay order auto-shipping, outbound order real-time status
- eBay offering quantity synchronized with OC distribution centre stock quantity

How to join eBay Fulfilment

You need only to "Set up eBay Fulfilment template", "Fill in Custom Label", and "Set up eBay Fulfilment services", in order to join eBay Fulfilment.

Set up eBay Fulfilment template

You can enter [My Centre] > [Preference Setting] page, click to set up [Join eBay Fulfilment Setting] label, and click [Create New Template] to set up eBay Fulfilment template.

CC ORANGE CONNEX	YOU ARE HERE > MY CENTER > Preference Setting
for eBay fulfillment	
🍘 RETURN 🗸 🗸	SKU Setting
🐱 VAS 🗸	Join eBay Fulfilment Setting
BILLING	DE 🖶 UK 🌰 US
BATCH OUTBOUND	
A BATCH OUTBOOND	DE Fulfilment Center Template Management (1/20)
MY CENTER ^	Auto OPT IN 💽
My Profile	SKUs with valid Custom Label will OPT IN eBay Fulfilment automatically using default template. Turning off this option will not affect historical SKUs.
eBay Account Authorizati	+ CREATE NEW TEMPLATE
3PP Account Authorizatic	test001 Default Template
Storage Country	
User Account Manageme	Setting Notification E-mail
Preference Setting	Payment Method Priority
Compliance Info Managem	IOSS Setting
DIN OC NETWORK	

You can choose to open or close [Auto opt in] switch, to control whether you want to join eBay Fulfilment with default template in case your goods have Custom Label.

You need to fill in the template name, set up the services/goods to be shipped, and set up your eBay account details, and then click Save to save your template for future use.

SET	BAY FULFILMENT TEMPLAT	E
eBay Fulfilment Template can help	you OPT IN eBay Fulfilment using preset setting c	quickly.
1.Template Name		
e.g. Clothing Template		0/ 255
Shipping Service 🕜		
Shipping Service	Buyer Shipping Cost	Avg. Shipping Time
GB Standard Letter	0 GBP	1 DAYS

eBay Account	OPT IN/OUT Settin
xieq20	Auto Default Inventory: 0 Manual
superman1085	Auto Default Inventory: O Manual

You may click [Set as default] to set the template as your default template, which may be listed automatically when you are setting the eBay Fulfilment details, and which will be also the template you can apply when the goods join eBay Fulfilment by default.

🛑 DE	╬ ИК	😝 AU	ОП	🐠 US							
< Fulfil	ment Cente	r Templa	te Manag	ement (<mark>3/20</mark>)						
Auto Ol SKUs wit	PT IN 💽	ı Label will (OPT IN eBay	Fulfilment autom	atically using defa	ault template. T	urning off this optic	on will not affect I	historical SKUs.		
+ CREAT	TE NEW TEMPLA	ΓE									
estUK1	Default Templa	ite								COPY	
test02									SET AS DEFAUL	т сору	

Fill in Custom Label

[Note]: Please make sure the Custom Label you are filling in matches with the eBay data, and then we will match the auto-shipping eBay listing link with the Custom Label you provide.

You may enter [SKU] > [eBay Fulfilment Management] page, in the [Custom Label Required] menu under the [Not Processed] label, click [EDIT CUSTOM LABEL] to fill in the Custom Label.

291 Custom Labels Required	EDIT	29 OPT IN - Exception		71 OPT IN - In Progress		2 OPT IN - Succes	is	
82 Ready to Join eBay Fulfilme	nt JOIN	0 OPT OUT - Exception		0 OPT OUT - In Progress		7 OPT OUT - Suce	cess	
		1 Stock Out		1 Inventory Failed				
eBay Fulfilment Details								
SKU ID	SKU Name		Custom Lab	el				
Please enter	Please enter		Please en	iter		SEARCH RESET		
Not Processed (373) St	CU Not Processed (111)							
Not Processed (373) SH	CU Not Processed (111)							
Not Processed (373) 54 Custom Label Required R I search results, 0 selected	(U Not Processed (111) eady to Join eBay Fulfilment						କ Batch up	OAD
Not Processed (373) 53 Custom Label Required R I search results, 0 selected SKU Name	KU Not Processed (111) eady to Join eBay Fulfilment SELLER SKU ID OC SKU ID	eBay Custom Label	SKU S	iource ¢ C	Creation Time	¢ Acti	லா.	.OAD

You may manually fill in the Custom Label or associate the goods with an eBay listing.

	Edit Custom Label	
• This OC SKU has no co change to eBay site.	nnection with eBay listing. You can manually link it to an existing eBay listing, then you can sync this Custom Label	
Link to eBay Listing	Please input SKU Title or Item ID	
SKU Title		
Variation		
Original Custom Label		
New Custom Label	Please input	
	Confirm Cancel	

Set up eBay Fulfilment services

You may enter [SKU] > [eBay Fulfilment Management] page, in the [Ready to join eBay Fulfilment] menu under the [Not Processed] label, click the far right [JOIN EBAY FULFILMENT] in the list of goods, to set up the SKU specific eBay Fulfilment service details.

SKU ID	SKU Name		Custom Label		
Please enter	Please enter		Please enter	SEARCH	RESET
Not Processed (373)	SKU Not Processed (111)				
Custom Label Required	Ready to Join eBay Fulfilment				
search results, 0 selected					(+) BATCH UPLOAD
SKU Name	SELLER SKU ID OC SKU ID	eBay Custom Label	SKU Source 💠	Creation Time 🗘	Action
iphone	test0802 OC0000104776720	test0802	ebay	2022/11/15 10:27:27	JOIN EBAY FULFILMENT
de1028	de1028 OC0000104776432	de1028	ebay	2022/11/15 10:27:18	JOIN EBAY FULFILMENT
测试EF自动加入5	test1123327 OC0000104776711	FDS111401560	batch upload	2022/11/15 10:24:42	JOIN EBAY FULFILMENT
	test1123321	506111401565	hatabara and	2022/11/15 00:20:40	IONI FRAM FUI FUI MENT

1. SKU Fulfillme	nt Attributes		2. Join eBay fulfillment	
Join eBay Fulfillment to Enjoy Ex	tra Privileges:			
Listing quantity and shipping overwritten in your eBay listin	policy g eBay transaction	order auto-fulfillment	Near real time order s inventory synchroniza	tatus and eBay tition
DE				
1. eBay Listing SKU (Custom Label) Click her	<u>e</u> for important information about Custom Label	s		
test0802				
2. Select Join eBay Fulfilment Template Ter	nplate Management			
test de模板		~		
3. Select Domestic Shipping Service(s) 🕜				
Actio Shipping Service n	Buyer Shipping Cost	Estimated Fulfillr	nent Fee 🧿 Avg. Shi	pping Time
DE Economy 🥝	EUR	-	1-3 DA1	′S
DE Standard 🧑	EUR	-	2 DAYS	
DE freight 🧭	EUR	-	1 DAYS	
* Do you want to ship this SKU to other coun	tries?			
• Yes O No				
Shipping Service:				
* Select Destination Country:				
Click to select				
4. eBay Fulfillment Details				
IOW ADVANCED SEARCH >				
			Batch Operation: Please cl	noose v GO
EBAY ACCOUNT ID 🗘 EBAY ITEM ID	⇒ JOIN EF STATUS ⇒	ERROR MESSAGE ≑		ACTION
cieq20			🔿 Auto 🔹 Manual	OPT IN V
			Auto & O Menuel	OUT IN

Batch import

You may enter [SKU] > [eBay Fulfilment Management] page, click [Batch joining EF services]. You may download the corresponding template as hinted and use such template to join EF services by batch.

		eBay Account	Item ID		AutoFlip Status		
A	HOME	All	BATC	CH SETUP EF SERV	ICE	SEARCH	RESET
۲	SKU	Not Processed	Note ⑦ :				
	SKU Information		1. Download batch set up eF service template	g, and fill in information ba	ased on instructions.		
	eBay Listing Management	Custom Label	 2. FIRST remove sample data. 3. Do not change any field values or file form 	iat.			
	oPay Fulfilment Managem	280 search result	🎈 Tips:				🗇 BATCH UPLOAD
	ebay rumment Managem	SKU Name	Maximum rows up to 2,000. If the data in yo	our file exceeds this limitation	n, please split into several files to u	pload. on Time \$	Action
	Print SKU Label		A				
	Bundle SKU	test-dajian)	Select files from your computer	pload		11/15 16:38:19	EDIT CUSTOM LABEL
	File Management	fds-大件-da	Im	port	4.	11/15 15:57:06	EDIT CUSTOM LABEL
•	SEND INVENTORY	fds-test-tuo1	fds0101123 OC0000104779116	Required	manually	2022/11/15 14:32:40	EDIT CUSTOM LABEL
R	ORDER	fris test tuol	fds1323213	Remuted	manually	2022/11/15 14:30:20	EDIT CUSTOM LAREL
-	OCTUDN	ins_rest_tubi	OC0000104778816		mandatiy	COLE / 1/13 14:30.20	

b. eBay Listing Sync summary

The eBay Listing Sync function is an effective process to create Orange Connex (OC) SKUs, using data and information already present in your existing eBay listings. This process will synchronize the SKU data between OC and eBay, reducing the need to enter the mandatory data that is required for SKUs to be successfully registered on the OC platform.

Moreover, it is now possible for multiple eBay listings in the same eBay store to link to a single OC SKU, by use of the same Custom Label. This will be further enhanced by the eBay launch of multi-listing functions, which are expected to be deployed in Q3 2022. Pre-requisites

To use the eBay Listing Sync successfully, a number of pre-requisite steps need to be completed.

An Orange Connex seller account needs to be created and verified.

One or more eBay accounts need to be linked to the OC account. This can be done via the eBay Account Authorization function in My Centre on the Seller Portal; please see the screenshot below:

8 2	SEND INVENTORY	~	eBay Account	Authorization	AUTH DATE	AUTH DATE					
6	RETURN	~				Start Time to	End Time				
6.5	VAS	×						Q SEARCH O CL	EAR + LINK EBAY ACCOUNT		
C	BILLING		ALL (5) AUTHOR	RIZED (4) EXPIRED (0)	CANCELLED (1)				1		
۲	MY CENTER	~	EBAY ACCOUNT	AUTH DATE	AUTH EXPIRATION DATE	AUTH STATUS	ACTION				
	My Profile		justapplications	2021-08-04 09:45:43	2023-02-02 20:45:42	AUTHORIZED	AUTHORIZE AGAIN	CANCEL AUTHORIZATION			
	eBay Account Auth	norizatie	esellsmystuff	2021-08-06 15:26:21	2023-02-05 02:26:21	AUTHORIZED	AUTHORIZE AGAIN	CANCEL AUTHORIZATION			
	3PP Account Auth	orizatio	buyer.p2015	2022-01-19 08:46:55	2023-07-20 21:46:54	CANCELLED	AUTHORIZE AGAIN				
	Storage Country		arcade-london	2022-01-25 10:45:19	2023-07-26 23:45:18	AUTHORIZED	AUTHORIZE AGAIN	CANCEL AUTHORIZATION			
Hi. W	elcome to Orange Cor	inex	ocuk_test	2022-03-08 15:47:19	2023-09-07 04:47:18	AUTHORIZED	AUTHORIZE AGAIN	CANCEL AUTHORIZATION			

For any assistance with the above steps, please contact the UK Customer Service Team.

