



eBay fulfilment By Orange Connex

Seller Manual

- Manage Your SKU -

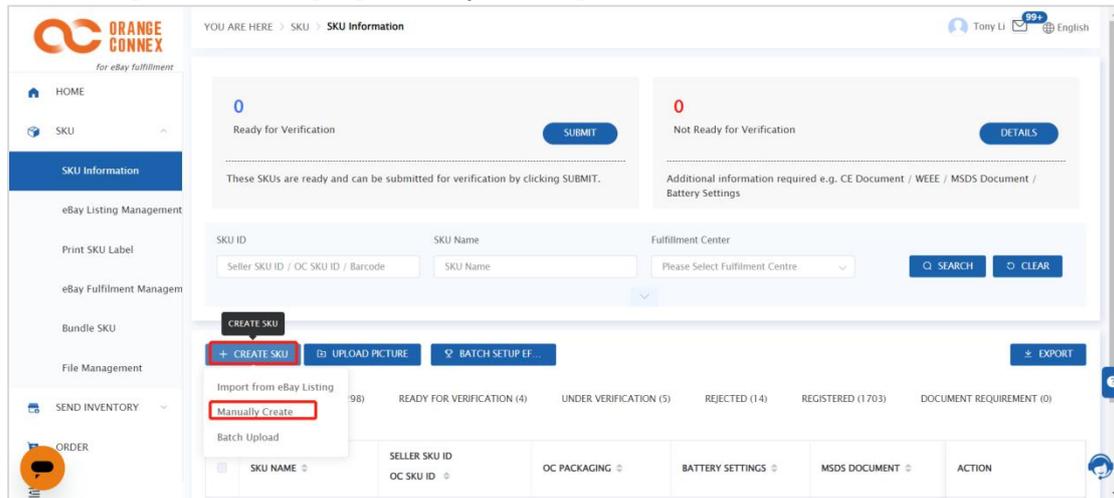
Effective date: 2nd November 2023

Orange Connex reserves the right to modify the User Manual at any time by posting the updated version on Our Official Website or sending it to your email account as notice to you.



SKU – Manually Create SKU

To create your SKUs manually, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Manually Create].



You can input a **Seller SKUID** (a unique SKU defined for your merchandise) and **SKU Name** to create an SKU.

A **SKU Barcode** is optional. You can use either seller-defined barcode or GTIN/EAN/UPC as the seller SKU barcode if you do not use OC SKU labels.

Note: Barcodes should consist of more than 15 alphanumeric characters and cannot include spaces and special characters. If you choose to use your seller SKU barcodes as the identifier to accept and manage your inventory in the fulfilment Centre, please make sure this barcode is scannable, unique, and clearly visible on all packages.

For SKU(S) to be shipped in their own packaging, please ensure that a scannable and unique SKU barcode is clearly visible on each package, to avoid incurring a VAS labelling charge and possible delays in processing and put-away of your inbound shipment.

If you choose GTIN, UPC, EAN, seller defined barcodes as your SKU barcode, please ensure they are unique among all registered SKU(S).

If you are unable to provide a seller SKU barcode, a unique OC SKUID will be generated for each newly created SKU, and you can print the SKU label under **Print SKU Label**.

ORANGE CONNEX for eBay fulfillment

YOU ARE HERE > SKU > SKU Information

Tony Li 99+ English

1. SKU Fulfillment Attributes 2. Join eBay fulfillment

Tips:

- Please make sure all provided information matches your SKU.
- For SKUs to be shipped in their own packaging, please ensure that a scannable and unique SKU barcode is clearly visible on each package, to avoid incurring a VAS (Value Added Service) labelling charge and possible delays in processing and put-away of your inbound shipment.

BASIC INFORMATION

* 1. Seller SKU ID

Seller SKU ID

2. SKU Barcode

GTIN/EAN/UPC GTIN/EAN/UPC

* 3. SKU Name

SKU Name

* 4. SKU Picture

ORANGE CONNEX for eBay fulfillment

HOME

SKU

SKU Information

eBay Listing Management

Print SKU Label

eBay Fulfillment Management

Bundle SKU

File Management

SEND INVENTORY

ORDER

* 4. SKU Picture

Only JPG, JPEG, PNG file types can be uploaded, and each picture should be less than 10MB. Maximum 6 attachments are allowed.

* 5. Sales URL

Enter sales URL where more SKU information could be found.

* 6. Do you want us to ship this SKU with OC packaging?

Yes No

* 7. Shipping in OC packaging preferred

Consolidation preferred Multiple parcels preferred

* 8. Ship with Polybag

Yes No

* 9. Does this SKU contain any batteries?

Yes No

Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfillment centre.

* 10. Battery Type

ORANGE CONNEX for eBay fulfillment

HOME

SKU

SKU Information

eBay Listing Management

Print SKU Label

eBay Fulfillment Management

Bundle SKU

File Management

SEND INVENTORY

ORDER

Items containing batteries with a capacity exceeding 100Wh will not be accepted by our fulfillment centre.

* 10. Battery Type

Button Cell Assorted lithium battery Pure lithium battery Built-in lithium battery Other assorted battery Other pure battery Other built-in battery

11. Attachment

MSDS

Select files from your computer

UN38.3

Select files from your computer

Only PDF files can be uploaded. Each file should be less than 10MB.

12. Dimensions

Metric Imperial

Length X Width X Height cm Weight kg

Please fill in the dimension and weight of your SKU correctly.

Length Width Height Weight

Length X Width X Height cm Weight kg

Please fill in the dimension and weight of your SKU correctly.

13. Country of Origin
Select a country

14. Item ID
Item ID

15. HS Code
Click to select... HS Code Advice

16. SKU Description
Please fill in the description in English letters, spaces and punctuation (-) only, if you want to use international shipping service. For example: Cotton Sweater. As it will affect the result of Customs Clearance and duties & taxes, please describe the commodity and material

* PLEASE SELECT FULFILMENT CENTRE

The description is optional. This will be used as the declared information with the last-mile provider if necessary.

After completing the basic information such as SKU Name, Seller SKUID, delivery Packaging, etc., you can continue to set SKU information which is necessary for International Service.

13. Country of Origin
Select a country

14. Item ID
Item ID

15. HS Code
Click to select... HS Code Advice

Set declared value for all countries [] USD [APPLY]

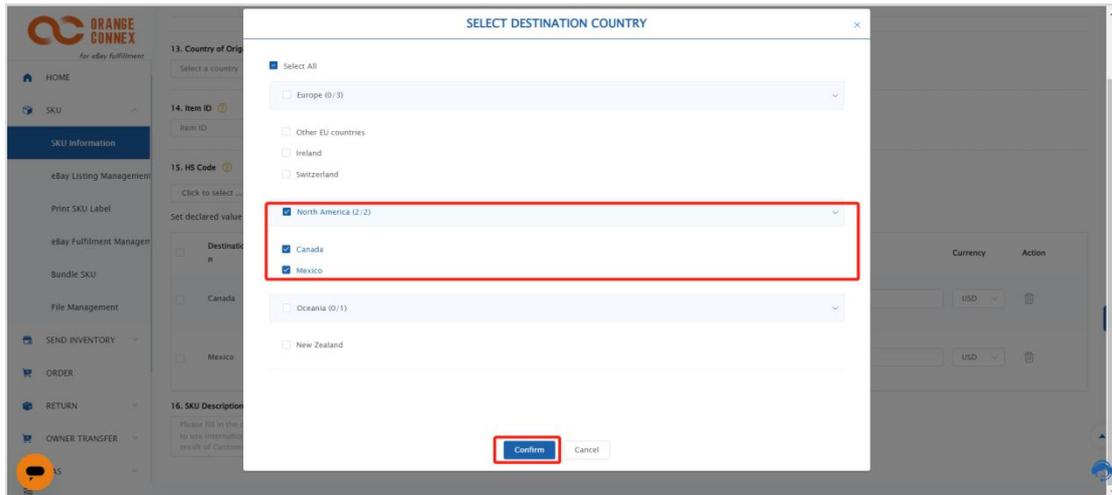
Destination country/region	HS Code	HS Code Advice	Default Setting	Declared Value	Currency	Action
<input type="checkbox"/> Canada	10 digits	Not initiated	Hs Code	<=2400 USD	USD	
<input type="checkbox"/> Mexico	6 digits to 10 digits	Not initiated	Hs Code	<=1000 USD	USD	

16. SKU Description

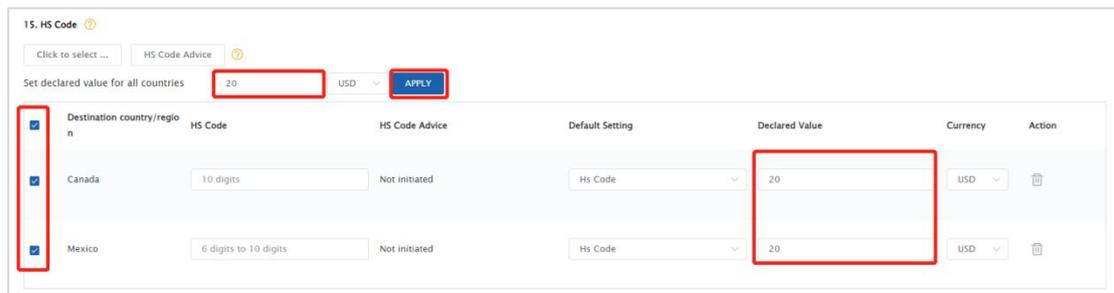
Click [Click to select...] to select the destination country/region and set the HS Code manually. Or as an alternative, you can choose a third-party organization specialized in HS Code classification to give some advice, as long as you set the Item ID(applied for eBay sellers only) and then click [HS Code Advice]. The classification advice will take some time to complete.

*If you are not satisfied with the classification advice, you can manually input the HS Code and shift the Default Setting to [HS Code].

*The classification advice from third-party organizations is for reference only and will ultimately be subject to the actual determination of Customs.

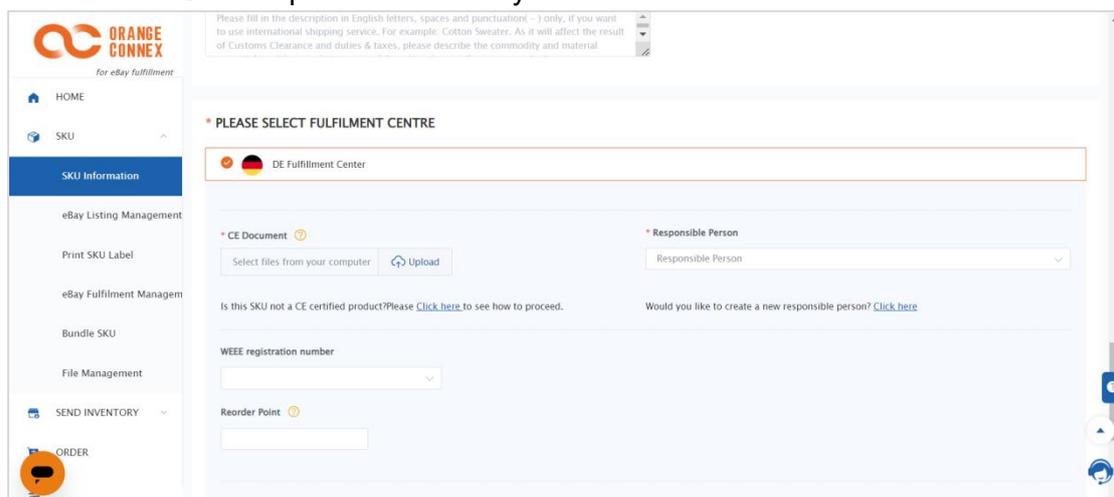


If you want to set the same Declared Value for multiple destination countries/regions, you can check and fill in the amount in [Set declared value for all countries], then click [APPLY].



*The function to set Declared Value for all countries applies to the destination countries/regions that share the same currency only.

FULFILMENT CENTRE information is mandatory. Please choose the fulfilment centre for SKU and input the mandatory information under this tab.



Once done, click 'Submit & Join EF' to submit the SKU creation request.

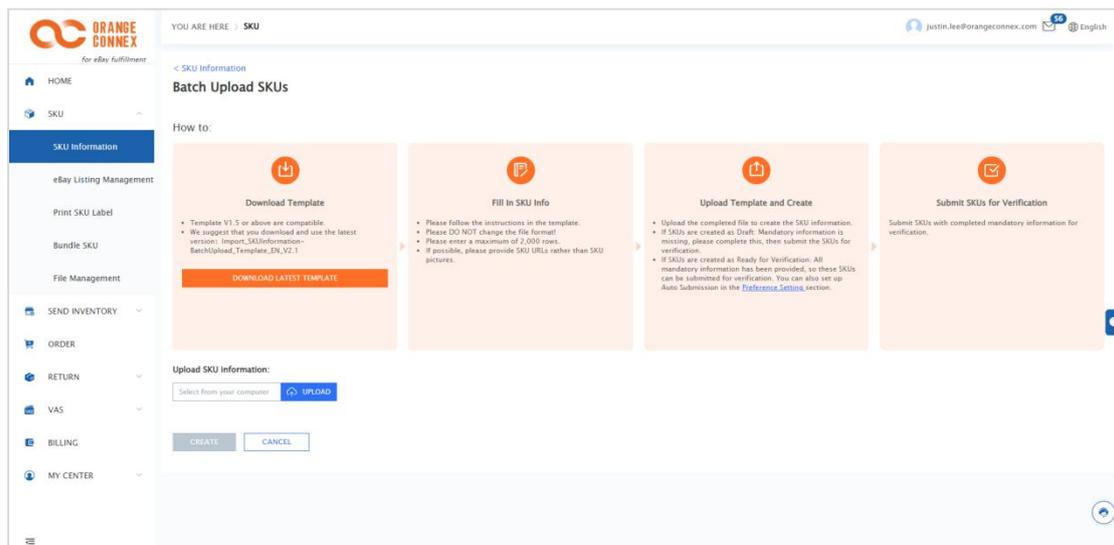
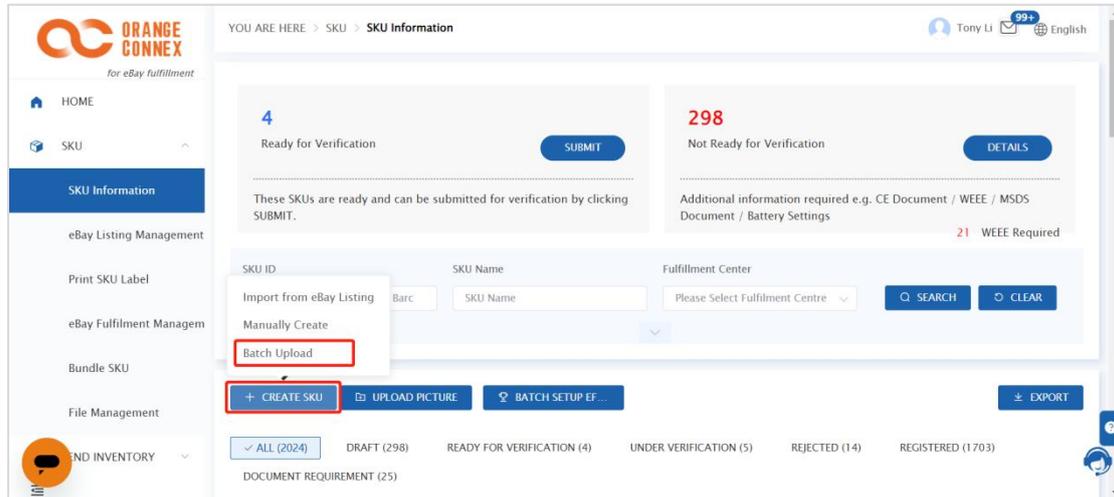
The screenshot displays the 'Orange Connex for eBay Fulfillment' interface. On the left is a navigation sidebar with options: HOME, SKU, SKU Information (highlighted), eBay Listing Management, Print SKU Label, eBay Fulfillment Management, Bundle SKU, File Management, SEND INVENTORY, ORDER, RETURN, and OWNER TRANSFER. The main content area is titled 'SKU Information' and contains the following fields and options:

- CE Document:** A file upload section with a 'Select files from your computer' button and an 'Upload' button.
- Responsible Person:** A dropdown menu labeled 'Responsible Person'.
- Is this SKU not a CE certified product?** A text prompt with a link to 'Click here to see how to proceed.'
- Would you like to create a new responsible person?** A text prompt with a link to 'Click here'.
- WEEE registration number:** A dropdown menu.
- Reorder Point:** A text input field.
- Fulfillment Centers:** Three dropdown menus for 'UK Fulfillment Center', 'AU Fulfillment Center', and 'US Fulfillment Center'.

At the bottom of the form are three buttons: 'Save as draft', 'Submit & JOIN EF' (highlighted with a red box), and 'Cancel'. Below the buttons are links for 'Terms of Use', 'Privacy Policy', and 'General Terms & Conditions'.

SKU – Batch Upload via Excel

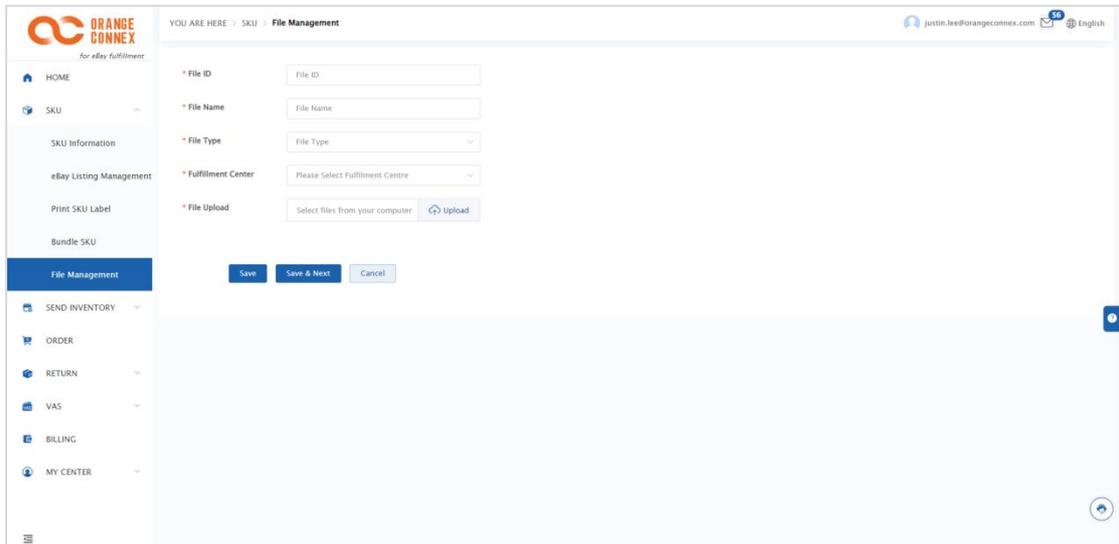
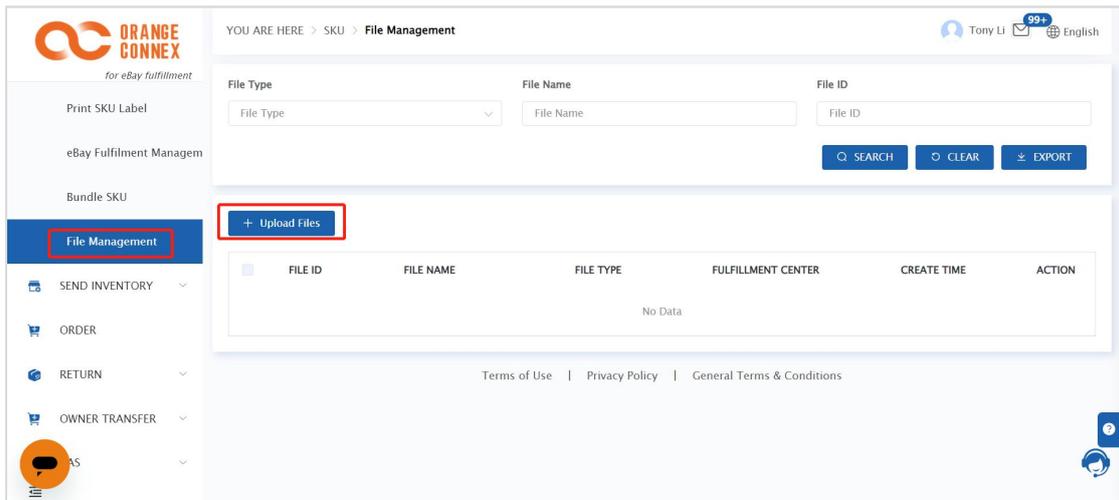
To upload your SKUs in batch, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Batch Upload].



Note – Instructions

Please see the "Guidance" page in the template

If you need to upload a picture link, please save the product picture in a URL form in advance, and then fill the URL into the "SKU Picture and File" page. If you need to upload files, please save the files in [SKU Information] > [File Management] > [+Upload Files] and fill in the file number on the "SKU Picture and File" page.



If you do not have the sales link of the product or the product picture, you can select the SKU in draft status after SKU creation is completed, and then click [SKU Information] > [Upload Picture] to upload the picture.

ORANGE CONNEX for eBay Fulfillment

YOU ARE HERE > SKU > SKU Information

justin.lee@orangeconnex.com 59 English

0 Ready for Verification

These SKUs are ready and can be submitted for verification by clicking SUBMIT.

SKU ID: Seller SKU ID / OC SKU ID / Barcode

SKU Name: SKU Name

Fulfillment Center: Please Select Fulfillment Centre

SEARCH CLEAR

0 Not Ready for Verification

Additional information required e.g. CE Document / MSDS Document / Battery Settings

DETAILS

+ CREATE SKU | **UPLOAD PICTURE** | BATCH SETUP ETC... | EXPORT

ALL (102) | DRAFT (0) | READY FOR VERIFICATION (0) | UNDER VERIFICATION (0) | REJECTED (15) | REGISTERED (87) | DOCUMENT REQUIREMENT (6)

SKU NAME	SELLER SKU ID OC SKU ID	OC PACKAGING	BATTERY SETTINGS	MSDS DOCUMENT	FULFILLMENT CENTER	REG	ACTION
999Test	999 OC0000013220472	No			DE Fulfillment Center UK Fulfillment Center AU Fulfillment Center IT Fulfillment Center US Fulfillment Center DE Fulfillment Center JK Fulfillment Center	REG NO NO NO NO NO REG	ENABLE WAREHOUSE

UPLOAD PICTURE

How To Do:

1. Create a folder for each SKU with SKU pictures. Maximum 6 pictures per folder.
2. Name the folder with Seller SKUID.
3. Compress all the folders into one compressed file. ZIP, RAR4 and 7Z files are accepted.
4. A single image should be less than 10MB and the compressed file should be less than 60MB.

Select files from your computer  Upload

Import

Cancel

SKU Register Status & Join EF Status

SKU Register Status & Join EF

SKU Register Status	Join EF?	Join EF Status
Incomplete Information	Not allowed to move on to Step "3. Opt-in eBay Fulfillment"	Opt-out
Ready for Registration	Not allowed to move on to Step "3. Opt in eBay Fulfillment"	Opt-out
Reject	You choose NOT to join EF	Opt-out
	You choose to Join EF	In process
Under Verification	You choose NOT to join EF	Opt-out
	You choose to Join EF	In process
Registered	You choose to Join EF	In process
		Failed
		Success
		Success-stock out
	You choose NOT to join EF	Opt-out
		Opt out failed

Explanation for Join EF Status

You can check the EF Status on the OC platform after getting the overwriting result from eBay.

* eBay Fulfillment Details				ALL OPT-IN	ALL OPT-OUT
EBAY ACCOUNT ID	EBAY LISTING ID	JOIN EF STATUS	ERROR MESSAGE	ACTION	
cherchoo	30132692318945	OPT IN - SUCCESS		Please select	
topudu	30132692318946	OPT IN - SUCCESS (STOCKOUT)		Please select	
ineffabises		OPT IN - IN PROCESS			
landscae		OPT OUT		Please select	
lhenmueo		OPT IN - FAILED	(400005) Listing not found under the eBay market place ID... (260005) Listing not found under the eBay market place ID...	Please select	
lullabyya	30132692318945	OPT OUT - FAILED	(260005) Please contact our customer service for more det...	Please select	
xyz	30132692318945	OPT OUT - IN PROCESS			
newstore		OPT OUT		Please select	
xyz				Please select	

Explanation for Join EF Status

Join EF Status	Explanation
OPT-OUT	If the "join EF status" is Opt-out, that means you did not join eBay fulfillment.
OPT-IN- IN PROCESS	Scenario 1. You submit the request to "join EF" for the new SKU, but there is no inventory in the fulfilment centre for the moment, so the status will be "in process" till the SKU inventory is available (after put-away).

	Scenario 2. You submit the request of "join EF" and the relative SKU inventory is available in the fulfilment centre. However, it takes time to match and verify the listing information on the eBay site based on the linked eBay ID and custom label. Try to refresh the page 30 minutes later to see if there are any updates on the status.
OPT-IN-SUCCESS	Join eBay fulfilment successfully and enable: <ul style="list-style-type: none"> - Quantity listing and shipping policy management in the eBay listing - eBay transaction order auto-fulfilment - Order status and eBay inventory synchronization
OPT-IN-SUCCESS (STOCKOUT)	Join eBay fulfilment successfully but the current available inventory is sold out, a seller needs to arrange replenishment.
OPT IN-FAILED	If the "join EF status" is Failed, the possible reasons are, but not limited to: <ol style="list-style-type: none"> 1. More than one listing was found for the SKU and MarketplaceID. 2. The eBay custom label is invalid. 3. Listing not found for the SKU and MarketplaceID. 4. It looks like you've reached the amount you can list. (Seller Limit) (Hit the limit of quantities or total amount=quantities * Selling price seller can list on eBay site)
OPT OUT-FAILED	Possible failure reasons are, the listing is not found, hit seller limit, eBay account issue & etc, the seller has to fix the problems first.