Manual Sync

The first step is to synchronize the data from your eBay store to the OC platform. Please click the Manual Sync button in the eBay Listing Management section of the OC portal.

•	for eday fulfilling	"eBay Listing Management	
9	SKU	Create OC SKU from eBay Listing — 👩 Complete SKU Info and Submit for Veri	fication
	SKU Information	Synced eBay Listings	Last update: MANUAL SYNC
	eBay Listing Managem	ent	
	Print SKU Label	0	0
	Bundle SKU	Ready to create draft OC SKU DETAILS	Not ready to create draft OC SKU
	File Management	Draft OC SKUs can be created from those eBay listings which contain all mandatory information	Duplicated Custom Labels DETAILS Requiring a Custom Label DETAILS
	The management		Please refresh the listing to retrieve the latest Custom Label from eBay, or edit the Custom Label on OC and sone it back to the eBay listing
E	SEND INVENTORY		An a concerne and much
Ħ	ORDER	eBay Listing Details	
6	RETURN	Ready to Create (0) Duplicated Custom Labels (0) Custom Label Required (0) Create	ed (18)

Select the eBay store that you wish to synchronize (based on your linked eBay accounts) and the eBay listing site from which to synchronize the data. Press Sync Now

	SYNC NOW	×
Please select the listings to sync to OC.		
* eBay Account:	eBay Account	
* Listing Site:	eBay.co.uk V	
	Cancel Sync Now	

A progress bar confirms how many SKUs have been synchronized. Once complete, press Cancel to exit this screen.

		SYNC NOW		×
Please select the listings to sync to OC.				
+ eBay Account:	ocuk_test		~	
* Listing Site:	eBay.co.uk		~	
		Cancel Retry Sync		
EBAY ACCOUNT	PROGRESS	SUCCESS	FAIL	TOTAL
ocuk_test	100	0%) 0	0	0

If the Manual Sync is not finding some or all of your live eBay listings, please contact the UK Customer Service Team.

Set up Each Additional Cost

1. Set up Each Additional Cost for Domestic Shipping Service

You can switch on the button 'Need Each Additional Cost' to enable each additional cost setting. You can input the buyer cost and each additional cost one by one manually or you can use the 'Set Uniform Cost' to set up the buyer pays by batch.

HOME					
	* 1. eBay Listing SKU (Custom Label) Click here	for important information about Custom Labels			
sku o	eBay Listing SKU (Custom Label)				
SKU Information	2. Select Join eBay Fulfilment Template Tem	plate Management			
ellav Listing Management	Please choose				
	3. Select Domestic Shipping Service(s)				Need Each Additional Co
Print SKU Label	Set Uniform Cost: Each Addi Cost:	EUR APPLY			
eBay Fulfilment Managem	Actio Shipping Service	Buver Pays	Each Addi Cost	Estimated Fulfillment Fee	Avg. Shioping Time
Bundle SKU					
File Management	DE Economy 🦁	EUR	EUR	2.15	16 DAYS
END INVENTORY ~					
RDFR	DE Standard 👩	EUR	EUR	4.33	1-2 DAYS
ETURN S	DEDomesticFreight 💿	EUR	EUR	-	8 DAYS
ias ~					
0.1 M/	* Do you want to ship this SKU to other count	ries?			
iller tu	C Yes O No				
ATCH OUTEOUND	* 4. eBay Fulfillment Details				
	SHOW ADVANCED SEARCH >				

2. Set up Each Additional Cost for International Shipping Service

The 'Need Each Additional Cost' button also works for international services. You can input the buyer cost and each additional cost one by one manually or you can use the 'Set Uniform Cost' to set up the buyer pays by batch.

Do you want to ship this Si Yes No No Shipping Service: DE Inte Select Destination Country ADD MORE +	KU to other countries? rnational Standard				
Set Uniform Cost: Buyer Pays Destination Country	: Buyer Pays	EUR Each Addi Cost:	EUR APPLY Each Addi Cost	Estimated Fulfillment Fee 🧑	Action
Lithuania		EUR V	EUR V	15.85	
Italy		EUR ~	EUR ~	10.11	D

Creating "Ready to Create" SKUs on the OC platform.

Each eBay listing will be created as a unique SKU on the OC platform. For an eBay multi-SKU listing, each variation will be created as a unique OC SKU. Each OC SKU must have a valid custom label, synchronized with its corresponding eBay listing.

Any synced eBay listings with valid custom labels are in the Ready to Create tab on the eBay listings management screen. As there may be many synchronized listings here, it is possible to use the filters (such as eBay listing site, eBay account, etc.) to limit the number of SKUs being created at any one time.

Please input Please input Please input Please input Please input		Please input		All	
Paul Listing Management Listing Site					
to ay Listing Management Listing Sile Listing Type	Listing Sync Date				
All 🗸 All	All	SEARCH	RESET		

If, for any reason, there is a need to edit the Custom Label before submitting the SKU for creation, there are two ways of doing this:

1) Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

~		eBay Listing Details								
8	SKU ^	Ready to Create (87827) D	uplicated Custom La	oels (448606)	Custom Label Required	(32)	Created (27)			
	SKU Information	Please select the eBay listings from w	hich to create OC SK	Us. Please refresh th	he listing if any changes have	been made on	a eBay, or make changes here and syn	c them back to the eBa	v listing	
	eBay Listing Managemen									
	Print SKU Label	Title		eBay Listing SKU ((Custom Label)	Item ID		eBay Account		
		Please input		Please input		Please in	iput	All		
	Bundle SKU	Listing Site	Listing Type		Listing Sync Date					
	File Management	eBay.co.uk 🗸	All		All	× [SEARCH RESET			
-	SEND INVENTORY								\sim	
		11248 search results, 0 selected. Select	t All Results							N
R	ORDER	Title	eBay Account	Listin	ng Site Mult	ISKU	SKU Variation	Item ID	Custom Label	O Action
6	RETURN	Aero Club Safety Ball Boxed (Doz	arcade-london	UK	Yes		Colour:Yellow;Size:Junior	115488465995	85285713160	EDIT
	VAS ~	Aero Club Safety Ball Boxed (Doze	arcade-london	UK	Yes		Colour:Yellow;Size:Senior	115488465995	85285713170	EDIT
-	LLING	Aero Club Safety Ball Boxed (Doze	arcade-london	UK	Yes		Colour:Mixed Colour;Siz	115488465995	85285799160	EDIT
						1.01				
				Edit	t Custom La	bel				×
	Edit the Custom	Label here. The eBay listing wil	l also be upda	ted with this	change.					
				10:11	0.11. T					
× 4	5	KU HITIE Aero Club Safety Ba	III Boxed (Do	zen) Cricket	Balls Training					
			1.1.1.1.1.1.1							
	v	ariation Colour. reliow, size,	Jumor							
	Original Custo	m Labol 85285712160								
1	original custo	11 Laber 05205715100								
	New Custo	m Label Please input								
L	Hen easter	Trease input								
		Confirm	Cancel							
L										
100										

 Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

KU	Title Slazenger Damen Rebecca Adlingto	eBay Account arcade-london	Listing Site Germany	MultiSKU	SKU Variation	Item ID	Custom Label	Action
Nor elizy fulfitiment	Slazenger Damen Robecca Adlingto	arcade-london	Germany					
🦻 SKU 🧠				Yes	Farbe Schmetterling,Grö	115490609333	35464822390	EDIT
	Slazenger Damen Rebecca Adlingto	arcade-london	Germany	Yes	Farbe Schmetterling, Grö	115490609333	35464822430	EDIT
SKU Information	Slazenger Damen Rebecca Adlingto	arcade-london	Germany	Yes	Farbe Schmetterling, Grö	115490609333	35464822310	EDIT
eRay Listing Management	Slazenger Damen Rebecca Adlingto	arcade-london	Germany	Yes	Farbe Schmetterling;Grö	115490609333	35464822470	EDIT
Print SKII Label	Slazenger Damen Rebecca Adlingto	arcade-london	Germany	Yes	Farbe Schmetterling,Grö	115490609333	35464822350	EDIT
	Puma Kinder Carina 2 Glitzy Klassi	arcade-london	Germany	Yes	EU-Schuhgröße:38;Farbe	115489652405	06117501250	EDIT
Bundie SKO	Puma Kinder Carina 2 Glitzy Klassi	arcade-london	Germany	Yes	EU-Schuhgröße:35,5,Far	115489652405	06117503230	EDIT
File Management	Puma Kinder Carina 2 Glitzy Klassi	arcade-london	Germany	Yes	EU-Schuhgröße:37;Farbe	115489652405	06117501240	EDIT
SEND INVENTORY	Puma Kinder Carina 2 Glitzy Klassi	arcade-london	Germany	Yes	EU-Schuhgröße:35,5;Far	115489652405	06117501230	EDIT
CRDER	Puma Kinder Carina 2 Glitzy Klassi	arcade-london	Germany	Yes	EU-Schuhgröße: 37;Farbe	115489652405	06117503240	EDIT
C RETURN					< 1 2 3	4 5 6 87	1 83 > 10'page ∨ Go	to 1
HI. Welcome to Urange Connex								

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

If the Custom Labels are correct, select one or more of the SKUs and click CREATE OC SKU.

An intermediate screen will advise if any mandatory data needs to be added (e.g. whether batteries are required). Once any missing mandatory information has been successfully entered, the SKUs can be submitted for verification. The verification process typically takes up to one business day to complete.

1	Draft OC SKUs created successfully	×
21	1 OC SKUs have been successfully created and are now under verification. The verification process should take approximately 1-2 working days.	
21	ОК	

Updating missing Custom Labels

Each OC SKU must contain a Custom Label, although historically this has not been a mandatory piece of information on eBay listings. The eBay Listing Sync process identifies any listings with missing Custom Labels and moves them to the Custom Label Required tab.