EF Shipping Service on eBay Site (Join EF Success)

If the shipping service of the eBay listing is **Standardversand (eBay Standard)** or **Standardversand (eBay Standard International)** on the eBay site, then that means the SKU joined EF successfully. If the shipping service still displays as "DHL Paket, DPD Classic & etc...." , that means the SKU failed to join EF and OC cannot auto-fulfil the orders.

Beschreibung
Verpackung und Zahlungsmethoden
Melden

Der Verkäufer ist für dieses Angebot verantwortlich.

Verpackung und Versand

Artikelstandort: **Bremen, Deutschland**

Versand nach: **Deutschland**

Ausgeschlossen: Neuseeland, Fidschi, Papua-Neuguinea, Guadeloupe, Wallis und Futuna, Marshallinseln, Kuba, Sudan, Gambia, Malaysia, Mayotte, Taiwan, Polen, Suriname, Oman, Vereinigte Arabische Emirate, Kenia, Argentinien, Guinea-Bissau, Armenien, Usbekistan, Bhutan, Senegal, Togo, Irland, Falklandinseln (Malvinen), Iran, Katar, Burundi, Niederlande, Slowakei, Irak, Slowenen, Äquatorialguinea, Thailand, Arabien, Amerikanisch-Samoa, Schweden, Island, Mazedonien, Belgien, Israel, Kuwait, Liechtenstein, Benti, Ägypten, Russische Föderation, Andorra und Barbuda, Swasiland, Italien, Tansania, Pakistan, Burkina Faso, Panama, Singapur, Ukraine, Kroatien, Schweiz, Ostschud, Reunion, Puerto Rico, Chile, China, Nordkorea, Mali, Botsuana, Kroatien, Kambodscha, Indonesien, Portugal, Tadschikistan, Vietnam, Malta, Paraguay, Kaiman-Inseln, St. Helena, Zypern, Seychellen, Ruanda, Bangladesch, Australien, Österreich, Sri Lanka, Gabun, Simbabwe, Bulgarien, Syrien, Tschechische Republik, Norwegen, Elfenbeinküste (Côte d'Ivoire), Burma (Myanmar), Kiribati, Turkmenistan, Grenada, Griechenland, Haiti, Gronland, Jemen, Afghanistan, Mongolei, Nepal, Bahamas, Bahrain, Großbritannien, Svalbard und Jan Mayen, Dominica, Bosnien und Herzegowina, Ungarn, Angola, Samoa (West Samoa), Frankreich, Mosambik, Namibia, Peru, Dänemark, Guatemala, Salomonen, Vatikan, Sierra Leone, Nauru, Anguilla, Französisch-Guayana, El Salvador, Guam, Mikronesien, Dominikanische Republik, Kamerun, Guyana, Aserbaidschan, Macau, Georgien, Tonga, Neukaledonien, San Marino, Eritrea, Marokko, St. Vincent und die Grenadinen, Belarus (Weißrussland), Mauritius, Belize, Philippinen, Uruguay, Kongo, Demokratische Republik, Kongo, Republik Westsahara, Französisch-Polynesien, Cookinseln, Komoren, Kolumbien, Vereinigte Staaten von Amerika, Spanien, Estland, Bermuda, Montserrat, Sambia, Südkorea, Somalia, Vanuatu, Ecuador, Albanien, Äthiopien, Monaco, Niger, Laos, Venezuela, Ghana, Kap Verde, Moldawien, Martinique, Madagaskar, Saint-Pierre und Miquelon, Libanon, Liberia, Bolivien, Kasachstan, Saudi-Arabien, Niederländische Antillen, Japan, Litauen, Trinidad und Tobago, Palau, Malawi, Nicaragua, Finnland, Tunesien, Uganda, Luxemburg, Brasilien, Türkei, Barbados, Tuvalu, Ägypten, Lettland, Jamaika, Niue, Jungferneisen (USA), Südafrika, Brunei Darussalam, Honduras.

Stückzahl:
 Land oder Region ändern:
 PLZ:

Verpackung und Versand	Nach	Versandservice	Lieferung*
Kostenloser Versand	Deutschland	Standardversand (eBay Standard)	Zwischen Mo, 19. Okt. und Di, 20. Okt. bei heutigem Zahlungseingang

*Die Angaben zum Lieferdatum beziehen sich auf einen Zahlungseingang (z.B. per PayPal) am Tag des Kaufs. Bei einem späteren Zahlungseingang verschiebt sich das Lieferdatum entsprechend. Im Übrigen hängt das konkrete Lieferdatum vom Absende- und Lieferort ab, insbesondere während der Spitzenzeiten, und basiert auf der vom Verkäufer angegebenen Bearbeitungszeit und der ausgewählten Versandart.

Tips: If you are not sure whether to join EF successfully or not, we can ask the seller for the listing address (eg: <https://www.ebay.co.uk/itm/XXX/373556827375>) and help to check if the shipping service turns to “eBay Standard” or not.

Join eBay Fulfilment

You can only enroll your SKU(s) in the eBay fulfilment Program once all your SKU(s) have been successfully registered.

Before opting into eBay fulfilment, please make sure you have linked the corresponding eBay account with your OC account. You can check your eBay account authorization status under **My Centre > eBay Account Authorization**.

a. Join eBay Fulfilment services

Before joining eBay Fulfilment services, please make sure again that your eBay account has been linked with your OC account.

[Note] Make sure to click **【Out of stock】** on the eBay page to authorize the rewriting, or else, you may fail in stock rewriting.

Benefits of joining eBay Fulfilment services:

1: Better price, please check the OC Fulfilment service charge list:

<https://ocfulfillment.orangeconnex.com/ratecard.html>

2: Worry-free auto-performance service

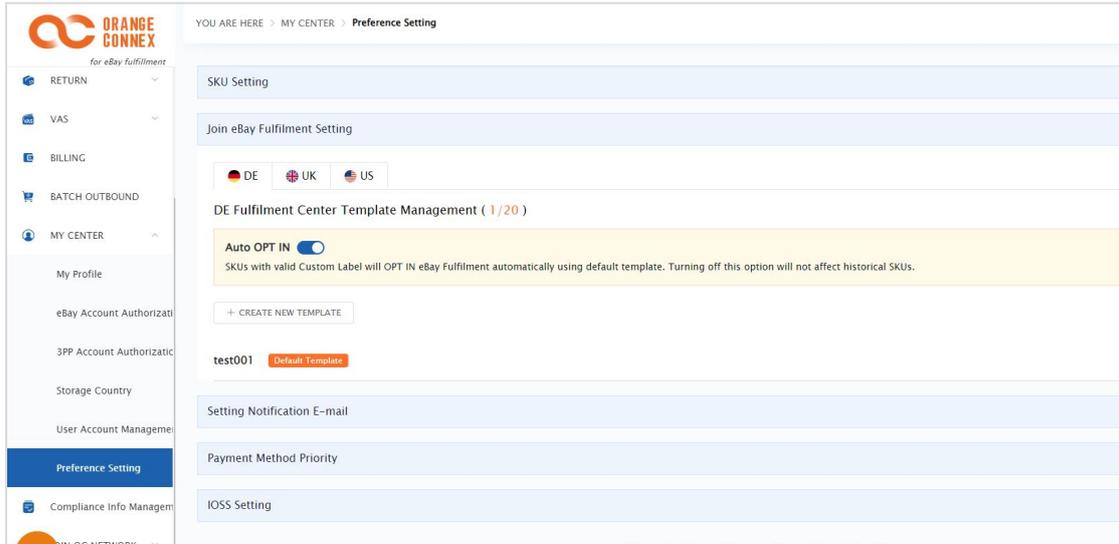
- eBay distribution option and stock auto-management
- eBay order auto-shipping, outbound order real-time status
- eBay offering quantity synchronized with OC distribution centre stock quantity

How to join eBay Fulfilment

You need only to “Set up eBay Fulfilment template”, “Fill in Custom Label”, and “Set up eBay Fulfilment services”, in order to join eBay Fulfilment.

Set up eBay Fulfilment template

You can enter **【My Centre】 > 【Preference Setting】** page, click to set up **【Join eBay Fulfilment Setting】** label, and click **【Create New Template】** to set up eBay Fulfilment template.



You can choose to open or close **Auto opt in** switch, to control whether you want to join eBay Fulfilment with default template in case your goods have Custom Label.

You need to fill in the template name, set up the services/goods to be shipped, and set up your eBay account details, and then click Save to save your template for future use.

SET EBAY FULFILMENT TEMPLATE ✕

eBay Fulfilment Template can help you OPT IN eBay Fulfilment using preset setting quickly.

*** 1. Template Name**

0 / 255

2. Shipping Service ?

<input checked="" type="checkbox"/> Shipping Service	Buyer Shipping Cost	Avg. Shipping Time
<input checked="" type="checkbox"/> GB Standard Letter	<input style="width: 40px;" type="text" value="0"/> GBP	1 DAYS
<input checked="" type="checkbox"/> GB Standard ?	<input style="width: 40px;" type="text" value="0"/> GBP	1 DAYS

3. Affected Account & AutoFlip Setting ?

<input type="checkbox"/> eBay Account	OPT IN/OUT Setting
<input type="checkbox"/> xieq20	<input checked="" type="radio"/> Auto Default Inventory: <input type="text" value="0"/> <input type="radio"/> Manual
<input type="checkbox"/> superman1085	<input checked="" type="radio"/> Auto Default Inventory: <input type="text" value="0"/> <input type="radio"/> Manual

You may click **【Set as default】** to set the template as your default template, which may be listed automatically when you are setting the eBay Fulfilment details, and which will be also the template you can apply when the goods join eBay Fulfilment by default.

DE
 UK
 AU
 IT
 US

UK Fulfilment Center Template Management (3/20)

Auto OPT IN

SKUs with valid Custom Label will OPT IN eBay Fulfilment automatically using default template. Turning off this option will not affect historical SKUs.

+ CREATE NEW TEMPLATE

testUK1	Default Template	COPY	🔗	🗑️	
test02		SET AS DEFAULT	COPY	🔗	🗑️

Fill in Custom Label

[Note]: Please make sure the Custom Label you are filling in matches with the eBay data, and then we will match the auto-shipping eBay listing link with the Custom Label you provide.

You may enter **【SKU】 > 【eBay Fulfilment Management】** page, in the **【Custom Label Required】** menu under the **【Not Processed】** label, click **【EDIT CUSTOM LABEL】** to fill in the Custom Label.

373 Not Processed

291 Custom Labels Required

82 Ready to Join eBay Fulfilment

111 SKUs Processed

29 OPT IN - Exception > 71 OPT IN - In Progress > 2 OPT IN - Success >

0 OPT OUT - Exception > 0 OPT OUT - In Progress > 7 OPT OUT - Success >

1 Stock Out > 1 Inventory Failed >

eBay Fulfilment Details

SKU ID: SKU Name: Custom Label:

Not Processed (373) | SKU Not Processed (111)

Custom Label Required | Ready to Join eBay Fulfilment

281 search results, 0 selected

<input type="checkbox"/>	SKU Name	SELLER SKU ID OC SKU ID	eBay Custom Label	SKU Source	Creation Time	Action
<input type="checkbox"/>	test-dajian1115	test111501 OC0000104781210	Required	manually	2022/11/15 16:38:19	EDIT CUSTOM LABEL

You may manually fill in the Custom Label or associate the goods with an eBay listing.

Edit Custom Label

This OC SKU has no connection with eBay listing. You can manually link it to an existing eBay listing, then you can sync this Custom Label change to eBay site.

Link to eBay Listing

SKU Title

Variation

Original Custom Label

New Custom Label

Set up eBay Fulfilment services

You may enter **[SKU] > [eBay Fulfilment Management]** page, in the **[Ready to join eBay Fulfilment]** menu under the **[Not Processed]** label, click the far right **[JOIN EBAY FULFILMENT]** in the list of goods, to set up the SKU specific eBay Fulfilment service details.

eBay Fulfilment Details

SKU ID SKU Name Custom Label

Not Processed (373) SKU Not Processed (111)

Custom Label Required **Ready to Join eBay Fulfilment**

82 search results, 0 selected

<input type="checkbox"/>	SKU Name	SELLER SKU ID OC SKU ID	eBay Custom Label	SKU Source	Creation Time	Action
<input type="checkbox"/>	iphone	test0802 OC0000104776720	test0802	ebay	2022/11/15 10:27:27	<input type="button" value="JOIN EBAY FULFILMENT"/>
<input type="checkbox"/>	de1028	de1028 OC0000104776432	de1028	ebay	2022/11/15 10:27:18	<input type="button" value="JOIN EBAY FULFILMENT"/>
<input type="checkbox"/>	测试群自动加入5	test1123327 OC0000104776711	FDS111401560	batch upload	2022/11/15 10:24:42	<input type="button" value="JOIN EBAY FULFILMENT"/>
<input type="checkbox"/>	测试群自动加入3	test1123321 OC0000104776414	FDS111401566	batch upload	2022/11/15 09:29:40	<input type="button" value="JOIN EBAY FULFILMENT"/>

YOU ARE HERE > SKU Jing.Zhu@tiaoling.com 99+ English

1. SKU Fulfillment Attributes 2. Join eBay fulfillment

Join eBay Fulfillment to Enjoy Extra Privileges:

- Listing quantity and shipping policy overwritten in your eBay listing
- eBay transaction order auto-fulfillment
- Near real time order status and eBay inventory synchronization

DE

* 1. eBay Listing SKU (Custom Label) [Click here](#) for important information about Custom Labels

2. Select Join eBay Fulfillment Template [Template Management](#)

* 3. Select Domestic Shipping Service(s)

Action	Shipping Service	Buyer Shipping Cost	Estimated Fulfillment Fee	Avg. Shipping Time
<input type="checkbox"/>	DE Economy	<input type="text"/> EUR	-	1-3 DAYS
<input type="checkbox"/>	DE Standard	<input type="text"/> EUR	-	2 DAYS
<input type="checkbox"/>	DE freight	<input type="text"/> EUR	-	1 DAYS

* Do you want to ship this SKU to other countries?

Yes No

Shipping Service:

* Select Destination Country:

* 4. eBay Fulfillment Details

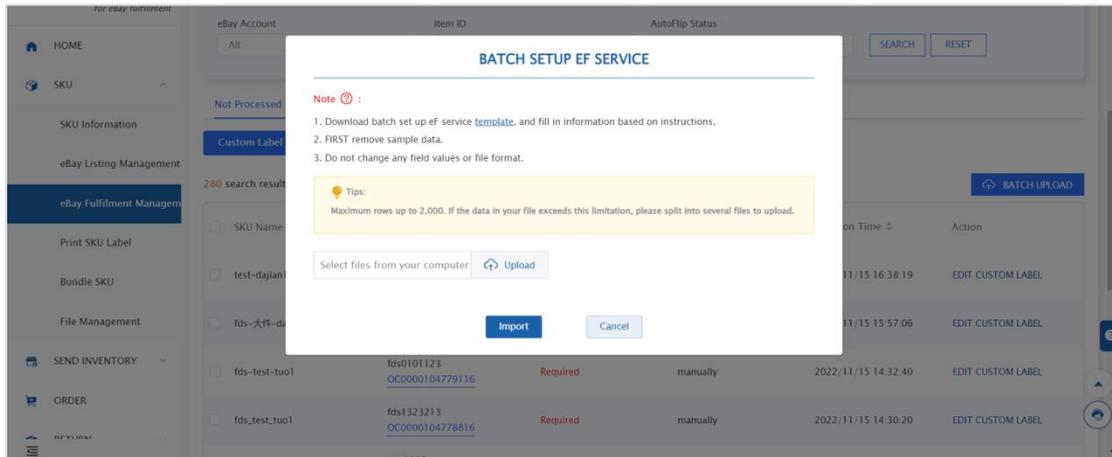
[SHOW ADVANCED SEARCH >](#)

Batch Operation:

EBAY ACCOUNT ID	EBAY ITEM ID	JOIN EF STATUS	ERROR MESSAGE	ACTION
xieq20				<input type="radio"/> Auto <input checked="" type="radio"/> Manual <input type="text" value="OPT IN"/>
superman1085				<input checked="" type="radio"/> Auto <input type="radio"/> Manual <input type="text" value="OPT IN"/>

Batch import

You may enter **[SKU]** > **[eBay Fulfillment Management]** page, click **[Batch joining EF services]** . You may download the corresponding template as hinted and use such template to join EF services by batch.



b. eBay Listing Sync summary

The eBay Listing Sync function is an effective process to create Orange Connex (OC) SKUs, using data and information already present in your existing eBay listings. This process will synchronize the SKU data between OC and eBay, reducing the need to enter the mandatory data that is required for SKUs to be successfully registered on the OC platform.

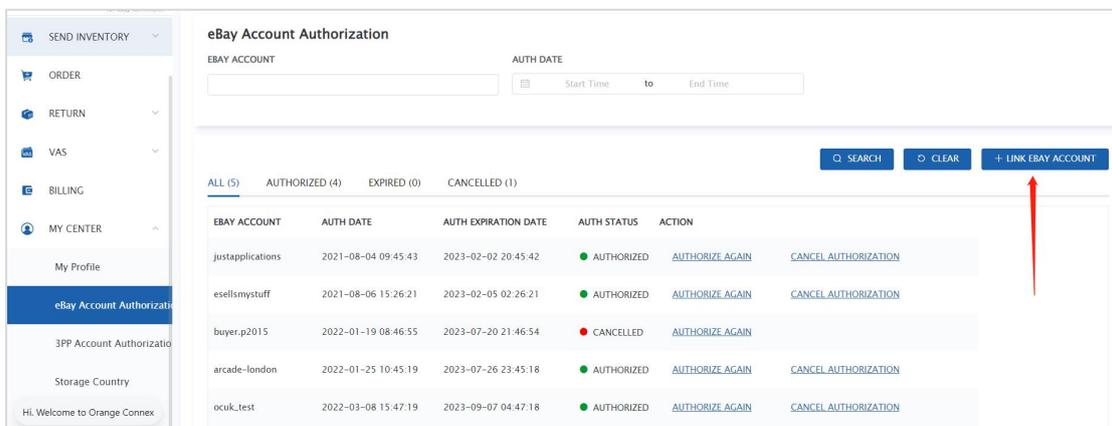
Moreover, it is now possible for multiple eBay listings in the same eBay store to link to a single OC SKU, by use of the same Custom Label. This will be further enhanced by the eBay launch of multi-listing functions, which are expected to be deployed in Q3 2022.

Pre-requisites

To use the eBay Listing Sync successfully, a number of pre-requisite steps need to be completed.

An Orange Connex seller account needs to be created and verified.

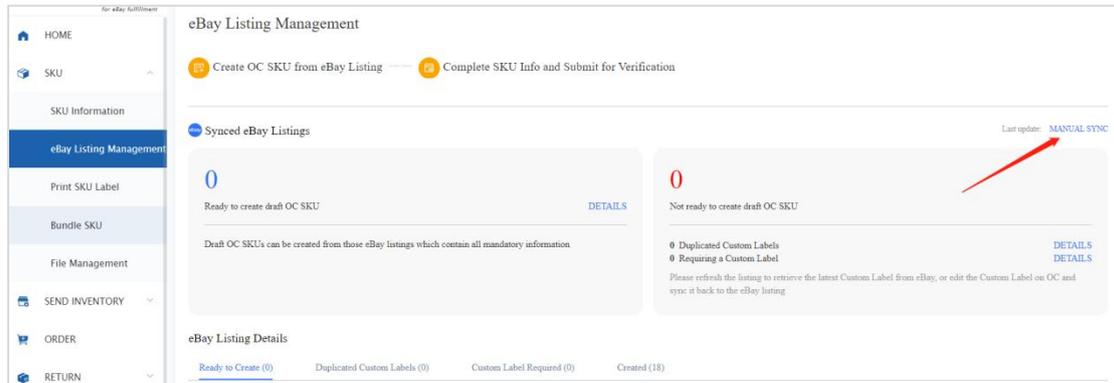
One or more eBay accounts need to be linked to the OC account. This can be done via the eBay Account Authorization function in My Centre on the Seller Portal; please see the screenshot below:



For any assistance with the above steps, please contact the UK Customer Service Team.

Manual Sync

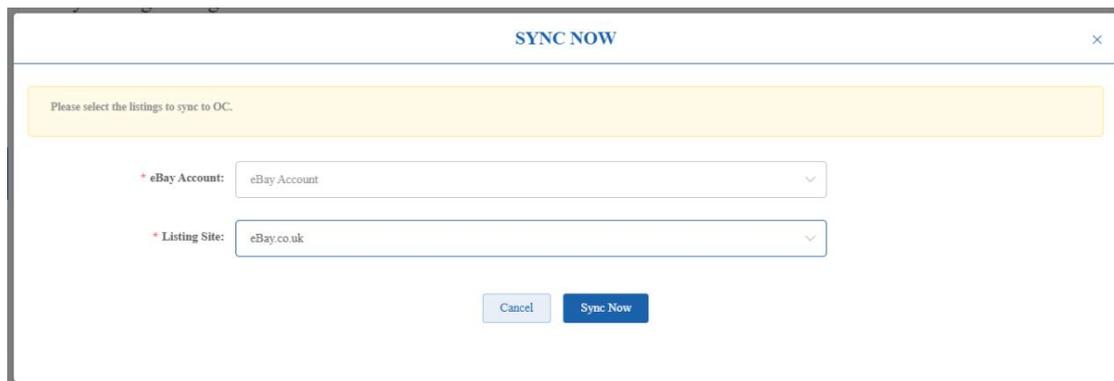
The first step is to synchronize the data from your eBay store to the OC platform. Please click the Manual Sync button in the eBay Listing Management section of the OC portal.



The screenshot shows the 'eBay Listing Management' section of the OC portal. The interface includes a sidebar with navigation options like HOME, SKU, and eBay Listing Management. The main content area displays 'Synced eBay Listings' with two summary cards: 'Ready to create draft OC SKU' (0 items) and 'Not ready to create draft OC SKU' (0 items). A red arrow points to the 'MANUAL SYNC' button in the top right corner of the 'Not ready' card. Below the summary cards is the 'eBay Listing Details' section with a table of listing counts.

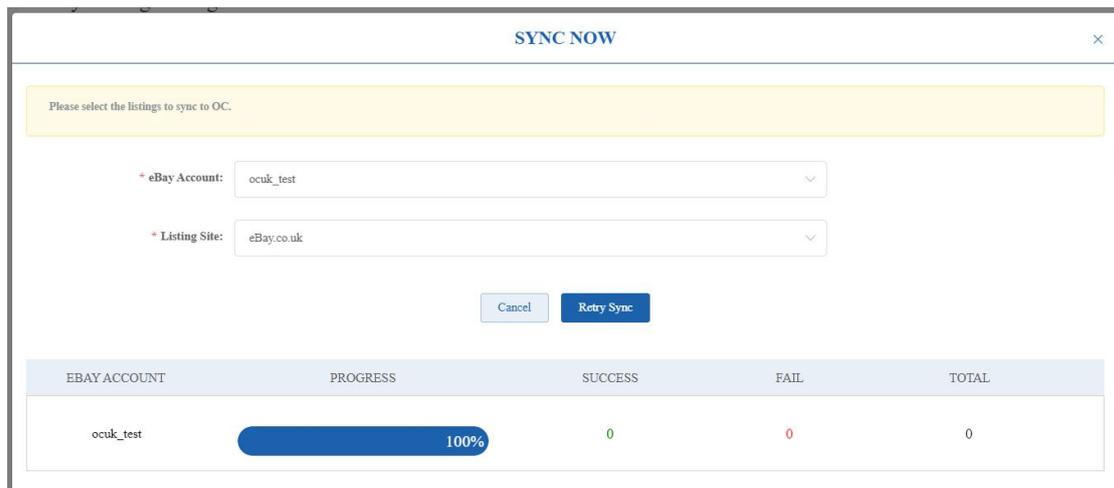
eBay Listing Details				
Ready to Create	Duplicated Custom Labels	Custom Label Required	Created	18
(0)	(0)	(0)		

Select the eBay store that you wish to synchronize (based on your linked eBay accounts) and the eBay listing site from which to synchronize the data. Press Sync Now



The 'SYNC NOW' dialog box prompts the user to select listings to sync to OC. It features two dropdown menus: 'eBay Account' (selected: eBay Account) and 'Listing Site' (selected: eBay.co.uk). At the bottom, there are 'Cancel' and 'Sync Now' buttons.

A progress bar confirms how many SKUs have been synchronized. Once complete, press Cancel to exit this screen.



The 'SYNC NOW' dialog box shows the progress of the synchronization. The 'eBay Account' dropdown is now set to 'ocuk_test'. A progress bar for 'ocuk_test' is shown at 100%. Below the dialog is a summary table.

EBAY ACCOUNT	PROGRESS	SUCCESS	FAIL	TOTAL
ocuk_test	100%	0	0	0

If the Manual Sync is not finding some or all of your live eBay listings, please contact the UK Customer Service Team.

Set up Each Additional Cost

1. Set up Each Additional Cost for Domestic Shipping Service

You can switch on the button 'Need Each Additional Cost' to enable each additional cost setting. You can input the buyer cost and each additional cost one by one manually or you can use the 'Set Uniform Cost' to set up the buyer pays by batch.