There are two ways to add the Custom Label

 Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

Ready to Create (17827) Duplicated Custom Labels (448615) Custom Label Required (32) Created (18)										
SKU Information										
eBay Listing Management	eBay Listing Management Please add the Custom Labels for these listings on eBay and refresh the listing to synchronise them with OC. Alternatively, make changes here and sync them back to the eBay listing Listings with non-duplicated Custom Labels will then more to the "Ready to Create" and									
Print SKU Label	int SKU Label Title eBay Listing SKU (Custom Label) Item ID eBay Account									
Bundle SKU	Bundle SKU Please input Please input Please input All									
	Listing Site	Listing Type	Listing Sync D	te						
File Management	All 🗸	All	~ All	~ [SEARCH RESE	Т		1		
SEND INVENTORY								_		
ORDER	32 search results, 0 selected. Select Al	ll Results								
E ONDER	Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	O Action		
💿 RETURN 🗸 🗸	single test item red biro ac1	esellsmystuff	UK	No		115488795127	Required	EDIT & UPDATE		
Hi. Welcome to Orange Connex										
	Sneaker - Don't purchase	ocuk_test	UK	Yes	US Shoe Size:9.5	385044469073	Required	EDIT & UPDATE		
	Soap - Don't purchase	ocuk test	UK	Yes	Colour Pink	385044473003	Required	EDIT & UPDATE		
			Euli Cusi	III Label						
			Eult Custo							
C			Eult Cust							
Edit the Custom	Label here. The eBay listing wi	ll also be updated	with this change.							
Edit the Custom	Label here. The eBay listing wi	ll also be updated	with this change.							
Edit the Custom	Label here. The eBay listing wi	II also be updated	with this change.							
Edit the Custom	Label here. The eBay listing wi	ll also be updated I biro ac1	with this change.							
Edit the Custom	Label here. The eBay listing wi	ll also be updated	with this change.							
Edit the Custom Sk Sk	Label here. The eBay listing will the contract of the contract	l also be updated I biro ac1	with this change.							
Edit the Custom of Sk	Label here. The eBay listing wi KU Title single test item red ariation	l also be updated	with this change.							
Edit the Custom I Sk Va Original Custor	Label here. The eBay listing wi KU Title single test item red ariation n Label	l also be updated	with this change.							
Edit the Custom I Sk Va Original Custor	Label here. The eBay listing wi KU Title single test item red ariation n Label	l also be updated	with this change.							
Edit the Custom I Sk Va Original Custor	Label here. The eBay listing will KU Title single test item red ariation n Label	l also be updated	with this change.							
Edit the Custom I Sk Va Original Custor New Custor	Label here. The eBay listing will KU Title single test item red ariation n Label Please input	l also be updated	with this change.							
Edit the Custom I Sk Va Original Custor New Custor	Label here. The eBay listing will KU Title single test item red ariation n Label Please input	l also be updated	with this change.							

2) Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

				From David musclesses	and that	11P	Ver	Calaur Oranas	282014173003	Remained	FOFT & UDDATE
•	HOME			South - room chargeage	ULUK_ICSI	UA	109	Colou: Oralige	20201111/2003	(volumo)	EDIT & OPDALE
	SKIL	1.		Soap - Don't purchase	ocuk_test	UK	Yes	Colour:Pink	385044473003	Required	EDIT & UPDATE
	SKU Information	Ľ		Soap - Don't purchase	ocuk_test	UK	Yes	Colour:Purple	385044473003	Required	EDIT & UPDATE
				Soap - Don't purchase	ocuk_test	UK	Yes	Colour:Red	385044473003	Required	EDIT & UPDATE
	Print SKU Label			single test item red biro ac1	esellsmystuff	UK	No		115488795127	Required	EDIT & UPDATE
	Pundle CVII			Sneaker - Don't purchase	ocuk_test	UK	Yes	US Shoe Size:9.5	385044469073	Required	EDIT & UPDATE
	File Management			Vase - Don't purchase	ocuk_test	UK	Yes	Item Height 30cm	385044475333	Required	EDIT & UPDATE
				Vase - Don't purchase	ocuk_test	UK	Yes	Item Height: 50cm	385044475333	Required	EDIT & UPDATE
6	SEND INVENTORY			Trousers - Don't purchase	ocuk_test	UK	Yes	Size:S	385044459531	Required	EDIT & UPDATE
Ä	ORDER				and and	11F	Var	Cian C	285014440726	Parmined	EDIT & UDDATE
6	RETURN			years - Don't Dorchard	orar_ien	UK.	109	0420.0	363044449720	Requireu	EDITA OFDATE
	VAS ~			_/_					< 1 2	3 4 > 10/page	Go to 1
Ģ			В	ATCH REFRESH ED	IT CUSTOM LABEL	CREATE ANYWAY					C

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

Once the Custom Labels have been successfully updated, the SKUs will move to the Ready to Create tab and can be submitted for verification as outlined in the Creating

"Ready to Create" SKUs on the OC platform section above.

Handling duplicated Custom Labels

eBay and OC now allow Custom Labels to be duplicated on more than one OC SKU and duplicates are identified in the Duplicated Custom Labels tab.

Before the SKU can be created on the OC platform, it is necessary to confirm whether the duplication is the result of a listing error, or whether it is intended. Duplicated Custom Labels in error.

It is possible that the Custom Label has been duplicated because of errors on the eBay listings and that different Custom Labels are required for these SKUs.

There are two ways to edit the Custom Label

1) Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

OR ANGE CONNEX	Ready to Create (87827)	tuplicated Custom Labels (448615)	Custom Label Require	d (32) Created (18)		
for allay fulfilment	How to deal with duplicate Custom	Label issues:				
HOME	If a listing has the same Custom L Click "CONFIRM DUPLICATIO or Click "EDIT CUSTOM LABE	abel as an existing OC SKU, please of N° to link the Custom Label with the to edit the Custom Label to avoid it	hoose one of the following opti- existing SKU; it will move to the duplication, the listing will then	ns: e "Created" tab and both the old and new SF move to the "Ready to Create" tab	Us will have the same Custom Label;	
SKU ^	. If newly synced listings have dupl	icated Custom Labels, please:				
SKU Information	Choose one of them and click "CF	EATE OC SKU". Once created, then	a link the others to this new OC	SKU, or edit their individual Custom Labels	to avoid duplication.	
eBay Listing Management	Title	eBay Listing S	iKU (Custom Label)	Item ID	OC SKUID	
Print SKILLabel	Please input	Please inpu	é	Please input	Please input	
This sko caser	eBay Account	Listing Site	Listing Type	Listing Sync Date		
Bundle SKU	ocuk_test	eBay.co.uk	~ All	~ All	SEARCH RESET	
						-
File Management	16 much much for dealers					
SEND INVENTORY	to search results, o searched.					
	Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
ORDER						CREATE OC SKU
	Shirt - Don't purchase	ocuk_test	385044462651	Test 05082022		citati de site
RETURN	Size:M	UK				EDIT CUSTOM LABEL
Velcome to Orange Connex						
	Dress - Don't purchase	ocuk_test	385044427911	Test 05082022		CREATE OC SKU
LLING	Material:Cotton;Size Type:S	UK				

 Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

CC ORANGE CONNEX	Dress - Don't purchase Material:Cotton;Size Type;XL	ocuk_test UK	385044427911	Test Tee_XL_Co	OC000012265030	EDIT CUSTOM LABEL	-
HOME	Dress - Don't purchase Material:Cotton;Size Type:XS	ocuk_test UK	385044427911	Test Tee_X5_Co	OC000012268049	CONFIRM DUPLICATION	
SKU ^						EDIT CUSTOM LABEL	
SKU Information	TEST TEST TEST socks7 - do not p.	ocuk_test UK	385052563551	testsocks		CREATE OC SKU	
eBay Listing Management						EDIT CUSTOM LABEL	
Print SKU Label	TEST TEST TEST socks8 - do not p.	ocuk_test UK	385052563781	testsocks		EDIT CUSTOMU ABEL	
Bundle SKU						CREATE OF SMIL	
File Management	TEST TEST TEST socks9 - do not p.	ocuk_test	385052564153	testsocks		EDIT CUSTOM LABEL	
SEND INVENTORY						LDI CONONLADEL	0
ORDER	TEST TEST TEST socks10 - do not .	ocuk_test UK	385052564465	testsocks		CREATE OC SKU	
RETURN ~							
i. Welcome to Orange Connex						robale cone t	•
	BATCH REFRESH						•

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

Once the Custom Labels have been successfully updated, the SKUs will move to the Ready to Create tab and can be submitted for verification as outlined in the Creating "Ready to Create" SKUs on the OC platform section above.

Confirming duplicated Custom Labels

It is now possible for multiple eBay listings in the same eBay store to link to a single OC SKU, by use of the same Custom Label. This will be further enhanced by the eBay launch of multi-Listing functions, which are expected to be deployed in Q3 2022.

This means that duplicated Custom Labels found by the eBay Listing Sync process could be intended, but this needs to be confirmed before the OC SKUs can be created.

If a duplicated Custom Label corresponds to an existing OC SKU, this will be highlighted against the listing. Click CONFIRM DUPLICATION to confirm that the Custom Labels are deliberately duplicated and should correspond to the same OC SKU. As the base OC SKU already exists, there is no need to submit the duplicated SKUs for separate verification.

	SKU Information	Dress - Don't purchase Material:Cotton;Size Type:L	ocuk_test UK	385044427911	Test Tee_L_Co	OC0000012268021	CONFIRM DUPLICATION EDIT CUSTOM LABEL
	eBay Listing Management Print SKU Label	Dress - Don't purchase Material:Cotton;Size Type:M	ocuk_test UK	385044427911	Test Tee_M_Co	OC0000012268012	CONFIRM DUPLICATION
	Bundle SKU File Management	Dress - Don't purchase	ocuk_test	385044427911	Test Tee_XL_Co	OC0000012268030	CONFIRM DUPLICATION
	SEND INVENTORY	Dress - Don't purchase	ocuk_test				EDIT CUSTOM LABEL
R	ORDER	Material:Cotton;Size Type:XS	UK	385044427911	Test Tee_XS_Co	0C000012268049	EDIT CUSTOM LABEL

If duplicate Custom Labels are identified by the eBay Listing Sync process, but no OC SKU yet exists with this Custom Label, a base OC SKU must be created. Click Create OC SKU to create this SKU. An intermediate screen will advise if any mandatory data needs to be added (e.g. whether batteries are required). Once any missing mandatory information has been successfully entered, the SKUs can be submitted for verification.

The verification process typically takes up to one business day to complete.

for ellay fulfillment	Ready to Create (87826)	Duplicated Custom Labels (448605)	Custom Label Required	(32) Created (29)		
HOME SKU SKU SKU SKU Information eBay Listing Management	How to deal with duplicate Cut - If a listing has the same Custo Click "CONFIRM DUPLICA or Click "EDIT CUSTOM La - If newly synced listings have Choose one of them and click	tom Label issues: m Label as an existing OC SKU, please TION" to link the Custom Label with th BEL" to edit the Custom Labels, please: "CREATE OC SKU". Once created, the	choose one of the following option e existing SKU; it will move to the I duplication, the listing will then m in link the others to this new OC SI	s: "Created" tab and both the old and new SK ove to the "Ready to Create" tab UU, or edit their individual Custom Labels t	Us will have the same Custom Label; o avoid duplication.	
Print SKU Label	Title	eBay Listing	SKU (Custom Label)	Item ID	OC SKUID	
Bundle SKU	Please input	Please inp	ut	Please input	Please input	i r
File Management	eBay Account ocuk_test	Listing Site	Listing Type	Listing Sync Date	× SEARCH RESET	
SEND INVENTORY						
ORDER.	6 search results, 0 selected.					
🕝 RETURN 🗸	Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
w VAS V	Material:Cotton;Size Type:S	ocuk_test UK	385044427911	Test 05082022		CREATE OC SKU

Once the base OC SKU has been created, its OC SKUID is displayed against the remaining listings with duplicated Custom Labels; click CONFIRM DUPLICATION to link these to the base SKU, as outlined above.