The screenshot shows the 'eBay Listing Management' section of the Orange Connex interface. It includes a sidebar with navigation options like 'HOME', 'SKU', 'eBay Listing Management', and 'eBay Fulfillment Management'. The main content area is titled '3. Select Domestic Shipping Service(s)'. It features a 'Set Uniform Cost: Each Addl Cost' section with input fields for 'Buyer Pays' and 'Each Addl Cost' in EUR, and an 'APPLY' button. A 'Need Each Additional Cost' toggle switch is also visible. Below this is a table with columns for 'Action', 'Shipping Service', 'Buyer Pays', 'Each Addl Cost', 'Estimated Fulfillment Fee', and 'Avg. Shipping Time'. The table lists three services: 'DE Economy' (16 DAYS), 'DE Standard' (1-2 DAYS), and 'DE Domestic Freight' (8 DAYS). At the bottom, there is a question 'Do you want to ship this SKU to other countries?' with 'Yes' and 'No' radio buttons.

2. Set up Each Additional Cost for International Shipping Service

The 'Need Each Additional Cost' button also works for international services. You can input the buyer cost and each additional cost one by one manually or you can use the 'Set Uniform Cost' to set up the buyer pays by batch.

The screenshot shows the 'Do you want to ship this SKU to other countries?' section of the Orange Connex interface. It includes a 'Shipping Service: DE International Standard' and a 'Select Destination Country:' section with an 'ADD MORE +' button. Below this is a 'Set Uniform Cost: Buyer Pays' section with input fields for 'Buyer Pays' and 'Each Addl Cost' in EUR, and an 'APPLY' button. Below this is a table with columns for 'Destination Country', 'Buyer Pays', 'Each Addl Cost', 'Estimated Fulfillment Fee', and 'Action'. The table lists two countries: 'Lithuania' (15.85) and 'Italy' (10.11). Each row has a dropdown menu for 'EUR' and a trash icon in the 'Action' column.

Creating "Ready to Create" SKUs on the OC platform.

Each eBay listing will be created as a unique SKU on the OC platform. For an eBay multi-SKU listing, each variation will be created as a unique OC SKU. Each OC SKU must have a valid custom label, synchronized with its corresponding eBay listing.

Any synced eBay listings with valid custom labels are in the Ready to Create tab on the eBay listings management screen. As there may be many synchronized listings here, it is possible to use the filters (such as eBay listing site, eBay account, etc.) to limit the number of SKUs being created at any one time.

If, for any reason, there is a need to edit the Custom Label before submitting the SKU for creation, there are two ways of doing this:

- 1) Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
Aero Club Safety Ball Boxed (Dozen)	arcade-london	UK	Yes	Colour:Yellow,Size:Junior	115488465995	85285713160	EDIT
Aero Club Safety Ball Boxed (Dozen)	arcade-london	UK	Yes	Colour:Yellow,Size:Senior	115488465995	85285713170	EDIT
Aero Club Safety Ball Boxed (Dozen)	arcade-london	UK	Yes	Colour:Fixed Colour,Size:...	115488465995	85285799160	EDIT

Edit Custom Label

Edit the Custom Label here. The eBay listing will also be updated with this change.

SKU Title: Aero Club Safety Ball Boxed (Dozen) Cricket Balls Training

Variation: Colour:Yellow,Size:Junior

Original Custom Label: 85285713160

New Custom Label:

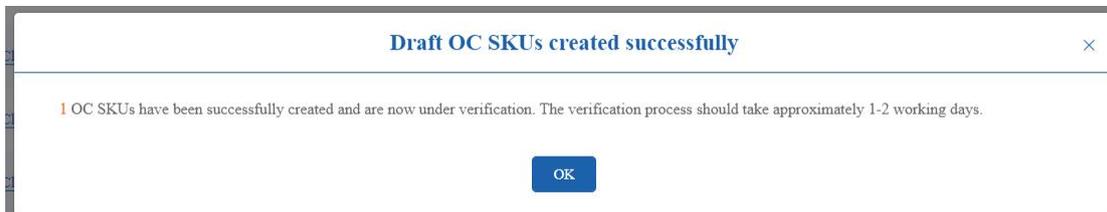
- 2) Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

<input type="checkbox"/>	Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
<input type="checkbox"/>	Slazenger Damen Rebecca Adlington...	arcade-london	Germany	Yes	Farbe Schmetterling,Grö...	115490609333	3546482330	EDIT
<input type="checkbox"/>	Slazenger Damen Rebecca Adlington...	arcade-london	Germany	Yes	Farbe Schmetterling,Grö...	115490609333	3546482340	EDIT
<input type="checkbox"/>	Slazenger Damen Rebecca Adlington...	arcade-london	Germany	Yes	Farbe Schmetterling,Grö...	115490609333	3546482310	EDIT
<input type="checkbox"/>	Slazenger Damen Rebecca Adlington...	arcade-london	Germany	Yes	Farbe Schmetterling,Grö...	115490609333	3546482470	EDIT
<input type="checkbox"/>	Slazenger Damen Rebecca Adlington...	arcade-london	Germany	Yes	Farbe Schmetterling,Grö...	115490609333	3546482350	EDIT
<input type="checkbox"/>	Puma Kinder Canina 2 Gürtel Klassi...	arcade-london	Germany	Yes	EU-Schuhgröße:38,Farbe...	115489652405	06117501250	EDIT
<input type="checkbox"/>	Puma Kinder Canina 2 Gürtel Klassi...	arcade-london	Germany	Yes	EU-Schuhgröße:35,5,Far...	115489652405	06117503230	EDIT
<input type="checkbox"/>	Puma Kinder Canina 2 Gürtel Klassi...	arcade-london	Germany	Yes	EU-Schuhgröße:37,Farbe...	115489652405	06117501240	EDIT
<input type="checkbox"/>	Puma Kinder Canina 2 Gürtel Klassi...	arcade-london	Germany	Yes	EU-Schuhgröße:35,5,Far...	115489652405	06117501230	EDIT
<input type="checkbox"/>	Puma Kinder Canina 2 Gürtel Klassi...	arcade-london	Germany	Yes	EU-Schuhgröße:37,Farbe...	115489652405	06117503240	EDIT

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

If the Custom Labels are correct, select one or more of the SKUs and click CREATE OC SKU.

An intermediate screen will advise if any mandatory data needs to be added (e.g. whether batteries are required). Once any missing mandatory information has been successfully entered, the SKUs can be submitted for verification. The verification process typically takes up to one business day to complete.



Updating missing Custom Labels

Each OC SKU must contain a Custom Label, although historically this has not been a mandatory piece of information on eBay listings. The eBay Listing Sync process identifies any listings with missing Custom Labels and moves them to the Custom Label Required tab.

There are two ways to add the Custom Label

- 1) Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

eBay Listing Details

Ready to Create (87827) Duplicated Custom Labels (448615) Custom Label Required (32) Created (18)

Please add the Custom Labels for these listings on eBay and refresh the listing to synchronise them with OC. Alternatively, make changes here and sync them back to the eBay listing. Listings with non-duplicated Custom Labels will then move to the "Ready to Create" tab

Title: eBay Listing SKU (Custom Label): Item ID: eBay Account:

Listing Site: Listing Type: Listing Sync Date:

32 search results, 0 selected [Select All Results](#)

<input type="checkbox"/>	Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
<input type="checkbox"/>	single test item red biro ac 1	esellmystuff	UK	No		115488795127	Required	EDIT & UPDATE
<input type="checkbox"/>	Sneaker - Don't purchase	ocak_test	UK	Yes	US Shoe Size 9.5	385044469073	Required	EDIT & UPDATE
<input type="checkbox"/>	Soap - Don't purchase	ocak_test	UK	Yes	Colour:Pink	385044473003	Required	EDIT & UPDATE

Edit Custom Label

Edit the Custom Label here. The eBay listing will also be updated with this change.

SKU Title: single test item red biro ac 1

Variation:

Original Custom Label:

New Custom Label:

2) Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

<input type="checkbox"/>	Soap - Don't purchase	ocak_test	UK	Yes	Colour:Orange	385044473003	Required	EDIT & UPDATE
<input type="checkbox"/>	Soap - Don't purchase	ocak_test	UK	Yes	Colour:Pink	385044473003	Required	EDIT & UPDATE
<input type="checkbox"/>	Soap - Don't purchase	ocak_test	UK	Yes	Colour:Purple	385044473003	Required	EDIT & UPDATE
<input type="checkbox"/>	Soap - Don't purchase	ocak_test	UK	Yes	Colour:Red	385044473003	Required	EDIT & UPDATE
<input type="checkbox"/>	single test item red biro ac 1	esellmystuff	UK	No		115488795127	Required	EDIT & UPDATE
<input type="checkbox"/>	Sneaker - Don't purchase	ocak_test	UK	Yes	US Shoe Size 9.5	385044469073	Required	EDIT & UPDATE
<input type="checkbox"/>	Vase - Don't purchase	ocak_test	UK	Yes	Item Height:30cm	385044475333	Required	EDIT & UPDATE
<input type="checkbox"/>	Vase - Don't purchase	ocak_test	UK	Yes	Item Height:50cm	385044475333	Required	EDIT & UPDATE
<input type="checkbox"/>	Trousers - Don't purchase	ocak_test	UK	Yes	Size:5	385044495531	Required	EDIT & UPDATE
<input type="checkbox"/>	Jeans - Don't purchase	ocak_test	UK	Yes	Size:5	385044449726	Required	EDIT & UPDATE

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

Once the Custom Labels have been successfully updated, the SKUs will move to the Ready to Create tab and can be submitted for verification as outlined in the Creating

“Ready to Create” SKUs on the OC platform section above.

Handling duplicated Custom Labels

eBay and OC now allow Custom Labels to be duplicated on more than one OC SKU and duplicates are identified in the Duplicated Custom Labels tab.

Before the SKU can be created on the OC platform, it is necessary to confirm whether the duplication is the result of a listing error, or whether it is intended.

Duplicated Custom Labels in error.

It is possible that the Custom Label has been duplicated because of errors on the eBay listings and that different Custom Labels are required for these SKUs.

There are two ways to edit the Custom Label

- 1) Click EDIT to edit the Custom Label for individual SKUs. Pressing CONFIRM will change the Custom Label on the OC SKU, but also sync this change back to the corresponding eBay listing, in near-real time.

The screenshot shows the Orange Connex interface for handling duplicated custom labels. The top navigation bar includes tabs for 'Ready to Create (37827)', 'Duplicated Custom Labels (448615)', 'Custom Label Required (33)', and 'Created (18)'. A yellow warning box provides instructions on how to deal with duplicate custom label issues, suggesting options like 'CONFIRM DUPLICATION', 'EDIT CUSTOM LABEL', or 'CREATE OC SKU'. Below this, there are search filters for Title, eBay Account, Listing Site, Listing Type, and Listing Sync Date. The search results table shows 16 results, with 0 selected. The table columns are Title/MultiSKU, eBay Account, Item ID, Custom Label, Same With Existing OC SKU, and Action. A red arrow points to the 'EDIT CUSTOM LABEL' button for the listing 'Dress - Don't purchase' with Item ID 38504447911.

Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
Shirt - Don't purchase Size:M	ocak_test UK	385044462651	Test 01082022		CREATE OC SKU EDIT CUSTOM LABEL
Dress - Don't purchase Material:Cotton,Size Type:S	ocak_test UK	38504447911	Test 01082022		CREATE OC SKU EDIT CUSTOM LABEL

- 2) Amend the Custom Labels on the eBay listings, then select the appropriate OC SKUs and click BATCH REFRESH to synchronize the Custom Label changes from eBay to the OC SKUs, in near-real time.

SKU Information	Material	Size	Type	SKU	Company	OC SKU	Action		
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: XL	ocak_test	UK	385044427911	Test Tee_XL_Co	OC0000012268030	EDIT CUSTOM LABEL
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: XS	ocak_test	UK	385044427911	Test Tee_XS_Co	OC0000012268049	CONFIRM DUPLICATION
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: XS	ocak_test	UK	385044427911	Test Tee_XS_Co	OC0000012268049	EDIT CUSTOM LABEL
<input checked="" type="checkbox"/>	TEST TEST TEST socks7 - do not p...	ocak_test	UK	385052563551	testsocks				CREATE OC SKU
<input checked="" type="checkbox"/>	TEST TEST TEST socks8 - do not p...	ocak_test	UK	385052563781	testsocks				EDIT CUSTOM LABEL
<input checked="" type="checkbox"/>	TEST TEST TEST socks9 - do not p...	ocak_test	UK	385052564153	testsocks				CREATE OC SKU
<input checked="" type="checkbox"/>	TEST TEST TEST socks10 - do not p...	ocak_test	UK	385052564465	testsocks				EDIT CUSTOM LABEL

Please note that once OC SKUs have been created and verified, it will not be possible to amend the Custom Label.

Once the Custom Labels have been successfully updated, the SKUs will move to the Ready to Create tab and can be submitted for verification as outlined in the Creating "Ready to Create" SKUs on the OC platform section above.

Confirming duplicated Custom Labels

It is now possible for multiple eBay listings in the same eBay store to link to a single OC SKU, by use of the same Custom Label. This will be further enhanced by the eBay launch of multi-Listing functions, which are expected to be deployed in Q3 2022.

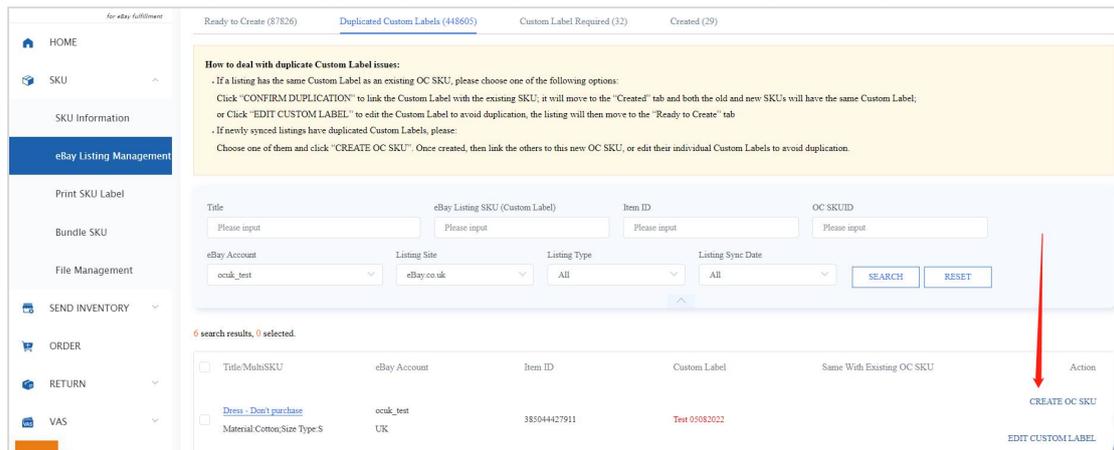
This means that duplicated Custom Labels found by the eBay Listing Sync process could be intended, but this needs to be confirmed before the OC SKUs can be created.

If a duplicated Custom Label corresponds to an existing OC SKU, this will be highlighted against the listing. Click CONFIRM DUPLICATION to confirm that the Custom Labels are deliberately duplicated and should correspond to the same OC SKU. As the base OC SKU already exists, there is no need to submit the duplicated SKUs for separate verification.

SKU Information	Material	Size	Type	SKU	Company	OC SKU	Action		
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: L	ocak_test	UK	385044427911	Test Tee_L_Co	OC0000012268021	CONFIRM DUPLICATION
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: M	ocak_test	UK	385044427911	Test Tee_M_Co	OC0000012268012	EDIT CUSTOM LABEL
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: XL	ocak_test	UK	385044427911	Test Tee_XL_Co	OC0000012268030	CONFIRM DUPLICATION
<input type="checkbox"/>	Dress - Don't purchase	Material: Cotton	Size: Type: XS	ocak_test	UK	385044427911	Test Tee_XS_Co	OC0000012268049	CONFIRM DUPLICATION

If duplicate Custom Labels are identified by the eBay Listing Sync process, but no OC SKU yet exists with this Custom Label, a base OC SKU must be created. Click Create OC SKU to create this SKU. An intermediate screen will advise if any mandatory data needs to be added (e.g. whether batteries are required). Once any missing mandatory information has been successfully entered, the SKUs can be submitted for verification.

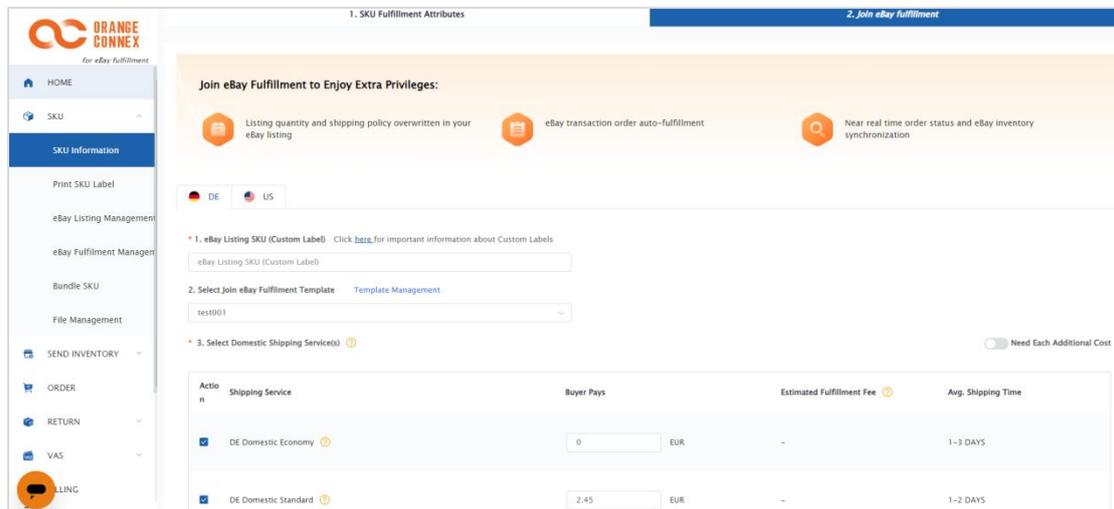
The verification process typically takes up to one business day to complete.



Once the base OC SKU has been created, its OC SKUID is displayed against the remaining listings with duplicated Custom Labels; click CONFIRM DUPLICATION to link these to the base SKU, as outlined above.



c. This will bring you to 'set up Shipping Service', you will need to Action which shipping services you would like you offer your buyers.



If you only select one from all available services, this service will be offered as free shipping to your buyers on your eBay listing.

Meanwhile, if you select two or more optional services, the most economical shipping service defaults as free shipping to your buyers on your eBay listing. You will need to set the delivery fees for all other delivery services selected.

Join US eF:

Set up Shipping Service and Shipping Costs:

- Same Shipping Service: Must set up Shipping Costs for all Zone chart
- Different Shipping Service: The shipping cost for the same zone chart should be ECO < STD < EXP

* Estimated Fulfilment Fee is calculated from the New Jersey fulfilment centre.

OC will update EDD to eBay according to the actual inventory. This way has more advantages than non-eF service on eBay.

Shipping Service	Buyer Shipping Cost	Estimated Fulfilment Fee	Action
USDomesticStandard	Zone1 &2	1 USD	5.57
	Zone3	3 USD	5.24
	Zone4	4 USD	5.24
	Zone5	5 USD	5.24
	Zone6	6 USD	5.24
	Zone7	7 USD	5.24
	Zone8	8 USD	5.24
	Zone9	9 USD	7.3
	Zone1 &2		USD

d. Click Next after the domestic shipping service has been selected. Set up eBay fulfilment.

1. eBay Listing SKU (Custom Label) Click [here](#) for important information about Custom Labels

2. Select Join eBay Fulfilment Template [Template Management](#)

3. Select Domestic Shipping Service(s) Need Each Additional Cost

Action	Shipping Service	Buyer Pays	Estimated Fulfilment Fee	Avg. Shipping Time
<input checked="" type="checkbox"/>	DE Domestic Economy	0 EUR	-	1-3 DAYS

e. Select fulfilment centre.

f. Input your eBay listing SKU. Your eBay listing SKU should match the custom label updated in your eBay listing details. We will use the eBay SKU ID/Custom Label you supplied to identify the active listing and enable auto-fulfilment.

g. eBay Fulfilment Details displays all eBay accounts already linked with your OC

account ID related to this eBay listing SKU, you can choose to join eBay fulfilment by each eBay account.

SKU NAME	SELLER SKU ID OC SKU ID	OC PACKAGING	BATTERY SETTINGS	MSDS DOCUMENT	FULFILLMENT CENTER	RE ACTION
test-0619-001	test-0619-001 OC0000012156280	No			DE Fulfillment Center UK Fulfillment Center US Fulfillment Center	RE NC ENABLE WAREHOUSE I RE
KK666	Polybag-LD OC000001216920	Yes			DE Fulfillment Center UK Fulfillment Center US Fulfillment Center	RE RE NC ENABLE WAREHOUSE I NC
POlybag123	POlybag123 OC000001216985	Yes			DE Fulfillment Center UK Fulfillment Center US Fulfillment Center	RE NC ENABLE WAREHOUSE I NC

h. Click **Submit**.

You can also batch set up the eBay fulfilment Program through **SKU > SKU Information** by clicking **Batch Set Up EF Service**.

YOU ARE HERE > SKU > SKU Information

Ready for Verification **SUBMIT** | Not Ready for Verification **DETAILS**

These SKUs are ready and can be submitted for verification by clicking SUBMIT. | Additional information required e.g. CE Document / WEEE / MSDS Document / Battery Settings

SKU ID: Seller SKU ID / OC SKU ID / Barcode | SKU Name | Fulfillment Center: Please Select Fulfillment Centre

BATCH SETUP EF SERVICE

+ CREATE SKU | ID UPLOAD PICTURE | **BATCH SETUP EF...** | EXPORT

SKU NAME	SELLER SKU ID OC SKU ID	OC PACKAGING	BATTERY SETTINGS	MSDS DOCUMENT	FULFILLMENT CENTER	RE ACTION

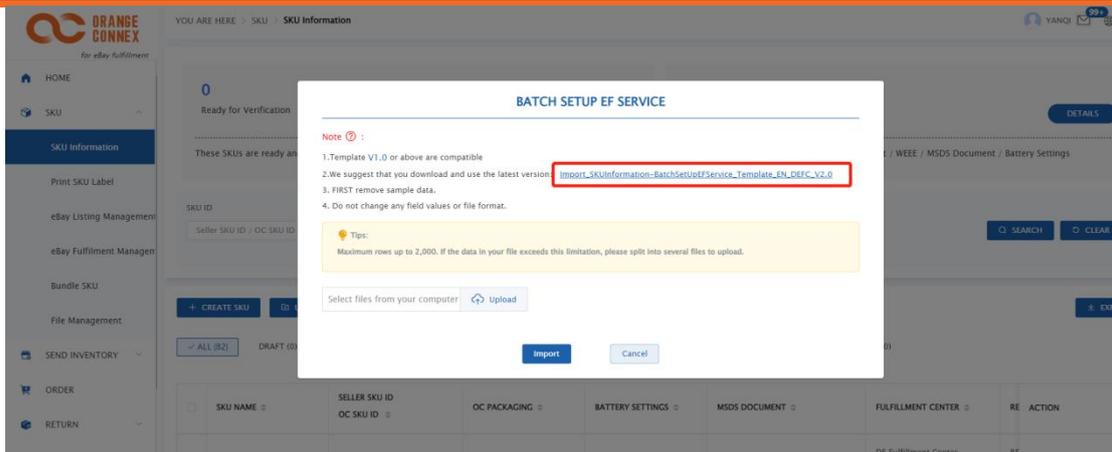
BATCH SETUP EF SERVICE

DE Fulfillment Center

UK Fulfillment Center

US Fulfillment Center

Cancel



i. Click the template and fill in the corresponding information, Input fulfilment service information.

	A	B	C	D	E	F	G	H
	Seller SKU	eBay Listing SKU (Custom Label)	Fulfillment Center	Domestic Shipping Service	Zone	Buyer Pays	Each Addl Cost	Current
2	TEST001	EBAY-TEST	DE	DEDomesticEconomy	All	0	0	EUR
3	TEST001	EBAY-TEST	DE	DEDomesticStandard	All	3.95	3.95	EUR
4	TEST001	EBAY-TEST	DE	DEDomesticFreight	All	12.95	12.95	EUR

j. Opt-in/Opt-out eBay fulfilment.

	A	B	C	D	E	F	G
	Seller SKU	eBay Account	Join eF	Autoflip	DefaultSto		
2	TEST001	store001	OPT-IN	YES	10		
3	TEST001	store002	OPT-IN	NO			
4	TEST001	store003	OPT-IN				
5	TEST001	store004	OPT-IN				
6	TEST001	store005	OPT-IN				
7	TEST001	store006	OPT-IN				

Note: This Template will allow you to enable the EF Program as well as select your shipping services. Your selected shipping service(s) will be displayed on eBay listings when SKUs have successfully opted into eBay Fulfilment.

SKU Status

All SKUs in the Orange Connex Fulfilment Platform are assigned one of the following statuses:

- **NOT ENABLED:** The SKU has been drafted and further information is required before registration can be completed.
- **READY FOR REGISTRATION:** All required info has been filled in. You can still edit all the information or submit it for registration.
- **UNDER VERIFICATION:** The SKU is under verification.
- **REGISTERED:** The SKU has been successfully registered. You can go on to prepare your inbound shipments.
- **REJECTED:** The SKU did not pass our verification. You can edit and resubmit.