SKU Information	Dress - Don't purchase	ocuk_test	385044427911	Test Tee_L_Co	OC0000012268021	CONFIRM DUPLICATION
eBay Listing Management	America contat, and Type.2	C.L.				EDIT CUSTOM LABEL
Print SKU Label	Dress - Don't purchase	ocuk_test	2020/14/22011	Test Tes M. Co.	0000001226012	CONFIRM DUPLICATION
D	Material:Cotton;Size Type:M	UK	363044427911	Test Tee_AL_CO	00000012208012	EDIT CUSTOM LABEL
Bundle SKU						CONFIRM DUPLICATION
File Management	Material:Cotton;Size Type:XL	UK	385044427911	Test Tee_XL_Co	OC0000012268030	EDIT CUSTOM LABEL
SEND INVENTORY						
💘 ORDER	Dress - Don't purchase	ocuk_test	385044427911	Test Tee_XS_Co	OC000012268049	CONFIRM DUPLICATION
	Material:Cotton;Size Type:XS	UK				EDIT CUSTOM LABEL

c. This will bring you to 'set up Shipping Service', you will need to Action which shipping services you would like you offer your buyers.

		1. SKU Fulfillment Attributes		2. Join eBay fulfilim	ent
	CONNEX				
	for eBay fulfillment				
•	HOME	Join eBay Fulfillment to Enjoy Extra Privileges:			
9	SKU ^	Listing quantity and shipping policy overwritten in you	ur eBay transaction order auto-fulfillment	Near real time order	status and eBay inventory
	SKU Information	Control of the second	-	- Aller - Aller	
	Print SKU Label	🔴 DE 🕘 US			
	eBay Listing Management				
	eBay Fulfilment Managen	* 1. eBay Listing SKU (Custom Label) Click here for important informatic eBay Listing SKU (Custom Label)	in about Custom Labels		
	Bundle SKU	2. Select Join eBay Fulfilment Template Template Management			
	File Management	test001			
-	SEND INVENTORY	* 3. Select Domestic Shipping Service(s) 💮			Need Each Additional Cost
R	ORDER	Actio Shipping Service	Buyer Pays	Estimated Fulfillment Fee ⊘	Avg. Shipping Time
6	RETURN	DE Domestic Economy 🕐	0 EUR	-	1-3 DAYS
	VAS ~				
	LLING	DE Domestic Standard 🕧	2.45 EUR	-	1-2 DAYS

If you only select one from all available services, this service will be offered as free shipping to your buyers on your eBay listing.

Meanwhile, if you select two or more optional services, the most economical shipping service defaults as free shipping to your buyers on your eBay listing. You will need to set the delivery fees for all other delivery services selected.

Join US eF:

Set up Shipping Service and Shipping Costs:

- Same Shipping Service: Must set up Shipping Costs for all Zone chart

- Different Shipping Service: The shipping cost for the same zone chart should be ECO< STD < EXP

* Estimated Fulfilment Fee is calculated from the New Jersey fulfilment centre.

OC will update EDD to eBay according to the actual inventory. This way has more advantages than non-eF service on eBay.

•	HOME	Shipping Service	Buyer Shipping Cost			Estimated Fulfillment Fee 📀	Action
9	SKU ^		Zone1&2	1	USD	5.57	
	SKU Information		Zone3	3	USD	5.24	
	eBay Listing Management		Zone4	4	USD	5.24	
	Print SKU Label		Zone5	5	USD	5.24	
	Bundle SKU	USDomesticStandard	Zone6	6	USD	5.24	
	File Management		Zone7	7	USD	5.24	
•	SEND INVENTORY		Zone8	8	USD	5.24	
R	ORDER		Non-con	9	USD	7.3	
6	RETURN						
I II			Zone1&2		USD	21.05	

d. Click Next after the domestic shipping service has been selected. Set up eBay fulfilment.

00	ORANGE	I. SKU FUITIIIMENT ATCHOULES		2. join essy running	
А НОМЕ	or eBay fulfillment	Join eBay Fulfillment to Enjoy Extra Privileges:			
🎯 SKU	100	Listing quantity and shipping policy overwritten in your	eBay transaction order auto-fulfillment	Near real time order	status and eBay inventory
SKU Inf	ormation	sowy making		synchronization	
Print SK	U Label	DE US			
eBay Lis	ting Management				
eBay Fu	filment Manageri	* 1. eBay Listing SKU (Custom Label) Click <u>here</u> for important information about Cust eBay Listing SKU (Custom Label)	om Labels		
Bundle	бки	2. Select Join eBay Fulfilment Template Template Management			
File Mar	agement	test001			
SEND INV	ENTORY ~	* 3. Select Domestic Shipping Service(s) 📀			Need Each Additional Cost
P ORDER	ł	Actio Shipping Service	Buyer Pays	Estimated Fulfillment Fee 🧿	Avg. Shipping Time
C RETURN		-			
d vas		DE Domestic Economy 🕐	0 EUR		1-3 DAYS
					(

e. Select fulfilment centre.

f. Input your eBay listing SKU. Your eBay listing SKU should match the custom label updated in your eBay listing details. We will use the eBay SKU ID/Custom Label you supplied to identify the active listing and enable auto-fulfilment.

g. eBay Fulfilment Details displays all eBay accounts already linked with your OC

account ID related to this eBay listing SKU, you can choose to join eBay fulfilment by each eBay account.

for eBay fulfilment.	+ 0	L (82) DRAFT (0)	READY FOR VERIFICATION (0)	UNDER VERIFICATION (15)	REJECTED (1) REC	SISTERED (66) DOCUMENT REG	QUIREMENT (0)		± D
SKU •		SKU NAME 0	SELLER SKU ID OC SKU ID 0	OC PACKAGING ©	BATTERY SETTINGS	MSDS DOCUMENT ©	FULFILLMENT CENTER 0	RE	ACTION
Print SKU Label							DE Fulfillment Center	RE	
		test-0619-001	test-0619-001 00000012250280	No			UK Fulfillment Center	NC	ENABLE WAREHOUSE
eBay Listing Management							US Fulfillment Center	RE	
eBay Fulfilment Managen								RE	
Burnella Carra			Polybag-LJD				DE Fulfillment Center	RE	
sundle SKU		KK666	OC0000012216020	Yes			UK Fulfillment Center	NC	ENABLE WAREHOUSE
File Management							US Fulfillment Center	NC	
SEND INVENTORY							DE Fulfillment Center	RE	
		POlybag123	POlybag123	Yes			UK Fulfillment Center	NC	ENABLE WAREHOUS
ORDER			SAME AND THE INCOME				US Sulfillment Center	NC	

h. Click Submit.

You can also batch set up the eBay fulfilment Program through **SKU > SKU Information** by clicking **Batch Set Up EF Service**.

	ORANGE CONNEX	YOU ARE HERE > SKU > SKU Infor	mation					N YANQI YANQI 99+ € English
•	for eBay fulfillment HOME SKU ^	0 Ready for Verification			SUBMIT	0 Not Ready for Verification		DETAILS
	SKU Information	These SKUs are ready and can	be submitted for verification by	clicking SUBMIT.		dditional information required e.g. CE	Document / WEEE / MSDS Documer	nt / Battery Settings
	Print SKU Label							
	eBay Listing Management	SKU ID Seller SKU ID / OC SKU ID / Barci	SKU Nai	me Name	Fulfil	Iment Center ease Select Fulfilment Centre	v	Q SEARCH O CLEAR
	eBay Fulfilment Manager							
	Bundle SKU		EATCH SETUP EF	SERVICE				
	File Management	- CROATE SKO	I BATCH SETU	- Cent				2 EAFORT
6	SEND INVENTORY	✓ ALL (82) DRAFT (0)	READY FOR VERIFICATION (0)	UNDER VERIFICATION (15)	REJECTED (1)	REGISTERED (66) DOCUMENT REQU	UREMENT (0)	
)ee	ORDER	SKU NAME ¢	SELLER SKU ID OC SKU ID 😄	OC PACKAGING ©	BATTERY SETTINGS	MSDS DOCUMENT ©	FULFILLMENT CENTER 🗘	RE ACTION
6	RETURN							
0	ORANGE CONNEY	YOU ARE HERE > SKU > SKU Inform	nation					👩 YANQI 💇 🔀 Englis
	for ellay fulfillement							
•	HOME	0					_	
3	sku ~	Ready for Verification		BATCH SE	TUP EF SERVICE		-	DETAILS
	SKU Information	These SKUs are ready an		DE Fulf	illment Center		/ WEEE / MSDS Docum	nent / Battery Settings
	Print SKU Label							
	eBay Listing Management	Sku ID Seller Sku ID / OC Sku ID		UK Fulf	illment Center			Q SEARCH O CLEAR
	eBay Fulfilment Managen			US Fulf	illment Center			
	Bundle SKU							
	File Management	+ CREATE SKU			Cancel			* EXPORT
•	SEND INVENTORY	✓ ALL (82) DRAFT (0)	READY FOR VERIFICATION (0)	UNDER VERIFICATION (15)	REJECTED (1)	REGISTERED (66) DOCUMENT RE	QUIREMENT (0)	
8	ORDER	SKU NAME ©	SELLER SKU ID	OC PACKAGING ©	BATTERY SETTINGS	MSDS DOCUMENT ©	FULFILLMENT CENTER	RE ACTION

CC DRANGE CONNEX	YOU ARE HERE > SKU > SKU Ir	formation					
HOME	0 Ready for Verification		BATCH SET	UP EF SERVICE		_	DETAILS
SKU Information Print SKU Label	These SKUs are ready an	Note ② : 1.Template V1.0 or above are com 2.We suggest that you download ar	patible Ind use the latest version: impo	t_SKUInformation=BatchSetUp1	FService_Template_EN_DEFC_V2.0	t / WEEE / MSDS Documer	t / Battery Settings
eBay Listing Management eBay Fulfilment Managem	SKU ID Seller SKU ID / OC SKU ID	 A. Do not change any field values of the time of time	r file format. : data in your file exceeds this limi	ation, please split into several file	is to upload.		Q SEARCH O CLEAR
Bundle SKU File Management	+ CREATE SKU DI L	Select files from your computer	🗘 Upload				* 600
SEND INVENTORY	ALL (82) DRAFT (0)		Import	Cancel		o	
ORDER	SKU NAME ©	SELLER SKU ID OC SKU ID 🔅	OC PACKAGING	BATTERY SETTINGS	MSDS DOCUMENT ©	FULFILLMENT CENTER 👙	RE ACTION

i. Click the template and fill in the corresponding information, Input fulfilment service information.