Note By choosing to opt-in to eBay fulfilment:

- a. OC will recognize your intent to join the eBay fulfilment Program with the selected SKUs, no other SKUs are affected.
- b. If you do not have inventory available in the fulfilment warehouse for this SKU, you will need to send your first inbound order. This will be your first placement of the SKU inventory into the fulfilment program.
- c. Once your inbound order is received at the fulfilment warehouse, verified, and put away into a pickable location, the new inventory becomes sellable on eBay.
- d. OC will notify eBay of the available inventory quantity and indicate that you have opted into the eBay fulfilment Program for this SKU.
- e. eBay will use the eBay SKU ID/Custom Label you supplied to OC as part of the SKU registration to identify the active listing you have for this SKU on eBay.
- f. It is very important that the SKU ID you provided to OC matches the Seller SKU/Custom Label provided on your eBay listing or your listing will not be found.
- g. Quantity will only be updateable via the OC automated inventory update. (See special note below for Multi-SKU / Multi-Variant listings.)
- h. eBay will update the eBay fulfilment listing quantity with the available inventory provided by OC and will continue to automatically update inventory as OC reports changes in sellable inventory levels.
- i. Your SKU is ready and future buyers' orders will be automatically processed and fulfilled by OC with no requirement for Seller interaction.

Special note of restriction condition for Multi-SKU / Multi-Variant Listings

As an eBay fulfilment listing, multi-SKU listings carry additional restrictions and requirements beyond SKU/Custom Label and sellable quantity restrictions of standard listings. In addition to those restrictions, multi-SKU listings also have the following:

- a. All Variants in the listing Must be opted into the eBay fulfilment program.
- b. All Variant items Must have a clear listing.

c. All Variants without inventory in the fulfilment warehouse will have sellable inventory set to 0 once the first SKU of a respective multi-SKU listing has moved to the eBay fulfilment program. You will not be able to:

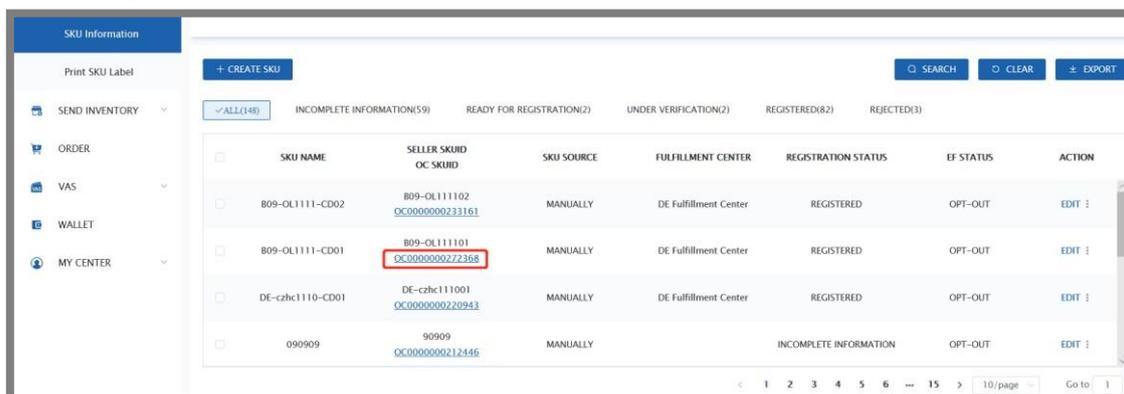
- Remove a variation from the listing.
- Change variation specifications (IE: change color from red to blue).
- Add additional variations.

To remove these restrictions, you will have to unenroll each SKU variant from the eBay fulfilment program on OC and allow OC to pass the update to eBay removing the eBay fulfilment Flag from the listing.

Error Information

Join EF Failure Reason & Error Message (Failed to Join EF)

If failed to join EF, you can define the failure reason by "ERROR MESSAGE", which is visible on the OC platform (**SKU Information => Select SKU => 3. Opt-in eBay fulfilment**)



EBAY ACCOUNT ID	EBAY LISTING ID	JOIN EF STATUS	ERROR MESSAGE	ACTION
cherchoo	30132692318945	OPT IN - SUCCESS		Please select
topudu	30132692318946	OPT IN - SUCCESS (STOCKOUT)		Please select
ineffabises		OPT IN - IN PROCESS		
landscae		OPT OUT		Please select
lhenmueo		OPT IN - FAILED	(400005) Listing not found under the eBay market place ID... (260005) Listing not found under the eBay market place ID...	Please select
lullabyya	30132692318945	OPT OUT - FAILED	(260005) Please contact our customer service for more det...	Please select
xyz	30132692318945	OPT OUT - IN PROCESS		
newstore		OPT OUT		Please select
xyz				Please select

Frequently Asked Error Code & Suggestions

Error ID	Error Message	Suggestions
400005	Listing not found for the SKU and Marketplace ID.	Check if bind the correct custom label to the SKU on the OC Platform or if you listed this SKU under eBay ID.
400006	More than one listing was found for the SKU and Marketplace ID.	More than one listing for the SKU under one eBay ID, so got the error message from eBay, try to edit the listing to make sure that only one listing is under one eBay ID for the same SKU.

400008	The SKU specified is a parent SKU for the MSKU listing	For the Multi-SKU listing, the seller does not need to fill out the custom label on the main page. Please refer to Linki's email dated on 15Oct, email subject is "Parent SKU & Variation SKU"
21919188	It looks like you've reached the amount you can list.	eBay ID hit the limit of quantities or total amount (quantities * Selling price) you can list on the eBay site, recommend contacting the eBay team to get it settled.
21920290	eBay fulfilment cannot be applied to an item when there is a pending offer	You need to set the offer as automatically accept the price or turn off the "Best offer" function.
240	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay's policy	There should be some problems with eBay ID, you need to solve them with the eBay Team for further action.

For more details of the error ID and error message, please refer to the table below

eBay Error ID	Solver	Long Error Msg	Display in OC Platform
400001	OC IT	Internal System Error, please try again. If the issue persists, Contact eBay Developer Technical Support for assistance.	Please contact our customer service for more details.
400002	Seller	This is an invalid value for a SKU. Only alphanumeric characters can be used for SKUs, and their length must be between 1 and 50 characters.	eBay custom label is invalid. Only alphanumeric characters can be used for eBay custom labels, and their length must be between 1 to 50 characters.
400003	Seller	Marketplace Id is missing or invalid.	Please contact our customer service for more details.
400004	CS/OC IT	Quantity must be equal or greater than 0	Please contact our customer service for more details.
400005	Seller	Listing not found for the SKU and Marketplace ID.	Listing not found for the SKU and Marketplace ID.
400006	Seller	More than one listing was found for the SKU and Marketplace ID.	More than one listing was found for the SKU and Marketplace ID.
21919188	Seller/eBay	It looks like you've reached the amount you can list.	It looks like you've reached the amount you can list. Request to list more, please visit https://scgi.ebay.com/ws/eBayISAPI.dll?UpgradeLimits&appld=0&refid=19 .
100001	Seller	The shipping policy provided is not in the system	Please contact our customer service for more details.
100002	OC IT	The issue processing the request, Please try later	Please contact our customer service for more details.
100003	Seller	Seller Id is not valid, please check the request	eBay account was blocked or suspended, please check

			your eBay account's status.
100008	Seller	Policy not found for the particular SKU-seller Id-marketplace Id combination	Please contact our customer service for more details.
100009	Seller	The marketplace Id passed could not be found in the system	Please contact our customer service for more details.
100010	Seller	The currency passed could not be found in the system, please check the request	Please contact our customer service for more details.
100011	Seller	The currency passed is not valid for the marketplace Id	Please contact our customer service for more details.
100013	Seller	The shipping cost passed is not a valid value, Please check the request	Please contact our customer service for more details.
100014	Seller	Empty SKU or SKU is too long (50 Unicode Chars limit), Please check the SKU ID passed	Please contact our customer service for more details.
100017	OC IT/eBay	Policy details are empty or not in the correct format, Please check the request	Please contact our customer service for more details.
100020	Seller	The Domestic Standard Shipping policy charge should be 0, Please check the request	Please contact our customer service for more details.
500	OC IT/eBay	There seems to be an issue with the application. Please try once again	Please contact our customer service for more details.
240	Seller	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay policy.	The item cannot be listed or modified. The title and/or description may contain improper words, or the listing or seller may be in violation of eBay policy.
515	Seller	The quantity must be a valid number greater than 0.	Quantity 0 cannot be updated to an eBay listing when the eBay account doesn't set an out-of-stock option. Please change your eBay account settings to avoid oversales on eBay.
21920290	Seller	eBay fulfilment cannot be applied to an item when there is a pending offer.	eBay Fulfilment cannot be applied to an item when there is a pending offer. Please respond to the buyer's offer at eBay ASAP.
400008	Seller	Auction Listing cannot join EF	

Special Cases

- a. If the SKU linked with custom label A joined EF successfully, you need to change the

custom label to custom label B on the OC platform. Also, you must opt out of EF under all eBay IDs first, and then change the custom label from A to B on the OC platform and join EF again.

- b. For one SKU, if you create a new listing under one linked eBay ID (there was no listing under this eBay ID before), you have to opt in EF on the OC platform to trigger the synchronization, otherwise the new listing will not be overwritten.
- c. If you end the listing before the action of opt-out, then you will receive the feedback of “opt-out failed” on the OC platform, and the error message is “400005 Listing not found for the SKU and Marketplace ID”, as the listing does not exist and cannot be found anymore. After you create a new listing, you can select to join EF again to activate and overwrite the new listing.
- d. Even if one SKU under one eBay account ID joined EF successfully (Join EF Status = OPT IN – SUCCESS), there still might be an error ID & error message displaying on the page of the OC platform, because QTY will be overwritten and validated in the following cases, a) Nightly sync
b) Auto-fulfill but QTY<=10 c) Manually or 3PP order created d) New inbound shipments put- away. If an error is found when overwriting QTY to eBay, then an error message will be displayed to you on the OC platform, although the Join EF status is still “OPT IN-SUCCESS”. Please check the Join EF Status and fix the relative problems and then opt in again.

* eBay Fulfillment Details		<input type="checkbox"/> ALL OPT-IN <input type="checkbox"/> ALL OPT-OUT		
EBAY ACCOUNT ID	EBAY LISTING ID	JOIN EF STATUS	ERROR MESSAGE	ACTION
cherchoo	30132692318945	OPT IN - SUCCESS		Please select ▾

- e. If there is existing listing A under eBay ID A for one SKU after opt-in EF, you create another duplicated listing B under the same eBay ID A, we will not recognize listing B and will not auto-fulfill any orders coming from listing B.
- f. If you need to cancel the linkage for authorized eBay account, you have to opt-out EF for all the SKUs under the relative eBay account on the OC platform first.
- g. If the linkage between OCID and eBay account turns out to be invalid due to some reasons, for example, you cancel the authorization from the eBay site or the token is expired, OC could not auto- fulfill the orders from then on even if there is still EF flag on eBay site.
- h. If the overselling case takes place, there might be several reasons below but not limited to:
 - There are some issues with the eBay ID (240 error code), QTY 0 cannot be overwritten to eBay. You should opt out of EF, if unable to, then you will need to end the listing to stop overselling.
 - * “Commit to Buy”, eBay will deduct inventory if receives a “commit to buy” order, but OC only deducts inventory after the buyer paid for the order, if the buyer does not pay for the order, then the discrepancy will happen between OC and eBay. However, OC will overwrite QTY to eBay by “nightly sync”, if the “commit to buy” order is finally paid by the buyer while OC inventory there is 0, then overselling takes place.

***Commit to Buy** order will be automatically closed after 36 days, but you can set up pending days in the “Unpaid Item Assistant Preferences”.

Unpaid Item Assistant Preferences

Unpaid Item Assistant can manage the unpaid item process for you, according to your preferences. [Learn more](#)

Yes – I want Unpaid Item Assistant to open and close cases on my behalf.

Open a case if payment hasn't been received after

Send me an email

When Unpaid Item Assistant opens a case

When Unpaid Item Assistant closes a case

Automatically relist the item when case is closed with no payment [?](#)

Automatically request for my eBay Giving Works donation refund [?](#)

SKU – Batch Upload via Excel

To import your SKUs from eBay listing, you can enter the [SKU] > [SKU Information] page and click [+Create SKU] > [Import from eBay Listing]. Or enter [SKU] > [eBay Listing Management] page.

Your listing information under your eBay account will be synchronized to the list automatically. You can also click [MANUAL SYNC] to synchronize eBay listings manually.

The image shows two screenshots of the Orange Connex web application interface. The top screenshot is the 'SKU Information' page. It features a sidebar with navigation options: HOME, SKU, SKU Information (selected), eBay Listing Management, Print SKU Label, eBay Fulfillment Management, Bundle SKU, and File Management. The main content area shows a summary of SKUs: 4 'Ready for Verification' (with a 'SUBMIT' button) and 298 'Not Ready for Verification' (with a 'DETAILS' button). Below this is a search and filter section with fields for 'SKU ID', 'SKU Name', and 'Fulfillment Center'. A dropdown menu is open under 'SKU Name', showing options: 'Import from eBay Listing' (highlighted with a red box), 'Manually Create', and 'Batch Upload'. There are also buttons for '+ CREATE SKU', 'UPLOAD PICTURE', 'BATCH SETUP EF...', and 'EXPORT'. At the bottom, there are filters for 'ALL (2024)', 'DRAFT (298)', 'READY FOR VERIFICATION (4)', 'UNDER VERIFICATION (5)', 'REJECTED (14)', and 'REGISTERED (1703)'. The bottom screenshot is the 'eBay Listing Management' page. It shows a progress bar: 'Create OC SKU from eBay Listing' (completed) and 'Complete SKU Info and Submit for Verification' (in progress). The 'Synced eBay Listings' section shows 65 'Ready to create draft OC SKU' (with a 'DETAILS' button) and 9 'Not ready to create draft OC SKU'. A 'MANUAL SYNC' button is highlighted with a red box. Below this, there are counts for '4 Duplicated Custom Labels' and '5 Requiring a Custom Label', with 'DETAILS' buttons. The page footer shows a summary: 'Ready to Create (65)', 'Duplicated Custom Labels (4)', 'Custom Label Required (5)', and 'Created (15)'.