	A	В	С	D	Е	F	G	Н
1	Seller SKU	eBay Listing [SKU (Custom Label)	Fulfillment Center	Domestic Shipping Serv	i Zone	Buyer Pays	Each Addl Cost	Curren
2	TEST001	EBAY-TEST	DE	DEDomesticEconomy	A11	0	0	EUR
3	TEST001	EBAY-TEST	DE	DEDomesticStandard	A11	3.95	3.95	EUR
4	TEST001	EBAY-TEST	DE	DEDomesticFreight	A11	12.95	12.95	EUR
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
	< >	Domestic Shippi	ng Service Interr	national Shipping Service	eBay Fulfillment 🚥 +	: .		

j. Opt-in/Opt-out eBay fulfilment.

	A	В	С	D	E	F	G
1	Seller S	KUI eBay Account	IlJoin eF	Autoflip		0	
2	TEST001	store001	OPT-IN	YES	10		
3	TEST001	store002	OPT-IN	NO			
4	TEST001	store003	OPT-IN				
5	TEST001	store004	OPT-IN	-			
6	TEST001	store005	OPT-IN				
7	TEST001	store006	OPT-IN				
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
	< > •	• International S	Shipping Se	ervice e	Bay Fulfillment	Data De	finitions

Note: This Template will allow you to enable the EF Program as well as select your shipping services Your selected shipping service(s) will be displayed on eBay listings when SKUs have successfully opted into eBay Fulfilment. k. Click **Upload** – **Import** after finishing all the inputs, if your import is successful, you will see a prompt notification on the page.

tor eBay fulfillm	nent	SKU		SKU Name		Fulfillment	Center	
IOME		Seller SKUID / OC SKU	лD	IMPORT FROM TEM	IPLATE ×	Please Se	lect Fulfillment Cente	a 🖂
KU		EF Status						
SKU Information	٦	EF Status	A	Il of the data has been impor	ted successfully.			
	_			ОК				
Print SKU Label								
Print SKU Label		+ CREATE SKU		лсе		Q	SEARCH D CL	EAR 👱 EXPC
Print SKU Label		+ CREATE SKU					SEARCH O CL	
Print SKU Label END INVENTORY IRDER		+ CREATE SKU	BATCH SET UP EF SERV OMPLETE INFORMATION (16	VICE	TION (1) UNDER VERIFI	CATION (23) REC	SEARCH D CL	EAR ⊻ EXPC
Print SKU Label END INVENTORY DRDER JETURN		+ CREATE SKU ALL (89) INC	Q BATCH SET UP EF SERV OMPLETE INFORMATION (16 SELLER SKUID OC SKUID	CE READY FOR REGISTRAT	TION (T) UNDER VERIFI FULFILLMENT CENTER ©	CATION (23) REG REGISTRATION STATUS \$	EARCH O CL IISTERED (49) F EF STATUS ©	EAR 2 EXPO REJECTED (0) ACTION
Print SKU Label END INVENTORY RDER ETURN AS		+ CREATE SKU ALL (89) INC SKU NAME = test1112		INCE READY FOR REGISTRAT SKU SOURCE = 22 MANUALLY	NON (1) UNDER VERIFI FULFILMENT CENTER DE Fulfillment Center	CATION (23) REG REGISTRATION STATUS ‡ UNDER VERIFICATION	EARCH O CL ISTERED (49) F EF STATUS © OPT OUT	EAR 2 DXPC REJECTED (0) ACTION EDIT :

If any entry fails to import, you can click **download** and check the error indications, fix them, and then upload it again.

	C DRANG	E	YOU ARE HERE IF SKU IN SKU Infor	mation					English
	for eday fulfills	were	sku	SKU Nam	e	Fulfillment Center		CF Status	
	HOME		Seller SKUID / OC SKUID	Children and Child	192	Phone Tables Tulking	ment Center 🤟		
	SKU		SRU Source		IMPORT FRO	OM TEMPLATE ×			
	SKU information		ALL	*	All data has failed to impor	τ.			
	Print SKU Label			_	Please download the failed	rows, fix them and import again.			
	SEND INVENTORY		+ CREATE SKU	IET UP EF SERVI		ОК		O SEARCH D CLEAR	± EXPORT
R	ORDER		VALL (42) INCOMPLETE INFO	RMATION (29) READY FOR I	REGISTRATION (1) UNDER	VERIFICATION (D) RECESTERED (T1)	REJECTED (1)		
	RETURN		SKU NAME C	SELLER SKUID OC SKUID ©	SKU SOURCE ©	FURFRLMENT CENTER :	REGISTRATION STATUS	EF STATUS 🗧	ACTION
	VAS		. 21	11111 000000001165418	MANUALLY		INCOMPLETE INFORMATION	OPT OUT	4017 I
	MY CENTER		1234	0C0000009 0C0000002315274	MANUALLY		INCOMPLETE INFORMATION	OPT OUT	1 7103
			D 7157	0C0000888 0C0000000376482	MANUALLY		INCOMPLETE INFORMATION	OPT OUT	1017)
			12345678	12345678 000000000029745	MANUALLY		INCOMPLETE INFORMATION	OPT OUT	1017 (
			Cloth(This is a testing item, not for sell)	Test-Ham-002 OC000000042395	eGay	DE Fulfiliment Center	INCOMPLETE INFORMATION	OFT OUT	EDIT 1
-			Produktcode des Verkäufers	Produktcode des Verkäufers OC0000000095583	MANUALLY		INCOMPLETE INFORMATION	OPT OUT	ior i

Once you have completed this process you will be able to check the status of your eBay fulfilment SKU(s) enrollment under **SKU > SKU Information**.

EBAY ACCOUNT ID 🔅	EBAY LISTING ID $\ensuremath{\oplus}$	JOIN EF STATUS	ERROR MESSAGE ()	ACTION
kunsumm		OPT IN - FAILED	[400005] Listing not found for the SKU and Marketplaceld.	Please choose v
boogen		OPT IN - FAILED	[400005] Listing not found for the SKU and Marketplaceld.	Please choose 🚽
squi		OPT IN - FAILED	[400005] Listing not found for the SKU and MarketplaceId.	Please choose 🔍
epoch		OPT IN - FAILED	[400005] Listing not found for the SKU and MarketplaceId.	Hease choose 🗸 🗸
octopus		OPT IN - FAILED	[400005] Listing not found for the SKU and Marketplaceid.	Please choose 🚽 👻
ttuatarr		OPT IN - FAILED	[400005] Listing not found for the SKU and MarketplaceId.	Please choose
fuchsia	143993538960	OPT IN - SUCCESS		Please choose
sciso	373520262028	OPT IN - SUCCESS		Please choose
hubpann	384070310768	OPT IN - SUCCESS		Please choose v

A summary of your SKU enrollment result will be sent to you daily through both an email and an In Mail.

SKU Status

All SKUs in the Orange Connex Fulfilment Platform are assigned one of the following statuses:

• **NOT ENABLED**: The SKU has been drafted and further information is required before registration can be completed.

• **READY FOR REGISTRATION**: All required info has been filled in. You can still edit all the information or submit it for registration.

- UNDER VERIFICATION: The SKU is under verification.
- **REGISTERED**: The SKU has been successfully registered. You can go on to prepare your inbound shipments.

• **REJECTED**: The SKU did not pass our verification. You can edit and resubmit.

Note By choosing to opt-in to eBay fulfilment:

a. OC will recognize your intent to join the eBay fulfilment Program with the selected SKUs, no other SKUs are affected.

b. If you do not have inventory available in the fulfilment warehouse for this SKU, you will need to send your first inbound order. This will be your first placement of the SKU inventory into the fulfilment program.

c. Once your inbound order is received at the fulfilment warehouse, verified, and put away into a pickable location, the new inventory becomes sellable on eBay.

d. OC will notify eBay of the available inventory quantity and indicate that you have opted into the eBay fulfilment Program for this SKU.

e. eBay will use the eBay SKU ID/Custom Label you supplied to OC as part of the SKU registration to identify the active listing you have for this SKU on eBay.

f. It is very important that the SKU ID you provided to OC matches the Seller SKU/Custom Label provided on your eBay listing or your listing will not be found.

g. Quantity will only be updateable via the OC automated inventory update. (See special note below for Multi-SKU / Multi-Variant listings.)

h. eBay will update the eBay fulfilment listing quantity with the available inventory provided by OC and will continue to automatically update inventory as OC reports changes in sellable inventory levels.

i. Your SKU is ready and future buyers' orders will be automatically processed and fulfilled by OC with no requirement for Seller interaction.

Special note of restriction condition for Multi-SKU / Multi-Variant Listings

As an eBay fulfilment listing, multi-SKU listings carry additional restrictions and requirements be- yond SKU/Custom Label and sellable quantity restrictions of standard listings. In addition to those restrictions, multi-SKU listings also have the following:

a. All Variants in the listing Must be opted into the eBay fulfilment program.

b. All Variant items Must have a clear listing.

c. All Variants without inventory in the fulfilment warehouse will have sellable inventory set to 0 once the first SKU of a respective multi-SKU listing has moved to the eBay fulfilment program. You will not be able to:

- Remove a variation from the listing.
- Change variation specifications (IE: change color from red to blue).
- Add additional variations.

To remove these restrictions, you will have to unenroll each SKU variant from the eBay fulfilment program on OC and allow OC to pass the update to eBay removing the eBay fulfilment Flag from the listing.

Error Information

Join EF Failure Reason & Error Message (Failed to Join EF)

If failed to join EF, you can define the failure reason by "ERROR MESSAGE", which is visible on the OC platform (SKU Information => Select SKU => 3. Opt-in eBay fulfilment)

SKU Information										
Print SKU Label	+ CREATE	sku					Q 9	SEARCH	O CLEAR	± EXF
SEND INVENTORY	~ALL(148)	INCOMPLE	TE INFORMATION(59) READY FOR REGI	ISTRATION(2)	UNDER VERIFICATION(2)	REGISTERED(82)	REJECTED(3)			
ORDER		SKU NAME	SELLER SKUID OC SKUID	SKU SOURCE	FULFILLMENT CENTER	REGISTRATION	STATUS	EF STATI	us	ACTION
VAS ~		809-0L1111-CD0	809-OL111102 OC000000233161	MANUALLY	DE Fulfillment Center	REGISTERE	D	OPT-OU	π	EDIT 1
WALLET MY CENTER		309-OL1111-CD0	809-OL111101	MANUALLY	DE Fulfillment Center	REGISTERE	D	OPT-OU	л	EDIT 1
		DE-czhc1110-CD	01 DE-czhc111001 OC0000000220943	MANUALLY	DE Fulfillment Center	REGISTERE	D	OPT-OU	л	EDIT :
		090909	90909 OC000000212446	MANUALLY		INCOMPLETE INFO	RMATION	OPT-OU	л	EDIT :
						1 2 3 4	5 6	15 5	10/nane	Go to
1.3	5KU Creation	_	2. SKU Fi	ulfillment Attr	ibutes		3. Opt in el	Bay fulfillm	nent	
1. s Bay Fulfillment Deta	SKU Creation	_	2. SKU Fr	ulfillment Attr	ibutes		3. Opt in el	Bay fulfillm	nent] ALL OPT-C	DUT
aBay Fulfillment Deta	SKU Creation ails EBAY LISTIM	NG ID	2. SKU Fr	ulfillment Attr	ibutes		3. Opt in el	Bay fulfillm	ALL OPT-C	DUT
2Bay Fulfillment Deta EBAY ACCOUNT ID cherchoo	SKU Creation ails EBAY LISTIN 301326923	NG ID 18945	2. SKU Fr JOIN EF STATUS © OPT IN - SUCCESS	ulfillment Attr	ibutes		3. Opt in el	Bay fulfillm	ALL OPT-C ACTION Please sele	out N et Ƴ
aBay Fulfillment Deta BBay AcCOUNT ID cherchoo topudu	SKU Creation ails EBAY LISTIM 301326923 301326923	NG ID 18945 18946	2. SKU Fr JOIN EF STATUS = OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT)	ulfillment Attr	ibutes		3. Opt in el	Bay fulfillin	annt ALL OPT-C ACTION Please sele Please sele	N N N N
aBay Fulfillment Deta BBay Account ID cherchoo topudu ineffablses	EBAY LISTIN 301326923'	NG ID 18945 18946	2. SKU Fr JOIN EF STATUS = OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT) OPT IN - IN PROCESS	ulfillment Attr	ibutes		3. Opt in et		nent] ALL OPT-C ACTION Please sele Please sele	DUT N ct V ct V
aBay Fulfillment Deta BBay Account ID cherchoo topudu ineffablses landscae	ails EBAY LISTIN 3013269231 3013269231	NG ID 18945 18946	2. SKU Fi JOIN EF STATUS = OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT) OPT IN - IN PROCESS OPT OUT	ulfillment Attr	ibutes		3. Opt in el	Bay fulfilla	nent ALL OPT-C ACTION Please sele Please sele	DUT I I I I I I I I I I I I I
aBay Fulfillment Deta EBAY ACCOUNT ID cherchoo topudu ineffabises landscae lhenmueo	ails EBAY LISTIN 3013269231 3013269231	NG ID 18945 18946	2. SKU Fr JOIN EF STATUS = OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT) OPT IN - IN PROCESS OPT OUT OPT OUT	ulfillment Attr	ibutes RROR MESSAGE 400005) Listing not found u 260005) Listing not found u	nder the eBay ma nder the eBay ma	3. Opt in el		Please sele	Not V A A A A A A A A A A A A A
aBay Fulfillment Deta BBay Fulfillment Deta EBAY ACCOUNT ID cherchoo topudu ineffabises landscae lhenmueo hullabyya	SKU Creation ails Bails BBAY LISTIM 301326923* 301326923* 301326923* 301326923*	NG ID 18945 18945	2. SKU Fi JOIN EF STATUS ¢ OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT) OPT IN - IN PROCESS OPT OUT OPT IN - FAILED OPT OUT - FAILED	E ((((((((((ibutes RROR MESSAGE 400005) Listing not found u 260005) Listing not found u 260005) Please contact our	nder the eBay ma nder the eBay ma r customer service	3. Opt in el	Bay fulfilla	Please sele Please sele Please sele Please sele Please sele	TUUT
Bay Fulfillment Deta Bay Fulfillment Deta EBAY ACCOUNT ID cherchoo topudu ineffabises landscae lhenmueo lullabyya xyz	EBAY LISTIN 3013269231 3013269231 3013269231 3013269231 3013269231 3013269231 3013269231	NG ID 18945 18945 18945	2. SKU Fr JOIN EF STATUS = OPT IN - SUCCESS OPT IN - SUCCESS (STOCKOUT) OPT IN - IN PROCESS OPT OUT OPT OUT - FAILED OPT OUT - FAILED OPT OUT - IN PROCESS	E C C C C	ibutes RROR MESSAGE RROR MESSAGE Listing not found u 260005) Listing not found u 260005) Please contact our	nder the eBay ma nder the eBay ma	3. Opt in el		Please sele Please sele Please sele Please sele	DUT N at > at >
aBay Fulfillment Deta BBay Fulfillment Deta EBAY ACCOUNT ID cherchoo topudu ineffablses landscae lhenmueo lullabyya xyz newstore	EBAY LISTIN 301326923* 301326923* 301326923* 301326923* 301326923* 301326923*	NG ID 18945 18946 18945 18945	2. SKU Fi 2. SKU Fi	euffilment Attr	ibutes RROR MESSAGE 400005) Listing not found u 260005) Please contact our	nder the eBay ma nder the eBay ma	3. Opt in el		Piease sele	

Frequently Asked Error Code & Suggestions

Error ID	Error Message	Suggestions
400005	Listing not found for the SKU and	Check if bind the correct custom label to the SKU on
	Marketplace ID.	the OC Platform or if you listed this SKU under eBay
		ID.
400006	More than one listing was found for the SKU	More than one listing for the SKU under one eBay ID, so
	and Marketplace ID.	got the error message from eBay, try to edit the listing to
		make sure that only one listing is under one eBay ID for
		the same SKU.

400008	The SKU specified is a parent SKU for the MSKU listing	For the Multi-SKU listing, the seller does not need to fill out the custom label on the main page. Please refer to Linki's email dated on 15Oct, email subject is "Parent SKU & Variation SKU"
21919188 21920290	It looks like you've reached the amount you can list. eBay fulfilment cannot be applied to an item when there is a pending offer	eBay ID hit the limit of quantities or total amount (quantities * Selling price) you can list on the eBay site, recommend contacting the eBay team to get it settled. You need to set the offer as automatically accept the price or turn off the "Best offer" function.
240	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay's policy	There should be some problems with eBay ID, you need to solve them with the eBay Team for further action.

For more details of the error ID and error message, please refer to the table below

eBay Error ID		Long Error Msg	Display in OC Platform
400001	OC IT	Internal System Error, please try again. If the issue persists, Contact eBay Developer Technical Support for assistance.	Please contact our customer service for more details.
400002	Seller	This is an invalid value for a SKU. Only alphanumeric characters can be used for SKUs, and their length must be between 1 and 50 characters.	eBay custom label is invalid. Only alphanumeric characters can be used for eBay custom labels, and their length must be between 1 to 50 characters.
400003	Seller	Marketplace ld is missing or invalid.	Please contact our customer service for more details.
400004	CS/OC IT	Quantity must be equal or greater than 0	Please contact our customer service for more details.
400005	Seller	Listing not found for the SKU and Marketplace ID.	Listing not found for the SKU and Marketplace ID.
400006	Seller	More than one listing was found for the SKU and Marketplace ID.	More than one listing was found for the SKU and Marketplace ID.
21919188	Seller/eBay	It looks like you've reached the amount you can list.	It looks like you've reached the amount you can list. Request to list more, please visit https://scgi.ebay.com/ws/eBayISAPI.dll?UpgradeLimits &appld=0&refld=19.
100001	Seller	The shipping policy provided is not in the system	Please contact our customer service for more details.
100002	OC IT	The issue processing the request, Please try later	Please contact our customer service for more details.
100003	Seller	Seller Id is not valid, please check the request	eBay account was blocked or suspended, please check

			your eBay account's status.
100008	Seller	Policy not found for the particular SKU-seller Id-marketplace Id combination	Please contact our customer service for more details.
100009	Seller	The marketplace Id passed could not be found in the system	Please contact our customer service for more details.
100010	Seller	The currency passed could not be found in the system, please check the request	Please contact our customer service for more details.
100011	Seller	The currency passed is not valid for the marketplace Id	Please contact our customer service for more details.
100013	Seller	The shipping cost passed is not a valid value, Please check the request	Please contact our customer service for more details.
100014	Seller	Empty SKU or SKU is too long (50 Unicode Chars limit), Please check the SKU ID passed	Please contact our customer service for more details.
100017	OC IT/eBay	Policy details are empty or not in the correct format, Please check the request	Please contact our customer service for more details.
100020	Seller	The Domestic Standard Shipping policy charge should be 0, Please check the request	Please contact our customer service for more details.
500	OC IT/eBay	There seems to be an issue with the application. Please try once again	Please contact our customer service for more details.
240	Seller	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay policy.	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay policy.
515	Seller	The quantity must be a valid number greater than 0.	Quantity 0 cannot be updated to an eBay listing when the eBay account doesn't set an out-of-stock option. Please change your eBay account settings to avoid oversales on eBay.
21920290	Seller	eBay fulfilment cannot be applied to an item when there is a pending offer.	eBay Fulfilment cannot be applied to an item when there is a pending offer. Please respond to the buyer's offer at eBay ASAP.
400008	Seller	Auction Listing cannot join EF	
			<u> </u>

Special Cases

a. If the SKU linked with custom label A joined EF successfully, you need to change the

custom label to custom label B on the OC platform. Also, you must opt out of EF under all eBay IDs first, and then change the custom label from A to B on the OC platform and join EF again.

b. For one SKU, if you create a new listing under one linked eBay ID (there was no listing under this eBay ID before), you have to opt in EF on the OC platform to trigger the synchronization, otherwise the new listing will not be overwritten.

c. If you end the listing before the action of opt-out, then you will receive the feedback of "opt-out failed" on the OC platform, and the error message is "400005 Listing not found for the SKU and Marketplace ID", as the listing does not exist and cannot be found anymore. After you create a new listing, you can select to join EF again to activate and overwrite the new listing.

d. Even if one SKU under one eBay account ID joined EF successfully (Join EF Status = OPT IN – SUCCESS), there still might be an error ID & error message displaying on the page of the OC platform, because QTY will be overwritten and validated in the following cases, a) Nightly sync

b) Auto-fulfill but QTY<=10 c) Manually or 3PP order created d) New inbound shipments put- away. If an error is found when overwriting QTY to eBay, then an error message will be displayed to you on the OC platform, although the Join EF status is still "OPT IN-SUCCESS". Please check the Join EF Status and fix the relative problems and then opt in again.