Choose the eBay listings you want to convert to SKUs under [eBay Listing Details] > [Ready to Create] > Click [Create OC SKU] and then you can have your OC SKUs created.

Tips:

If your eBay listing has several variations, we will set OC SKUID for each variation.

The screenshot displays the 'itooling.com' interface for managing eBay listings. The top navigation bar includes 'HOME', 'SKU', and 'eBay Listing Management'. The main content area is divided into two sections: 'Synced eBay Listings' and 'eBay Listing Details'.

Synced eBay Listings: This section shows two categories of listings: '65 Ready to create draft OC SKU' and '9 Not ready to create draft OC SKU'. The 'Not ready' category lists reasons: '4 Duplicated Custom Labels' and '5 Requiring a Custom Label'. A note advises refreshing the listing to retrieve the latest Custom Label from eBay.

eBay Listing Details: This section shows 'Ready to Create (65)', 'Duplicated Custom Labels (4)', 'Custom Label Required (5)', and 'Created (15)'. A yellow warning box states: 'Please select the eBay listings from which to create OC SKUs. Please refresh the listing if any changes have been made on eBay, or make changes here and sync them back to the eBay listing'.

Table of Listings: Below the warning box is a table with 65 search results. The table has columns for Title, eBay Account, Listing Site, MultiSKU, SKU Variation, Item ID, Custom Label, and Action. The first row is highlighted, and its 'EDIT' button is circled in red.

Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
OC Test-Artikel,bitte nicht bie...	ocgermany	Germany	Yes	Größe:Groß	374471141867	variante	EDIT
Air Fryer Cookbook: A Simple ...	ocgermany	UK	No	--	374900118889	test_RM_OC_Hc001	EDIT
OC Test-Artikel,bitte nicht bie...	ocgermany	Germany	No	--	374592668529	shipping	EDIT
OC Test-Artikel,bitte nicht bie...	ocgermany	Germany	No	--	374422595072	neue Bestandsei nheit	EDIT
OC Test Artikel - nicht kaufen	ocgermany	Germany	No	--	374741066104	Unique	EDIT
OC Test-Artikel,bitte nicht bie...	ocgermany	Germany	Yes	Größe:Mittel	374471141867	Mittel	EDIT
OC Test-Artikel,bitte nicht bie...	ocgermany	Germany	Yes	Größe:Klein	374471141867	Klein	EDIT

Exception Handling

1. Duplicate Custom Label

If your eBay listings have duplicate custom labels or have the same custom label as the existing OC SKU has, the listing information will go to the [Duplicate Custom Labels] tab and need your action

The screenshot shows the 'eBay Listing Details' page with a navigation sidebar on the left. The main content area has tabs for 'Ready to Create (64)', 'Duplicated Custom Labels (4)', 'Custom Label Required (5)', and 'Created (16)'. A yellow warning box titled 'How to deal with duplicate Custom Label issues:' contains the following instructions:

- If a listing has the same Custom Label as an existing OC SKU, please choose one of the following options:
 - Click "CONFIRM DUPLICATION" to link the Custom Label with the existing SKU; it will move to the "Created" tab and both the old and new SKUs will have the same Custom Label;
 - or Click "EDIT CUSTOM LABEL" to edit the Custom Label to avoid duplication, the listing will then move to the "Ready to Create" tab
- If newly synced listings have duplicated Custom Labels, please:
 - Choose one of them and click "CREATE OC SKU". Once created, then link the others to this new OC SKU, or edit their individual Custom Labels to avoid duplication.

Below the warning box is a search filter section with fields for 'Title', 'eBay Account', and 'Listing Sync Date', along with 'SEARCH' and 'RESET' buttons. Below that, it shows '4 search results, 0 selected.' and a table with columns: Title/MultiSKU, eBay Account, Item ID, Custom Label, Same With Existing OC SKU, and Action.

1) If your eBay listings have duplicate custom labels, you can [EDIT CUSTOM LABEL] or choose one of the listings to create an OC SKU.

The screenshot shows the 'eBay Listing Details' page with a table of listings. The table has columns: Title/MultiSKU, eBay Account, Item ID, Custom Label, Same With Existing OC SKU, and Action. The first row is highlighted, and the 'EDIT CUSTOM LABEL' button is highlighted with a red box.

Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
<input type="checkbox"/> 23.01.12 system test- ...	ruizh9521 Australia	354771709012	0112avatest2	OC0000104993617	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/> Catalytic Converter-Ex...	superfashion1221 eBayMotors	385630042218	USadditionalPieceTest00 	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/> DEWALT DCB205 20V ...	superfashion1221 US	385629906861	USadditionalPieceTest00 	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/> The Book of Enoch by ...	superfashion1221 US	385499588835	USadditionalPieceTest00 	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL

2) If your eBay listings have the same custom labels as the existing OC SKU, you can edit the custom label or click [CONFIRM DUPLICATION] to link the listing to the existing OC SKU.

<input type="checkbox"/>	Title/MultiSKU	eBay Account	Item ID	Custom Label	Same With Existing OC SKU	Action
<input type="checkbox"/>	23.01.12 system test- ...	ruizh9521 Australia	354771709012	0112avatest2	OC0000104993617	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/>	Catalytic Converter-Ex...	superfashion1221 eBayMotors	385630042218	USadditionalPieceTest001	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/>	DEWALT DCB205 20V ...	superfashion1221 US	385629906861	USadditionalPieceTest001	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL
<input type="checkbox"/>	The Book of Enoch by ...	superfashion1221 US	385499588835	USadditionalPieceTest001	OC0000105005615	CONFIRM DUPLICATION EDIT CUSTOM LABEL

2. Custom Label Required

If you have eBay listings without custom labels, you will find the listings under the [Custom Label Required] tab and input your custom labels.

Click [EDIT & UPDATE] and you can edit your custom label. We will also update the custom label to eBay then.

Please add the Custom Labels for these listings on eBay and refresh the listing to synchronise them with OC. Alternatively, make changes here and sync them back to the eBay listing. Listings with non-duplicated Custom Labels will then move to the "Ready to Create" tab

<input type="checkbox"/>	Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
<input type="checkbox"/>	2023.7.14 Ava TEST for SPK B...	ruizh9521	UK	No		354913239400	NA	EDIT & UPDATE
<input type="checkbox"/>	test	ruizh9521	Germany	No		354908453098	NA	EDIT & UPDATE
<input type="checkbox"/>	The Curious Incident of the D...	superfashion1221	Germany	No		385621529547	NA	EDIT & UPDATE
<input type="checkbox"/>	for Apple iPhone 5s LCD Displ...	superfashion1221	US	No		385606485793	NA	EDIT & UPDATE

You can also Click [BATCH REFRESH] to refresh the updated custom labels on the eBay website.

The screenshot shows the 'eBay Listing Management' section of the itooling.com interface. A table displays search results for listings, with columns for Title, eBay Account, Listing Site, MultiSKU, SKU Variation, Item ID, Custom Label, and Action. The 'BATCH REFRESH' button is highlighted with a red box.

<input type="checkbox"/>	Title	eBay Account	Listing Site	MultiSKU	SKU Variation	Item ID	Custom Label	Action
<input type="checkbox"/>	2023.7.14 Ava TEST for SPK B...	ruizh9521	UK	No		354913239400	NA	EDIT & UPDATI
<input type="checkbox"/>	test	ruizh9521	Germany	No		354908453098	NA	EDIT & UPDATI
<input type="checkbox"/>	The Curious Incident of the D...	superfashion1221	Germany	No		385621529547	NA	EDIT & UPDATI
<input type="checkbox"/>	for Apple iPhone 5s LCD Displ...	superfashion1221	US	No		385606485793	NA	EDIT & UPDATI
<input type="checkbox"/>	3 Pack Anti-Spy Privacy Glass ...	superfashion1221	US	No		385552021061	NA	EDIT & UPDATI

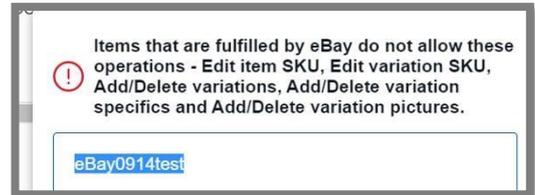
At the bottom of the interface, there are three buttons: **BATCH REFRESH** (highlighted with a red box), **EDIT CUSTOM LABEL**, and **CREATE ANYWAY**. The interface also shows a search bar with '5 search results, 0 selected' and a 'Select All Results' link. The left sidebar contains navigation options like HOME, SKU, and eBay Listing Management.

Troubleshooting for eBay Listing

Edit EF listing

After joining EF, you will not be able to edit the elements listed below:

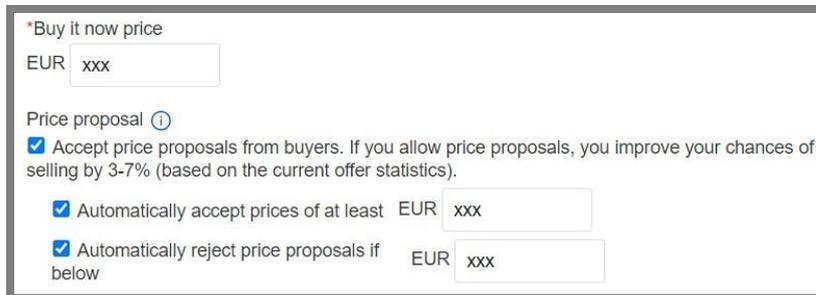
- Offer format
- Listing duration
- Quantity
- Shipping option
- Item SKU (custom label)
- Variation SKU
- Add/delete variation
- Add/delete variation specifics
- Add/delete variation pictures



If you would like to edit any information as above, you need to opt out of EF on the OC platform before editing the listing on eBay.

Best Offer

If there is an open offer, the listing quantity is not able to be overwritten, which means cannot join EF successfully. You need to set the offer as an automatically accepted price or turn off the "Best offer" function to make sure that there is no pending offer in the listing.



Out of Stock (OOS)

If OOS is not enabled, when inventory reaches 0, OC is not able to overwrite 0 to the listing. You need to enable "Out of stock" in eBay site preference.



Single-SKU Listing

You can only bind the SKU to one listing under the same eBay account, which means a duplicated listing is not acceptable under the same eBay ID.

Multi-SKU Listing

For a multi-SKU listing, all SKUs on the same listing must join EF, otherwise, non-EF SKU will be overwritten as 0 inventory. On the other hand, you need to set up the same shipping option and cost for all SKUs, otherwise, eBay will take the first SKU which has stock as default to display on the view item page (VIP). On the check-out page, buyers can see different shipping options according to “ship to address”.

Auction Listing

Auction listing is not supported to join EF, which means the order coming from the auction listing cannot be auto-fulfilled. If you create both an auction listing and a fixed-priced listing, it won't be treated as a duplicated listing, because the auction listing will be ignored directly.

EF Overwriting Mechanism

Join EF (*EDD & *QTY Overwriting)

If you trigger the “join EF”, normally OC will overwrite the data on eBay within 5 minutes and will get the feedback from eBay within the next 15-20 minutes.

Change Shipping Option (*EDD Overwriting)

After joining EF, the shipping service on the eBay site will be overwritten as **eBay Standard** or **eBay Standard International**. If you change the shipping service, international countries, shipping cost, or currency, after submitting the request on the OC platform, OC will overwrite the data on eBay within 30 minutes and will get feedback from eBay within the next 15-20 minutes.

Listing Quantities Synchronization (*QTY Overwriting)

Auto-fulfill (QTY>10)

If it's auto-fulfill order and inventory quantities > 10, OC and eBay will deduct inventory separately, and OC will overwrite quantities to eBay by *nightly sync.

Auto-fulfill (QTY<10)

If it's auto-fulfill order and inventory quantities < =10, OC will overwrite quantities to eBay in 5 minutes to prevent overselling.

Manually or 3PP

If it's a manually created order or created in 3PP, OC will overwrite quantities to eBay in 5 minutes.

New Inbound Shipments Put-away

If new inbound shipments are put away, OC will overwrite quantities to eBay in 5 minutes.

***EDD** = Shipping Option (Including shipping service, international countries, shipping cost or currency)

***QTY** = Inventory Quantities

***Nightly Sync** happens once a day at 00:00 a.m. CET, OC will overwrite QTY to eBay for the EF listing (Join EF SUCCESS).