* eBay Fulfillment Deta	ils			
EBAY ACCOUNT ID	EBAY LISTING ID	JOIN EF STATUS	ERROR MESSAGE	ACTION
cherchoo	30132692318945	OPT IN - SUCCESS		Please select V

e. If there is existing listing A under eBay ID A for one SKU after opt-in EF, you create another duplicated listing B under the same eBay ID A, we will not recognize listing B and will not auto-fulfill any orders coming from listing B.

f. If you need to cancel the linkage for authorized eBay account, you have to opt-out EF for all the SKUs under the relative eBay account on the OC platform first.

g. If the linkage between OCID and eBay account turns out to be invalid due to some reasons, for example, you cancel the authorization from the eBay site or the token is expired, OC could not auto- fulfill the orders from then on even if there is still EF flag on eBay site.

h. If the overselling case takes place, there might be several reasons below but not limited to:

• There are some issues with the eBay ID (240 error code), QTY 0 cannot be overwritten to eBay. You should opt out of EF, if unable to, then you will need to end the listing to stop overselling.

• *"Commit to Buy", eBay will deduct inventory if receives a "commit to buy" order, but OC only deducts inventory after the buyer paid for the order, if the buyer does not pay for the order, then the discrepancy will happen between OC and eBay. However, OC will overwrite QTY to eBay by "nightly sync", if the "commit to buy" order is finally paid by the buyer while OC inventory there is 0, then overselling takes place. *Commit to Buy order will be automatically closed after 36 days, but you can set up pending days in the "Unpaid Item Assistant Preferences".

Unpaid Item Assistant Preferences Inpaid Item Assistant can manage the unpaid item process for you, according to your preferences. Learn more	
Yes – I want Unpaid Item Assistant to open and close cases on my behalf. Open a case if payment hasn't been received after 8 days Send me an email	
When Unpaid Item Assistant opens a case Real-time When Unpaid Item Assistant closes a case Real-time	
Automatically relist the item when case is closed with no payment ③ No ✓	
Automatically request for my eBay Giving Works donation refund ② No ✓	;

SKU – Batch Upload via Excel

To import your SKUs from eBay listing, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Import from eBay Listing]. Or enter [SKU] > [eBay Listing Management] page.

Your listing information under your eBay account will be synchronized to the list automatically. You can also click [MANUAL SYNC] to synchronize eBay listings manually.

	YOU ARE HERE \Rightarrow SKU \Rightarrow SKU Information	Tomy Li
A HOME	4 Ready for Verification	298 Not Ready for Verification DETAILS
SKU Information eBay Listing Management	These SKUs are ready and can be submitted for verification by clicking SUBMIT.	Additional information required e.g. CE Document / WEEE / MSDS Document / Battery Settings 21 WEEE Required
Print SKU Label	SKU ID SKU Name Import from eBay Listing Barc SKU Name	Fulfillment Center Please Select Fulfilment Centre Q SEARCH O CLEAR
eBay Fulfilment Managem	Manually Create Batch Upload	~
Bundle SKU File Management	+ CREATE SKU ED UPLOAD PICTURE & BATCH SETUP EF	± EXPORT
ND INVENTORY	ALL (2024) DRAFT (298) READY FOR VERIFICATION (4) UND DOCUMENT REQUIREMENT (25)	DER VERIFICATION (5) REJECTED (14) REGISTERED (1703)
 HOME SKU ^ 	eBay Listing Management	J Info and Submit for Verification
SKU Information	Synced eBay Listings	Last update: 2023-08-25 16:13:22 MANUAL SYNC
eBay Listing Management Print SKU Label	65 Ready to create draft OC SKU DETAILS	9 Not ready to create draft OC SKU
eBayFulfilmentManageme Bundle SKU Eile Management	Draft OC SKUs can be created from those eBay listings which contain all mandatory information	4 Duplicated Custom Labels 5 Requiring a Custom Label Please refresh the listing to retrieve the latest Custom Label from eBay, or edit the Custom Label on OC and sync it back to the eBay listing
SEND INVENTORY	eBay Listing Details	Ģ

Choose the eBay listings you want to convert to SKUs under [eBay Listing Details] > [Ready to Create] > Click [Create OC SKU] and then you can have your OC SKUs created.

Tips:

If your eBay listing has several variations, we will set OC SKUID for each variation.

НОМЕ	👝 Synced eBay Listings					Last updat	te: 2023-08-25 16:13:2	2 MANUAL SYN
SKU ^	65				9			
SKU Information	Ready to create draft OC SKU		DET	AILS	Not ready to create dr	aft OC SKU		
eBay Listing Management	Draft OC SKUs can be created fr all mandatory information	rom those eBay listi	ngs which contair	1	4 Duplicated Custom 5 Requiring a Custom	Labels 1 Label		DETAILS DETAILS
Print SKU Label					Please refresh the listi or edit the Custom La	ing to retrieve the bel on OC and syr	e latest Custom Label nc it back to the eBay	from eBay, listing
eBayFulfilmentManageme								
	eBay Listing Details							
Bundle SKU	Ready to Create (65) Du	plicated Custom Lal	bels (4) (Custom Label	Required (5)	Created (15)		
File Management								
	Please select the eRay listings fro	om which to create (OC SKIIS Please r	efresh the lis	ting if any changes ha	ve heen made on	eBay, or make chang	es here and
SEND INVENTORY	Flease select the ebay listings fro	on which to create v	OC SKUS. Flease I	erresir the fis	ting if any changes ha	le been made on	ebay, or make chang	es nere anu
	sync them back to the eBay listin	ig						
	sync them back to the eBay listin	ng						
>> 跳粉科技	sync them back to the eBay listin	IG						
於跳羚科技 itiaoling.com	sync them back to the eBay listin	eBay Account		List	ting Sync Date			
か 即 的 の の の MoreBay fulfillment	sync them back to the eBay listin Title ~ Please input	eBay Account All	2	Lisi	ing Sync Date	~] [s	SEARCH RESET]
	Title ~ Please input	eBay Account	t	List	ting Sync Date	× .	SEARCH]
HOME	sync them back to the eBay listin Title ~ Please input 65 search results, 0 selected. Sel	eBay Account All lect All Results	t	List	ting Sync Date NI	~] S	SEARCH RESET]
With the second seco	sync them back to the eBay listin Title Please input 65 search results, 0 selected. Sel	eBay Account	Litting Sig	Lisi	ing Sync Date	itam 10	SEARCH RESET)
いたでのです。 たいのでのでは、 ののでのでは、 ののでのでので、 ののでので、 のので、 ののでので、 ののでので、 ののでので、 のので、 ののでので、 ののでので、 のので、	sync them back to the eBay listin Title > Please input 65 search results, 0 selected. Sel Title Title	eBay Account All eet All Results eBay Account	t Listing Site	List MultiSKU	ting Sync Date	item ID	SEARCH RESET	① Action
たいでは、 たいでは、 たいでは、 たいでは、 ないでは、 たいでは、 ないでは、 たいでは、 ないでは、 たいでは、 たい	sync them back to the eBay listin Title > Please input 65 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie.	eBay Account All ect All Results eBay Account eBay Account	Listing Site Germany	List V V MultiSKU Yes	SKU Variation Große Groß	s Item ID 374471141867	Custom Label variante	① Action EDIT
Constraints of the series of t	sync them back to the eBay listin Title Please input Sel Title OC Test-Artikel,bitte nicht bie.	eBay Account All lect All Results eBay Account ocgermany	Listing Site Germany	Lisi MultiSKU Yes	SKU Variation Große: Groß	Item ID 374471141867	Custom Label variante test_RM_OC_Hc	Action EDIT
WWHANDAL Itiooling.com tor eday fulfilment HOME SKU SKU Information eBay Listing Management Print SKU Label	sync them back to the eBay listin Title > Please input 65 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie. Air Fryer Cookbook: A Simple	eBay Account All ect All Results eBay Account ocgermany ocgermany	Listing Site Germany UK	Lisi MultiSKU Yes No	ting Sync Date MI SKU Variation Große:Groß	Item ID 374471141867 374900118889	Custom Label variante test_RM_OC_Hc 001	① Action EDIT EDIT
FUNCTION INFORMATION Interest of the start fulfillment HOME SKU SKU Information Bay Listing Management Print SKU Label	sync them back to the eBay listin Title Please input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie. Air Fryer Cookbook: A Simple. OC Test-Artikel,bitte nicht bie.	eBay Account All ect All Results eBay Account eBay Account ocgermany ocgermany	Listing Site Germany UK Germany	Lisi MultiSKU Yes No	ting Sync Date MI SKU Variation Große:Groß 	Item ID 374471141867 374900118689 374592668529	Custom Label variante test_RM_OC_Hc 001 shipping	() Action EDIT EDIT EDIT
FURPERARE Itiooling.com tor eBay fulfilment SKU SKU SKU Information	sync them back to the eBay listin Title Please input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie. OC Test-Artikel,bitte nicht bie. OC Test-Artikel,bitte nicht bie.	eBay Account All eEct All Results eBay Account eBay Account ocgermany ocgermany	Listing Site Germany UK Germany	Lisi Multisku Yes No	Ing Sync Date NI SKU Variation Große:Groß 	Item ID 374471141867 374900118889 374592668529	Custom Label variante test_RM_OC_Hc 001 shipping	Action EDIT EDIT EDIT
FURE State	sync them back to the eBay listin Title Please input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie.	eBay Account All eBay Account eBay Account eBay Account ocgermany c. ocgermany ocgermany c. ocgermany	Listing Site Germany UK Germany Germany	MultiSKU Yes No No	Ing Sync Date Ing Sync Date SKU Variation Große:Groß 	Item ID 374471141867 374592668529 374422595072	GLARCH RESET Custom Label variante test_RM_OC_HC 001 shipping neue Bestandsei nheit	Action EDIT EDIT EDIT
FUNCTION Control on the start fulfillment. HOME SKU SKU SKU SKU Information	sync them back to the eBay listin Title Please input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie. Air Fryer Cookbook: A Simple. OC Test-Artikel,bitte nicht bie. OC Test-Artikel,bitte nicht bie.	eBay Account All eBay Account eBay Account eBay Account ocgermany c. ocgermany ocgermany c. ocgermany	Listing Site Germany Germany	MultiSKU Yes No No	SKU Variation Große:Groß 	Item ID 374471141867 374592668529 374422595072	EARCH RESET	Action EDIT EDIT EDIT EDIT
Image: Note of the set o	sync them back to the eBay listin Title Please input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie.	g eBay Account All ect All Results eBay Account eBay Account cocgermany cocgermany cocgermany cocgermany cocgermany	Listing Site Germany UK Germany Germany	Lisi V MultiSKU Yes No No No	ting Sync Date : All SKU Variation Große:Groß 	Item ID 374471141867 374900118889 374592668529 374422595072 374471066104	ELARCH RESET	① Acti EDIT EDIT EDIT EDIT EDIT
FURE Sector S	sync them back to the eBay listin Title Flease input 55 search results, 0 selected. Sel Title OC Test-Artikel,bitte nicht bie.	g eBay Account All eBay Account eBay Account eBay Account cocgermany cocgermany cocgermany cocgermany cocgermany	Listing Site Germany UK Germany Germany Germany	MultiSKU Yes No No Yes	NII Sync Date :	Item ID 374471141867 374900118889 374592668529 374422595072 3744711666104 374471141867	EEARCH RESET	Action EDIT EDIT EDIT EDIT EDIT EDIT

Exception Handling

1. Duplicate Custom Label

If your eBay listings have duplicate custom labels or have the same custom label as the existing OC SKU has, the listing information will go to the [Duplicate Custom

Labels] tab and need your action

	跳羚科技	eBay Listing Details						•
	for eBay fulfillment	Ready to Create (64)	Duplicated Custom Lab	els (4) Custom	Label Required (5)	Created (16)		
•	HOME							
0	CKU .	How to deal with duplicate	e Custom Label issues:	ting OC SKIL plaase cho	or one of the followin	a options:		
	SKU	Click "CONFIRM DUPLIC	CATION" to link the Custom	Label with the existing	SKU: it will move to th	e "Created" tab and both the old a	nd new SKUs will have	
	SKU Information	the same Custom Label; or Click "EDIT CUSTOM	I LABEL" to edit the Custom	Label to avoid duplicati	on, the listing will ther	n move to the "Ready to Create" tal	b	
	eBay Listing Management	 If newly synced listing Choose one of them an duplication 	s have duplicated Custom L nd click "CREATE OC SKU". (abels, please: Once created, then link t	he others to this new (OC SKU, or edit their individual Cu	stom Labels to avoid	
	Print SKU Label	ouplication.						
	eBayFulfilmentManageme	Title 🗸	eBay Account		Listing Sync Date			
	Bundle SKU	Please input	All		All	SEARCH	RESET	
	File Management	4 search results 0 selected						6
-	SEND INVENTORY	search results, o selected.						
Ū		Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action	•

1) If your eBay listings have duplicate custom labels, you can [EDIT CUSTOM LABEL]

or choose one of the listings to create an OC SKU.

7	於	Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
•	HOME SKU ^	23.01.12 system test	ruizh9521 Australia	354771709012	0112avatest2	OC0000104993617	CONFIRM DUPLICATION
	SKU Information	Catalytic Converter-Ex	superfashion1221	385630042218	USadditionalPieceTest00	OC0000105005615	CONFIRM DUPLICATION
	eBay Listing Management		eBayMotors		1		EDIT CUSTOM LABEL
	Print SKU Label	DEWALT DCB205 20V	superfashion1221	385629906861	USadditionalPieceTest00	OC0000105005615	CONFIRM DUPLICATION
	eBayFulfilmentManageme		05				EDIT CUSTOM LABEL
	Bundle SKU	The Book of Enoch by	superfashion1221 US	385499588835	USadditionalPieceTest00 1	OC0000105005615	CONFIRM DUPLICATION
	File Management						EDIT CUSTOM LABEL
	SEND INVENTORY					< 1 > 10/page	Go to 1
≣							

2) If your eBay listings have the same custom labels as the existing OC SKU, you can edit

the custom label or click [CONFIRM DUPLICATION] to link the listing to the existing

OC SKU. 跳羚科技 Same With Existing itiaoling.com Title/MultiSKU eBay Account Item ID Custom Label Action for eBay fulfillment OC SKU CONFIRM DUPLICATION HOME A ruizh9521 23.01.12 system test-354771709012 0112avatest2 OC0000104993617 Australia EDIT CUSTOM LABEL 🕱 SKU CONFIRM DUPLICATION SKU Information superfashion1221 USadditionalPieceTest00 Catalytic Converter-Ex... 385630042218 OC0000105005615 eBayMotors EDIT CUSTOM LABEL CONFIRM DUPLICATION Print SKU Label USadditionalPieceTest00 OC0000105005615 superfashion1221 DEWALT DCB205 20V ... 385629906861 US EDIT CUSTOM LABEL eBayFulfilmentManageme CONFIRM DUPLICATION Bundle SKU superfashion1221 USadditionalPieceTest00 OC0000105005615 The Book of Enoch by ... 385499588835 US EDIT CUSTOM LABEL File Management Go to 1 < 1 > 10/page 2 SEND INVENTORY

2. Custom Label Required

If you have eBay listings without custom labels, you will find the listings under the [Custom Label Required] tab and input your custom labels.

Click [EDIT & UPDATE] and you can edit your custom label. We will also update the custom label to eBay then.

於	Please add the Custom Labels for t them back to the eBay listing. Listi	hese listings on e ngs with non-dup	Bay and refresh blicated Custom	the listing Labels will	to synchronise them wit then move to the " Read	h OC. Alternatively I y to Create "tab	, make changes here	and sync
n HOME	Title 🗸	eBay Account			Listing Sync Date			
🚱 SKU 🗠	Please input	All			All	~	SEARCH RESET	
SKU Information	5 search results, 0 selected. Select	All Results						
eBay Listing Management Print SKU Label	🗇 Title	eBay Accou nt	Listing Site	MultiSK	U SKU Variati On	Item ID	Custom Lab el	① Action
eBayFulfilmentManageme	2023.7.14 Ava TEST for SPK B	ruizh9521	UK	No		354913239400	NA	EDIT & UPDATI
Bundle SKU	test	ruizh9521	Germany	No		354908453098	NA	EDIT & UPDATI
File Management	The Curious Incident of the D	superfashion12 - 21	Germany	No		385621529547	NA	EDIT & UPDATI
🗟 SEND INVENTORY 🗸	for Apple iPhone 5s LCD Displ	superfashion12 - 21	US	No		385606485793	NA	EDIT & UPDATI

You can also Click [BATCH REFRESH] to refresh the updated custom labels on the eBay

website.

for eBay fulfillment		-D A			EKII Masiahi		Custom Lab	
HOME	Title	nt	Listing Site	MultiSKU	on	Item ID	el	 Action
SKU ^	2023.7.14 Ava TEST for SPK B	ruizh9521	UK	No		354913239400	NA	EDIT & UPDAT
SKU Information	test	ruizh9521	Germany	No		354908453098	NA	EDIT & UPDAT
eBay Listing Management	The Curious Incident of the D	superfashion12 21	Germany	No		385621529547	NA	EDIT & UPDAT
Print SKU Label	for Apple iPhone 5s LCD Displ	superfashion12 21	US	No		385606485793	NA	EDIT & UPDAT
eBayFulfilmentManageme	3 Pack Anti-Spy Privacy Glass	superfashion12 21	US	No		385552021061	NA	EDIT & UPDAT
Bundle SKU						< 1 >	10/page v	Go to 1
File Management								

Troubleshooting for eBay Listing

Edit EF listing

After joining EF, you will not be able to edit the elements listed below:

- Offer format
- Listing duration
- Quantity
- Shipping option
- Item SKU (custom label)
- Variation SKU
- Add/delete variation
- Add/delete variation specifics
- Add/delete variation pictures



If you would like to edit any information as above, you need to opt out of EF on the OC platform before editing the listing on eBay.

Best Offer

If there is an open offer, the listing quantity is not able to be overwritten, which means cannot join EF successfully. You need to set the offer as an automatically accepted price or turn off the "Best offer" function to make sure that there is no pending offer in the listing.

*Buy it now price			I
EUR xxx			
Price proposal ① Accept price proposals from buyers. If your selling by 3-7% (based on the current offer s	u allow tatistics	price proposals, y).	ou improve your chances of
Automatically accept prices of at least	EUR	XXX	
Automatically reject price proposals if below	EUF	xxx	

Out of Stock (OOS)

If OOS is not enabled, when inventory reaches 0, OC is not able to overwrite 0 to the listing. You need to enable "Out of stock" in eBay site preference.

Home > My eBay > My Ac My eBay	count > Site Preferences		
Activity Messag	Account		
My eBay Views	Site Preferences		
My Account Personal Information Addresses Payment Options	Use Preferences to change your eBay settings for payment, setling, etc. With Buyer Requirements, you can block certain buyers from bidding on or purchasis	ng your items.	
Communication Preferences Site Preferences	Selling Preferences		
 Manage communications with buyers 	Sell Your Item form and listings		
Sever Lashboard Feedback PayPal Account Seler Account Donation Account Subscriptions Resolution Center Advertisement Preferences Permissions	Show the exact quantity of items in your listing, if the quantity exceeds 10. Use the out-of-stock-option	No Ves When the quantity of your Good 'Til Cancelled listing reaches zero, the listing remains achive but is hidden from search until you increase the quantity. You may also quality for certain fee credits. Learn more Apply	Edit

Single-SKU Listing

You can only bind the SKU to one listing under the same eBay account, which means a duplicated listing is not acceptable under the same eBay ID.

Multi-SKU Listing

For a multi-SKU listing, all SKUs on the same listing must join EF, otherwise, non-EF SKU will be overwritten as 0 inventory. On the other hand, you need to set up the same shipping option and cost for all SKUs, otherwise, eBay will take the first SKU which has stock as default to display on the view item page (VIP). On the check-out page, buyers can see different shipping options according to "ship to address".

Auction Listing

Auction listing is not supported to join EF, which means the order coming from the auction listing cannot be auto-fulfilled. If you create both an auction listing and a fixed-priced listing, it won't be treated as a duplicated listing, because the auction listing will be ignored directly.

EF Overwriting Mechanism

Join EF (*EDD & *QTY Overwriting)

If you trigger the "join EF", normally OC will overwrite the data on eBay within 5 minutes and will get the feedback from eBay within the next 15-20 minutes.

Change Shipping Option (*EDD Overwriting)

After joining EF, the shipping service on the eBay site will be overwritten as eBay Standard or eBay Standard International. If you change the shipping service, international countries, shipping cost, or currency, after submitting the request on the OC platform, OC will overwrite the data on eBay within 30 minutes and will get feedback from eBay within the next 15-20 minutes.

Listing Quantities Synchronization (*QTY Overwriting) Auto-fulfill (QTY>10)

If it's auto-fulfill order and inventory quantities > 10, OC and eBay will deduct inventory separately, and OC will overwrite quantities to eBay by *nightly sync.

Auto-fulfill (QTY<10)

If it's auto-fulfill order and inventory quantities < =10, OC will overwrite quantities to eBay in 5 minutes to prevent overselling.

Manually or 3PP

If it's a manually created order or created in 3PP, OC will overwrite quantities to eBay in 5 minutes.

New Inbound Shipments Put-away

If new inbound shipments are put away, OC will overwrite quantities to eBay in 5 minutes.

*EDD = Shipping Option (Including shipping service, international countries, shipping cost or currency)

*QTY = Inventory Quantities

***Nightly Sync** happens once a day at 00:00 a.m. CET, OC will overwrite QTY to eBay for the EF listing (Join EF SUCCESS).